HARNETT REGIONAL WATER

Equal Opportunity Provider and Employer

RESIDENTIAL WATER/SEWER USER AGREEMENT

*COPY OF RECORDED DEED & PICTURE ID ARE REQUIRED *

() Water and Sewer District of Harnett (County
() Retrofitted Sprinkler Connection	
() Full Service Sprinkler Connection	
Owner's Mailing/Billing Address: Solithorn Outh Many	For Office Use Only:
POBOX 2)35	AMOUNT PAID
CURRENT STREET, ROUTE OR P.O. BOX	CUSTOMER NO.
CITY OR TOWN, STATE, ZIP	PROPERTY NO.
TELEPHONE NUMBER	STATE RD NAME & NO.
NUMBER OF PERSONS LIVING IN HOME	
OWNER SOCIAL SECURITY & DRIVERS LICENSE #	
SPOUSE'S SOCIAL SECURITY & DRIVERS LICENSE#	
EMAIL ADDRESS	
EMPLOYER, ADDRESS AND PHONE NUMBER	
SPOUSE'S EMPLOYER, ADDRESS AND PHONE NUMBER	
NAME OF NEAREST RELATIVE, ADDRESS AND PHONE N	NUMBER

a an		
This Agreement, made and entered into this the day of	intempor	, 20 Between Harne
Designed Was all the Color of t	optible	, 20 , between Harne
Regional Water (HRW), as operator of the water supply and distribution system	in indicated above,	(hereinafter "County") and
Southern youch Name (hereinafter "Owner").		

WITNESSETH:

Harnett Regional Water, as operator of the water supply and distribution system indicated above, sells water to citizens and residents of Harnett County. HRW also treats wastewater for its citizens and residents where such treatment facilities are located within Harnett County. The Owner above named desires to purchase water and/or sewer treatment services from the County and further desires to enter into this Agreement with HRW to obtain these services described.

NOW THEREFORE, In consideration of the mutual promises herein set forth, it is agreed by HRW and Owner as follows:

- The property which is the subject of this Agreement and to which water shall be supplied and/or sewer treatment services provided is described as follows:
- Owner agrees to pay to HRW the amount of _______per connection as a tap-on charge, said amount being due upon the execution of this Agreement by Owner.
- 3. HRW, pursuant to its Rules and Regulations, agrees to provide a water and/or sewer service connection on the above described property and to provide potable water and treatment of said wastewater to the Owner, provided that there is an existing water line capable of providing a connection on said property. IN THE EVENT HRW DETERMINES THAT THERE IS NO EXISTING WATER AND/OR SEWER LINE CAPABLE OF PROVIDING A WATER SERVICE CONNECTION TO THE PROPERTY DESCRIBED ABOVE, ALL MONIES PAID PURSUANT TO THIS RESIDENTIAL WATER/SEWER USER AGREEMENT WILL BE REFUNDED TO OWNER.
- 4. Owner agrees to pay to HRW a minimum amount of Twenty-five Dollars (\$25.00) as a water deposit (and \$25 as a sewer deposit, if water and sewer tap requested, \$50 total), provided they are approved by the On-line Utility Database procedure described in Section 20 (c) of the County Rules and Regulations. If not approved by the above-mentioned procedure, the owner agrees to pay a minimum of Fifty Dollars (\$50.00) as a water deposit (and \$50 as a sewer deposit, if water and sewer tap requested, \$100 total). This deposit may be returned without interest as provided by said Rules and Regulations. Said deposit shall be due upon the execution of this Agreement by Owner.
- 5. Owner grants HRW, its successors and assigns, a perpetual easement in, over, under, and upon the above described land with the right to erect, construct, install, lay and thereafter use, operate, inspect, repair, maintain, replace and remove water and/or sewer lines, meters, meter service facilities and appurtenant facilities thereon, together with the right of ingress and egress over adjacent land for the purposes mentioned above.
- 6. Owner shall install and maintain at Owner's own expense a 3/4 inch cut-off valve on the Owner's side of the HRW's water meter and a service line which shall begin at the meter and extend to the dwelling or place of use, and such other facilities as may be required by the Inspections Section of the Harnett County Planning and Inspections Department. The service line shall connect with the water system of the County at the nearest place of desired use by the Owner, provided HRW has determined in advance that the county water system is of sufficient capacity to permit the delivery of water at that point.
- 7. Owner agrees to comply with all requirements, rules and regulations applicable to water users adopted by the Division of Health Services of North Carolina Department of Human Resources. Owner further agrees that upon and after the date a plumbing connection is made between the Owner and HRW, Owners shall allow no cross connection to exist between HRW's system and any pipeline containing a contaminant or any pipeline connected to other present or future sources of water.
- 8. Owner agrees to pay for water and/or sewer service at such rates, time, and place as shall be determined by HRW and agrees to the penalties for non-compliance with the above, as set out in HRW's Rules and Regulations.

