

HARNETT COUNTY
DEPARTMENT OF PUBLIC UTILITIES
Equal Opportunity Provider and Employer

RESIDENTIAL WATER/SEWER USER AGREEMENT

COPY OF RECORDED DEED & PICTURE ID ARE REQUIRED

() _____ Water and Sewer District of Harnett County

() Retrofitted Sprinkler Connection (For accounts with county sewer)

() Full Service Sprinkler Connection

Owner's Mailing/Billing Address:

Southern Touch Namb
LAND OWNER'S NAME

Po Box 2135
CURRENT STREET, ROUTE OR P.O. BOX

Angier NC 27501
CITY OR TOWN, STATE, ZIP

919-639-4672
TELEPHONE NUMBER

For Office Use Only:

AMOUNT PAID

CUSTOMER NO.

PROPERTY NO.

STATE RD NAME & NO.

NUMBER OF PERSONS LIVING IN

OWNER SOCIAL SECURITY & DRIVERS LICENSE #

SPOUSE'S SOCIAL SECURITY & DRIVERS LICENSE#

EMPLOYER, ADDRESS AND PHONE NUMBER

SPOUSE'S EMPLOYER, ADDRESS AND PHONE NUMBER

NAME OF NEAREST RELATIVE, ADDRESS AND PHONE NUMBER

6/6/2018

This Agreement, made and entered into this the 20 day of September, 2023 between the Harnett County Department of Public Utilities, as operator of the water supply and distribution system indicated above, (hereinafter "County") and _____ (hereinafter "Owner").

WITNESSETH:

The County, as operator of the water supply and distribution system indicated above, sells water to citizens and residents of Harnett County. The County also treats wastewater for its citizens and residents where such treatment facilities are located within Harnett County. The Owner above named desires to purchase water and/or sewer treatment services from the County and further desires to enter into this Agreement with the County to obtain these services described.

NOW THEREFORE, In consideration of the mutual promises herein set forth, it is agreed by the County and Owner as follows:

1. The property which is the subject of this Agreement and to which water shall be supplied and/or sewer treatment services provided is described as follows:
2. Owner agrees to pay to County the amount of _____ per connection as a tap-on charge, said amount being due upon the execution of this Agreement by Owner.
3. County, pursuant to its Rules and Regulations, agrees to provide a water and/or sewer service connection on the above described property and to provide potable water and treatment of said wastewater to the Owner, provided that there is an existing water line capable of providing a connection on said property. **IN THE EVENT THE COUNTY DETERMINES THAT THERE IS NO EXISTING WATER AND/OR SEWER LINE CAPABLE OF PROVIDING A WATER SERVICE CONNECTION TO THE PROPERTY DESCRIBED ABOVE, ALL MONIES PAID PURSUANT TO THIS RESIDENTIAL WATER/SEWER USER AGREEMENT WILL BE REFUNDED TO OWNER.**
4. Owner agrees to pay to County a minimum amount of Twenty-five Dollars (\$25.00) as a water deposit (and \$25 as a sewer deposit, if water and sewer tap requested, \$50 total), provided they are approved by the On-line Utility Database procedure described in Section 20 (c) of the County Rules and Regulations. If not approved by the above-mentioned procedure, the owner agrees to pay a minimum of Fifty Dollars (\$50.00) as a water deposit (and \$50 as a sewer deposit, if water and sewer tap requested, \$100 total). This deposit may be returned without interest as provided by said Rules and Regulations. Said deposit shall be due upon the execution of this Agreement by Owner.
5. Owner grants the County, its successors and assigns, a perpetual easement in, over, under, and upon the above described land with the right to erect, construct, install, lay and thereafter use, operate, inspect, repair, maintain, replace and remove water and/or sewer lines, meters, meter service facilities and appurtenant facilities thereon, together with the right of ingress and egress over adjacent land for the purposes mentioned above.
6. Owner shall install and maintain at Owner's own expense a 3/4 inch cut-off valve on the Owner's side of the County's water meter and a service line which shall begin at the meter and extend to the dwelling or place of use, and such other facilities as may be required by the Inspections Section of the Harnett County Planning and Inspections Department. The service line shall connect with the water system of the County at the nearest place of desired use by the Owner, provided the County has determined in advance that the county water system is of sufficient capacity to permit the delivery of water at that point.
7. Owner agrees to comply with all requirements, rules and regulations applicable to water users adopted by the Division of Health Services of North Carolina Department of Human Resources. Owner further agrees that upon and after the date a plumbing connection is made between the Owner and the County, Owners shall allow no cross connection to exist between the County's system and any pipeline containing a contaminant or any pipeline connected to other present or future sources of water.
8. Owner agrees to pay for water and/or sewer service at such rates, time, and place as shall be determined by the County and agrees to the penalties for non-compliance with the above, as set out in the County's Rules and Regulations.
9. County shall install a water and/or sewer service connection for the Owner, and Owner shall then have thirty (30) days from the date of such installation to make the plumbing connection from the place of use on the above described property to the

6/6/2018

County's system. Charges for water and/or sewer shall commence on the date that the plumbing connection is completed, but in no event later than the end of the thirty (30) day period. That is to say, if the plumbing connection is not completed by the end of the thirty (30) day period, user charges shall commence and Owner shall be obligated to pay the minimum user bill from and after the end of such period, regardless of whether water and/or sewer service is being provided to Owner.

9A. THIS PARAGRAPH APPLIES ONLY TO AGREEMENTS FOR RETROFITTED SPRINKLER CONNECTIONS.

No monthly minimum charge will be made to Owner except during those months when the connection has been used. The Bill rendered will be for gallons used, but in no event less than the applicable minimum bill. A separate bill will be provided for the connection and the same schedule of rates applicable in the service District shall apply to it. No sewer charges will be made to Owner for water used through the connection. The Retrofitted Sprinkler Connection shall not be connected to any plumbing or other pipeline where residential water there from is required to be discharged into the public sewer system.

10. Owner agrees to abide by the Rules and Regulations of the County as from time to time promulgated by the Harnett County Board of Commissioners, and further agrees to abide by such other Harnett County ordinances, rules and regulations with respect to water and/or sewer service connections, as are adopted by the Harnett County Board of Commissioners. Additionally, Owner agrees to obtain the necessary inspections and permits related to water and/or sewer service connections as required by the Inspections Section of the Harnett County Planning and Development Department.

11. County shall purchase and install a cutoff valve and water meter for each service. The County shall own said meter and shall have the exclusive right to use it.

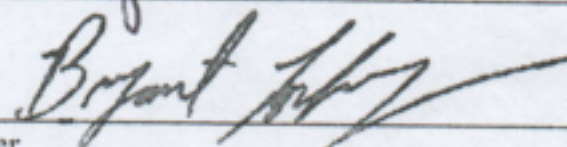
12. Owner agrees that there shall be one water and/or sewer connection for each building or structure requiring connections on the above described property. A tap-on charge shall be due for each such connection.

13. County shall have final jurisdiction on any question of location of any service line connection to its distribution system; shall determine the allocation of water to Owner in the event of a water shortage and may shut off water to Owner if Owner allows a connection or extension to be made to Owner's service for the purpose of supplying water and/or sewer service to another user.

14. In the event User transfers title or agrees to transfer title to the above described property, before or after such connection, User agrees that this agreement shall run with the property title thereto and agrees to advise the new owner with respect hereto and furnish new owner a copy thereof.

15. After County has executed this Agreement, a copy shall be provided to Owner by person delivery or by mailing to the Owner's address as indicated above.

Signed by Owner this 20th day of September, 2023


Owner

Owner

Witness

Signed by County this _____ day of _____, 201____.

**HARNETT COUNTY DEPARTMENT
OF PUBLIC UTILITIES**

BY: _____
Steve Ward, Director

WHEN RETURNING THIS AGREEMENT BY MAIL PLEASE SENT TO:
Harnett County Department of Public Utilities

APPLICATION DIRECTIONS

located in
a subdivision

DATE: 9-20-23

Southern Touch Homes is requesting a water and/or sewer service at the location as noted below. This request is for a _____ inch water service and/or a residential sewer service. The cost of the service will be as follows:

Water tap total cost + deposit:

- 3/4" \$2800
- 1" \$3500
- 2" \$4500

Residential Sewer tap total cost + deposit:

- ALL DISTRICTS \$3500
- BUNNLEVEL & RIVERSIDE \$4500

Retrofitted sprinkler tap fee for customers with county sewer: \$300

*There will also be a deposit on all new accounts for water and/or sewer as required.