- 9. HRW shall install a water and/or sewer service connection for the Owner, and Owner shall then have thirty (30) days from the date of such installation to make the plumbing connection from the place of use on the above described property to the HRW's system. Charges for water and/or sewer shall commence on the date that the plumbing connection is completed, but in no event later than the end of the thirty (30) day period. That is to say, if the plumbing connection is not completed by the end of the thirty (30) day period, user charges shall commence and Owner shall be obligated to pay the minimum user bill from and after the end of such period, regardless of whether water and/or sewer service is being provided to Owner.
- 9A. THIS PARAGRAPH APPLIES ONLY TO AGREEMENTS FOR RETROFITTED SPRINKLER CONNECTIONS.

 No monthly minimum charge will be made to Owner except during those months when the connection has been used. The Bill rendered will be for gallons used, but in no event less than the applicable minimum bill. A separate bill will be provided for the connection and the same schedule of rates applicable in the service District shall apply to it. No sewer charges will be made to Owner for water used through the connection. The Retrofitted Sprinkler Connection shall not be connected to any plumbing or other pipeline where residential water there from is required to be discharged into the public sewer system.
- 10. Owner agrees to abide by the Rules and Regulations of HRW as from time to time promulgated by the Harnett County Board of Commissioners, and further agrees to abide by such other HRW ordinances, rules and regulations with respect to water and/or sewer service connections, as are adopted by the Harnett County Board of Commissioners. Additionally, Owner agrees to obtain the necessary inspections and permits related to water and/or sewer service connections as required by the Building Inspections Division of the Harnett County Development Services.
- 11. HRW shall purchase and install a cutoff valve and water meter for each service. HRW shall own said meter and shall have the exclusive right to use it.
- 12. Owner agrees that there shall be one water and/or sewer connection for each building or structure requiring connections on the above described property. A tap-on charge shall be due for each such connection.
- 13. HRW shall have final jurisdiction on any question of location of any service line connection to its distribution system; shall determine the allocation of water to Owner in the event of a water shortage and may shut off water to Owner if Owner allows a connection or extension to be made to Owner's service for the purpose of supplying water and/or sewer service to another user.
- 14. In the event User transfers title or agrees to transfer title to the above described property, before or after such connection, User agrees that this agreement shall run with the property title thereto and agrees to advise the new owner with respect hereto and furnish new owner a copy thereof.

15. After HRW has executed this Agreement, a copy shall be provided to Owner by person delivery or by mailing to the

Owner's address as indicated al	bove.	olh	
Signed by Ov	vner this 20	day of September	.2023
		Owner- Jant John	
		Owner	
		Witness	
Signed by County this	day of		, 20
		HARNETT REGIONAL WATER	
		BY:	
		Steve Ward, Director	

WHEN RETURNING THIS AGREEMENT BY MAIL PLEASE SENT TO:

Harnett Regional Water Post Office Box 1119 Lillington, NC 27546

APPLICATION DIRECTIONS

a Subdivision

is requesting a water and/or sewer service at the location inch water service and/or a residential sewer service. The
Residential Sewer tap total cost + deposit: ALL DISTRICTS \$4000 BUNNLEVEL & RIVERSIDE \$5300
3/4" meter & mxu fee = total cost \$825
ecounts for water and/or sewer as required.
@ (910) 893-7575.
service, the customer would be required to pay the amount of the requested service. This amount is based on materials and labor operty.
JESTED TAP: Detailed Map/Description Through Willington + 210. toward Spring Take. Jurn light Orto Damoch Rd Jurn light orto Kramen Rd Jurn light orto Doord Rd. In G god Microtalen + follow to Alpine M.

VOLUNTARY SURVEY OF CUSTOMER DEMOGRAPHICS

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to apply for water service. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or discriminate against you in any way. However, if you choose not to furnish it, we are required to note the ethnicity, race, and gender of the individual applicants on the basis of visual observation or surname.

Gender:	Male (1)
Ethnicity:	☐ Hispanic or Latino (0) ☐ Not Hispanic or Latino (9)
Race:	
☐ America	n Indian/Alaskan Native (3)
Asian (4)	
☐ Black or	African American (5)
☐ Native H	awaiian or Other Pacific Islander (6)
☐ White (7)	
Other (8)	
I respect	fully decline to provide this information.