For all other sizes refer to Harnett County Department of Public Utilities @ (910) 893-7575.

Should a line extension be required to install this service, the customer would be required to pay the amount of \$ _____ before the installation of the requested service. This amount is based on materials and labor as required to extend the line to the customer's property.

DIRECTIONS TO LOCATION OF REQUESTED TAP: Detailed Map/Description

Yale main st. through Lillington ↓ turn right onto
210 towards Spring Lake. Go @ 2 miles ↓ turn right
onto Darroch Rd. Go @ 6 miles ↓ turn right onto
Kramer Rd Go @ 1 1/2 miles ↓ turn right onto Dooz Rd.
in a half a mile turn left onto Microtower
& follow it to Alpine Drive

CUSTOMERS SIGNATURE

Bryant [Signature]

Office Use:

- This service can be installed as noted above. _____
- This service requires a line extension: cost above. _____
- Date of returned notification from Maintenance. _____
- Maintenance Personnel Signature: _____

VOLUNTARY SURVEY OF CUSTOMER DEMOGRAPHICS

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to apply for water service. You are not required to furnish this information, but are encourage to do so. This information will not be used in evaluating your application or discriminate against you in any way. However, if you choose not to furnish it, we are required to note the ethnicity, race, and gender of the individual applicants on the basis of visual observation or surname.

Gender: <input checked="" type="checkbox"/> Male (1) <input type="checkbox"/> Female (2)
Ethnicity: <input type="checkbox"/> Hispanic or Latino (0) <input type="checkbox"/> Not Hispanic or Latino (9)
Race: <input type="checkbox"/> American Indian/Alaskan Native (3) <input type="checkbox"/> Asian (4) <input type="checkbox"/> Black or African American (5) <input type="checkbox"/> Native Hawaiian or Other Pacific Islander (6) <input type="checkbox"/> White (7) <input type="checkbox"/> Other (8)
<input checked="" type="checkbox"/> I respectfully decline to provide this information.

6/6/2018

REQUIREMENTS FOR CONNECTION
TO THE HARNETT COUNTY WATER SYSTEM

1. You must first obtain a plumbing permit at the Harnett County Central Permitting (located at 108 E. Front Street, County Administration Bldg, in Lillington). The cost of this permit is \$40 for water and \$50 for sewer. If you are building a new house, this permit may be included in your building permits; check with Central Permitting (910-893-7525).

NOTE: If you live in another county and are connecting to Harnett County's water system, go to the inspection department for that county to obtain your permits and requirements.

2. Upon receiving your plumbing permit, and after the taps are installed, you may proceed with your work.

3. Contact a licensed plumber and arrange a time that your line can be installed. You may install your own service for your residence. If the new service is for a rental property, you are required to hire a licensed plumber. If you are hiring a plumber, you may want to obtain several estimates for your job. It is not permissible for a friend or neighbor to connect your service. It must be the property owner or a licensed plumber.

4. Before you or your plumber begin digging, especially in State right-of-ways, you should contact North Carolina One-Call Center at 811 and have the area marked for under-ground power, cable, or phone lines. You will need to contact NC One-Call 48 hours prior to beginning the work in order to allow adequate time for notification to all pertinent utilities. You should advise the operator of the date and time you will be performing the work and a detailed location of the service. They will contact all the necessary utilities in that area.

5. You are required to install a minimum of a 3/4" water line from the building to the water tap and a 3/4" cut-off valve on your side of the water tap. The cut off valve installed on the customer side of the tap must be in a separate box. It is not permissible to install the customer cut-off valve inside the meter box. This will benefit you should you need to turn your water off for repairs or leaks. Excessive water could be lost while waiting for a meter technician if this valve is not installed. For standard connections, 3/4" pipe should be used from the meter to the residence/building being connected, with a minimum pressure rating of 160 psi. We recommend that you also install a pressure reducing valve at your service to control the amount of pressure feeding into your line and prevent excessive pressures. This reducer is especially important on residences with older plumbing. The Inspections Department also requires a cut-off valve at the house or building.

6. After the customer cut-off valve has been installed within 12" of the water tap and attached to the setter, contact our office at 910-893-7575 to order the installation of your meter at least **48 business hours prior** to when you actually need the meter set. **Be sure that the cut-off valve has been installed on your side of the meter box before calling for your meter. This cut off valve must be within 12 inches of the meter box in a box of it's own. Second call outs for meters will be charged a service fee. (This cut off valve is required by ALL customers in all counties.)**

Before requesting the meter to be installed, make sure the cut off valve on your side is in the off position. The valve on the county side is turned on when the meter is installed. Harnett County is not responsible for water damage or loss.

7. The licensed plumber shall not remove the water meter box. The water line leaving the meter box shall be 18" deep for the first 5 feet leaving the meter. This is to insure that the meter is at the desired depth set by your contractor to prevent frost damage inside the meter. Our meter is installed so that the meter is 9" below the top of the meter box, therefore putting the water line 18" from the top of the ground. Our meter reader will not install a meter if the meter setter has not been left at the proper depth inside the box, which is a minimum of 8" below the box lid.

8. Your well water lines must be completely disconnected from the building that is to be serviced by the County water system. State Health Laws do not permit cross-connections. You cannot tie or plumb your well to the county system in any way either inside or outside of the building. They cannot be physically connected together by using cut-off valves between the County system and private wells or building plumbing. The N.C. Division of Health Services requires a 10 foot physical separation between private well systems and a public water supply. This code will be strictly enforced. Failure to comply will result in fines and disconnection of service from the Public Utilities Department.

9. This notice is valid for one house or unit only. **Two properties cannot be connected to the same service.** If this is found, the water will be disconnected. Application must be made for a separate water tap at the prevailing rate.

10. If this service is for a rental account, please have the tenant come into our office before the service is connected. All tenants will be required to pay a water deposit (and sewer deposit, where applicable), which is refundable when they discontinue service and their account is paid in full. A \$15 connection fee is also due at the time of application (non-refundable). If water is used and the tenant has not made application, the owner will be responsible for the water charges. If you have rental property that has a water tap and is occupied, but you have not connected this property, you will receive a flat rate bill until you make the service available for the tenant and the tenant applies for service in their name.

11. Upon completion of your service by your plumber, you are to call the Harnett County Inspections Department for a final inspection at 893-7525. If your connection is found to be out of compliance, you will have 5 days to make the necessary corrections. Failure to comply with County Inspection requirements will result in disconnection of your service. A \$40 reconnect fee will be assessed from the Public Utilities Department.

We look forward to serving you. Should you have any questions, please contact our office Monday through Friday, 9 AM to 4 PM at 910-893-7575. For questions regarding inspections, please call the Inspections office at 910-893-7525, Monday through Friday, 8 AM to 5 PM.

6/6/2018

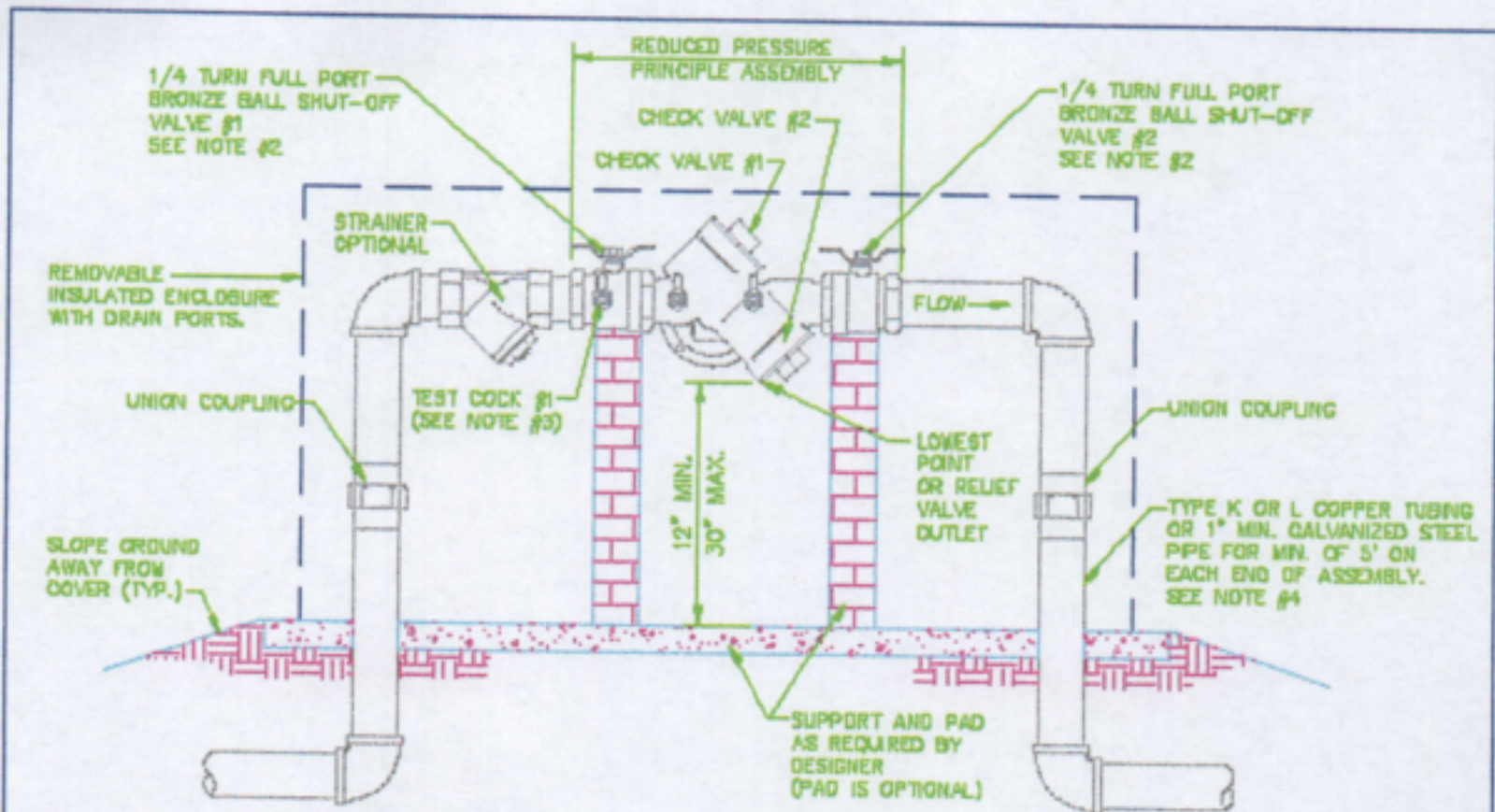
NOTICE ON CUT OFF VALVES

Per Harnett County Rules and Regulations,
meters will be installed in new services
only
if the customer has installed
a separate box for their cut off valve.

Cut off valves installed inside the meter box
will not
be issued a meter until this has been corrected.

Please ensure your cut off box is installed
according to the installation handout
before requesting your meter.
Additional trips to install meters
can be charged a service fee.

Please ensure residence or facility is prepared for
water connection. Harnett County is not responsible
for water damage or loss; please ensure the cut off
valve on your side is in the off position. The valve on
the county side is turned on when the meter is
installed.

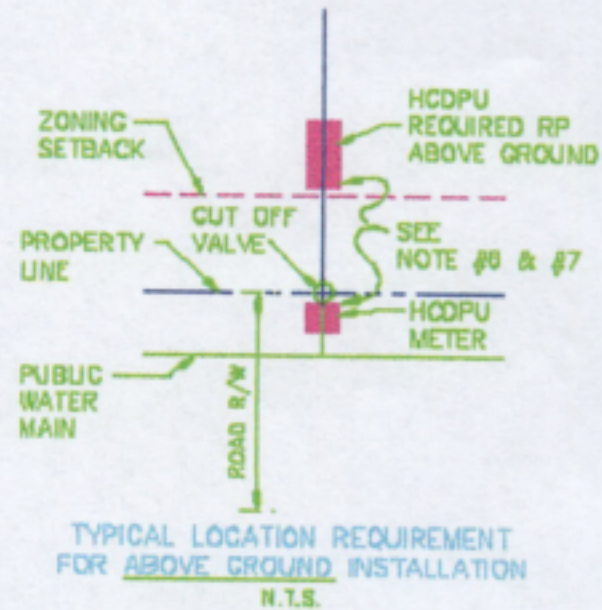


SIZE 3/4" - 2"

SPRINKLER REQUIREMENTS

NOTES:

1. REDUCED PRESSURE PRINCIPLE ASSEMBLIES (RP) MUST CONFORM TO HCDPU SPECIFICATIONS. REFER TO HCDPU APPROVED LIST OF RP'S.
2. HCDPU APPROVED RP INCLUDES SHUT-OFF VALVES #1 AND #2 AS PART OF THE ASSEMBLY. NO SUBSTITUTIONS SHALL BE PERMITTED.
3. TEST COCK #1 SHALL BE UPSTREAM OF SHUT-OFF VALVE #1 AND IS PART OF THE APPROVED ASSEMBLY.
4. PIPE MATERIAL AND FITTINGS SHALL BE AS SPECIFIED IN HCDPU STANDARDS & SPECIFICATIONS.
5. INSULATED ENCLOSURE SHALL BE AS SPECIFIED IN HCDPU ENCLOSURE INFORMATION.
6. ALL LOCATIONS FOR RP'S REQUIRE HCDPU APPROVAL.
7. NO TAPS, BRANCHES, FH'S OR OTHER ACCESSORIES ARE PERMITTED ON THE PIPING BETWEEN THE RP & METER, EXCEPT FOR REQUIRED CUT OFF VALVE TO BE LOCATED WITHIN 12" OF THE METER BOX.



HARNETT COUNTY UTILITIES

SYSTEM PROTECTION DIVISION

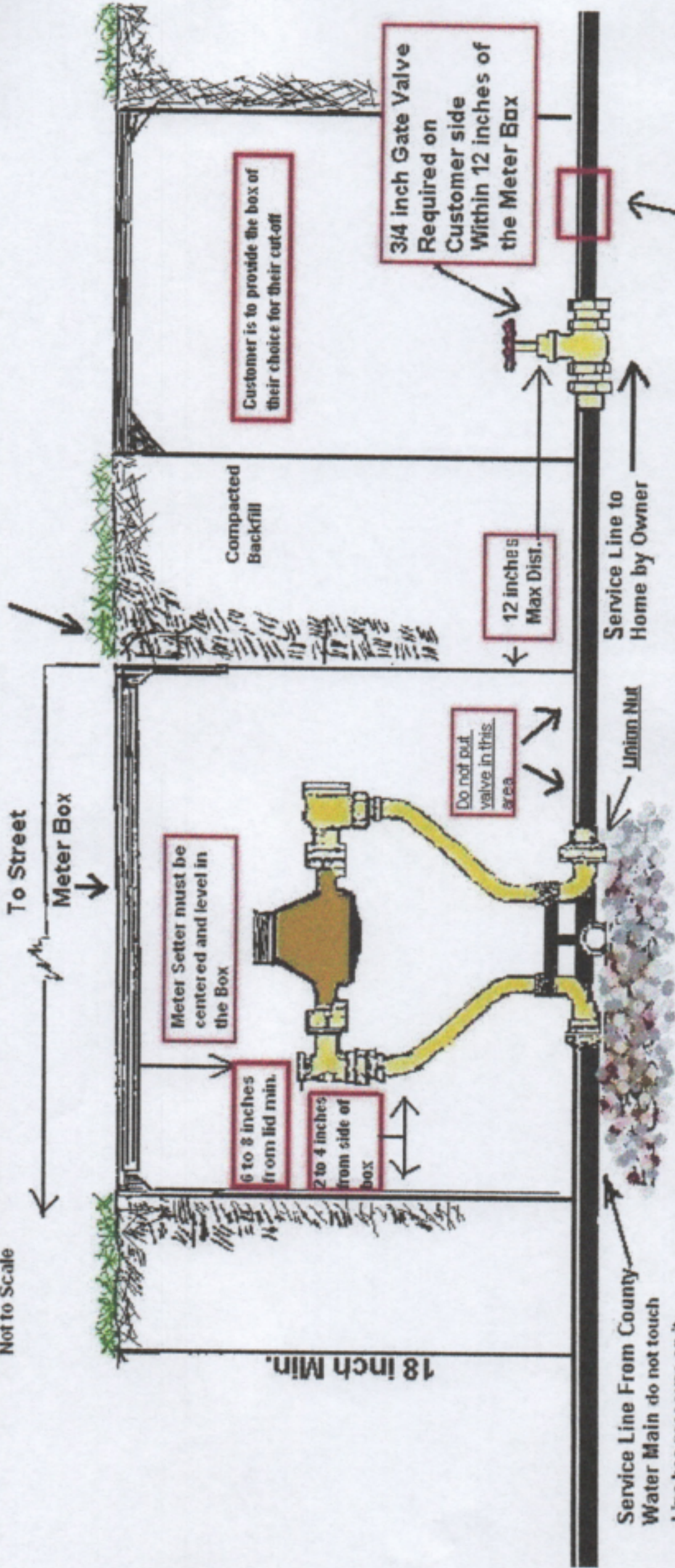
HARNETT COUNTY, NORTH CAROLINA

App No. _____		File No. _____		BACKFLOW PREVENTION STANDARD DETAIL	
PLAN Section N.T.S.		Date _____			
PROFILE Plan _____		Date _____		REDUCED PRESSURE PRINCIPLE ASSEMBLY (RP) 3/4" - 2" ABOVE GROUND	
As Built _____		Date _____			
Revised By _____	Designed By _____	Drawn By _____	Project-Eng _____	Approved By _____	Date 4-5-98
					Sheet 1

Typical Meter Box Installation

Pay careful attention to anything written, outlined or underlined in red. All is required before meter is installed by technician.

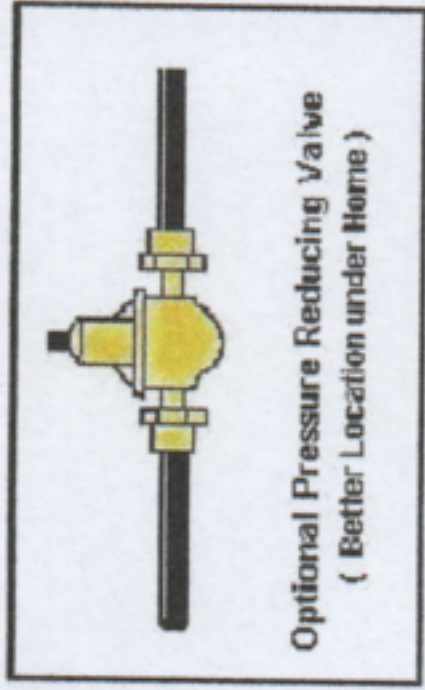
Not to Scale



Cut-off valve requirement as specified in "AN ORDINANCE REGULATING THE USE OF WATER AND SEWER FACILITIES OPERATED BY THE COUNTY OF HARNETT, SECTION 32" AUTHORIZED BY THE HARNETT COUNTY BOARD OF COMMISSIONERS, SEPTEMBER 6TH 1994

- The meter will not be installed if the setter is not centered in the box, the setter has been pulled up on one end, the setter is laying on its side, the setter is to close to the box lid, the box is below grade or broken, the customer's service line is not hooked to the union nut, the 3/4 gate valve has not been installed within 12 inches of the meter box.
- The meter box must have easy access at all times. Do not plant bushes within 4 feet of the meter box.
- Do not install a fence where the meter box will be inside.
- The customer is responsible for leaks at the union nut and their service line.

Brass fittings are recommended for all connections to the county water system.



HARNETT REGIONAL WATER

Equal Opportunity Provider and Employer
Water User's Agreement

Form Must be Completed in Full Before Service is Made Available
VALID PHOTO I.D. is Required

Today's Date <u>9-20-23</u> Set Up Fee All Accounts \$15 Same Day Service: \$50 Date Service Requested <u>9-20-23</u>	DEPOSITS (refunded to applicant only) <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr> <th style="width: 50%;"></th> <th style="width: 25%;">APPROVED CREDIT</th> <th style="width: 25%;">DENIED CREDIT</th> </tr> </thead> <tbody> <tr> <td>OWNER WATER</td> <td style="text-align: center;">\$0</td> <td style="text-align: center;">\$50</td> </tr> <tr> <td>OWNER SEWER</td> <td style="text-align: center;">\$0</td> <td style="text-align: center;">\$50</td> </tr> <tr> <td>RENTER WATER</td> <td style="text-align: center;">\$50</td> <td style="text-align: center;">\$100</td> </tr> <tr> <td>RENTER SEWER</td> <td style="text-align: center;">\$50</td> <td style="text-align: center;">\$100</td> </tr> </tbody> </table>		APPROVED CREDIT	DENIED CREDIT	OWNER WATER	\$0	\$50	OWNER SEWER	\$0	\$50	RENTER WATER	\$50	\$100	RENTER SEWER	\$50	\$100
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This agreement is a formal request for Harnett Regional Water (HRW), through normal procedures and in accordance with the HRW Water & Sewer Ordinance and all relevant departmental policies, to provide water and /or sewer service connections at the following location:

Service Address: 152 Hillwood Dr Sanford, NC 27332

Owner Renter _____ (PROPERTY OWNER & PHONE NO.) Southern Touch Homes 919 639-4672

Applicant Email Address _____

APPLICANT		CO-APPLICANT	
NAME (FIRST, LAST) <u>Southern Touch Homes</u>		NAME (FIRST, LAST)	
MAILING ADDRESS: <u>Po Box 2135 Angier, NC 27501</u>			
SOCIAL SECURITY # OR TIN <u>82-1063398</u>	CONTACT PHONE # <u>9196394672</u>	SOCIAL SECURITY # OR TIN	CONTACT PHONE #
DRIVER'S LICENSE # AND STATE	DATE OF BIRTH	DRIVER'S LICENSE # AND STATE	DATE OF BIRTH
EMPLOYER NAME		EMPLOYER NAME	
EMPLOYER ADDRESS	PHONE #	EMPLOYER ADDRESS	PHONE #
PREVIOUS ADDRESS		PREVIOUS ADDRESS	

I, the undersigned, do agree to abide by all rules, regulations and policies of Harnett Regional Water as outlined in the HRW Water and Sewer Ordinance. Should I fail to make all payments on time when due as stated on the WATER/SEWER bill, the department has the right to disconnect my service without further notice. In order for service to be restored, I will be required to pay ALL DUE amounts plus a \$40 reconnect fee. Any fees resulting from court action to collect on an account will be the responsibility of the customer. All initial and final bills are prorated based on the number of days in the service period. FINAL BILLS with a credit balance of less than \$3.00 will not be refunded. Deposits and/or credit balances are refunded in the applicant's name only. **Property owners will be responsible for a monthly bill regardless of whether water and/or sewer is being used, until the property is sold or rented. HARNETT REGIONAL WATER IS NOT RESPONSIBLE FOR WATER DAMAGE OR LOSS.** Please ensure residence or facility is prepared for water connection. Make sure all valves & faucets are turned off before requesting water service. By signing this application, you are agreeing that you are at least 18 years of age.

Customer Signature *[Signature]*

FOR OFFICE USE ONLY
FEES: Set-Up Fee \$15 Deposit \$ _____ Same Day \$50 Meter Fee \$325 Damage \$ _____ Other \$ _____

Account # Transferred From: _____ Date To Turn Off: _____

ACCOUNT #: CID: _____ LID: _____ WATER _____ SEWER _____ CREDIT: APPROVED / DENIED

Turn On: _____ Unlock Only: _____ Read Only: _____ Install: _____ Customer Serv Rep: _____