REQUIREMENTS FOR CONNECTION TO THE HARNETT REGIONAL WATER SYSTEM

1. You must first obtain a plumbing permit at the Harnett County Development Services Central Permitting Division (located at 420 McKinney Parkway in Lillington). The cost of this permit is \$40 for water and \$50 for sewer. If you are building a new house, this permit may be included in your building permits; check with Central Permitting (910-893-7525).

NOTE: If you live in another county and are connecting to the HRW's system, go to the inspection department for that county to obtain your permits and requirements.

- Upon receiving your plumbing permit, and after the taps are installed, you may proceed with your work.
- 3. Contact a licensed plumber and arrange a time that your line can be installed. You may install your own service for your residence. If the new service is for a rental property, you are required to hire a licensed plumber. If you are hiring a plumber, you may want to obtain several estimates for your job. It is not permissible for a friend or neighbor to connect your service. It must be the property owner or a licensed plumber.
- 4. Before you or your plumber begin digging, especially in State right-of-ways, you should contact North Carolina One-Call Center at 811 and have the area marked for under-ground power, cable, or phone lines. You will need to contact NC One-Call 48 hours prior to beginning the work in order to allow adequate time for notification to all pertinent utilities. You should advise the operator of the date and time you will be performing the work and a detailed location of the service. They will contact all the necessary utilities in that area.
- 5. You are required to install a minimum of a 3/4" water line from the building to the water tap and a 3/4" cut-off valve on your side of the water tap. The cut off valve installed on the customer side of the tap must be in a separate box. It is not permissible to install the customer cut-off valve inside the meter box. This will benefit you should you need to turn your water off for repairs or leaks. Excessive water could be lost while waiting for a meter technician if this valve is not installed. For standard connections, 3/4" pipe should be used from the meter to the residence/building being connected, with a minimum pressure rating of 160 psi. We recommend that you also install a pressure reducing valve at your service to control the amount of pressure feeding into your line and prevent excessive pressures. This reducer is especially important on residences with older plumbing. The Inspections Department also requires a cut-off valve at the house or building.
- 6. After the customer cut-off valve has been installed within 12" of the water tap and attached to the setter, contact our office at 910-893-7575 to order the installation of your meter at least 48 business hours prior to when you actually need the meter set. Be sure that the cut-off valve has been installed on your side of the meter box before calling for your meter. This cut off valve must be within 12 inches of the meter box in a box of it's own. Second call outs for meters will be charged a service fee. (This cut off valve is required by ALL customers in all counties.)

Before requesting the meter to be installed, make sure the cut off valve on your side is in the off position. The valve on HRW's side is turned on when the meter is installed. HRW is not responsible for water damage or loss.

- 7. The licensed plumber shall not remove the water meter box. The water line leaving the meter box shall be 18" deep for the first 5 feet leaving the meter. This is to insure that the meter is at the desired depth set by your contractor to prevent frost damage inside the meter. Our meter is installed so that the meter is 9" below the top of the meter box, therefore putting the water line 18" from the top of the ground. Our meter reader will not install a meter if the meter setter has not been left at the proper depth inside the box, which is a minimum of 8" below the box lid.
- 8. Your well water lines must be completely disconnected from the building that is to be serviced by the HRW system. State Health Laws do not permit cross-connections. You cannot tie or plumb your well to the county system in any way either inside or outside of the building. They cannot be physically connected together by using cut-off valves between the HRW system and private wells or building plumbing. The N.C. Division of Health Services requires a 10 foot physical separation between private well systems and a public water supply. This code will be strictly enforced. Failure to comply will result in fines and disconnection of service from HRW.
- 9. This notice is valid for one house or unit only. **Two properties cannot be connected to the same service.** If this is found, the water will be disconnected. Application must be made for a separate water tap at the prevailing rate.
- 10. If this service is for a rental account, please have the tenant come into our office before the service is connected. All tenants will be required to pay a water deposit (and sewer deposit, where applicable), which is refundable when they discontinue service and their account is paid in full. A \$15 connection fee is also due at the time of application (non-refundable). If water is used and the tenant has not made application, the owner will be responsible for the water charges. If you have rental property that has a water tap and is occupied, but you have not connected this property, you will receive a flat rate bill until you make the service available for the tenant and the tenant applies for service in their name.
- 11. Upon completion of your service by your plumber, you are to call the Harnett County Inspections Department for a final inspection at 893-7525. If your connection is found to be out of compliance, you will have 5 days to make the necessary corrections. Failure to comply with the Building Inspections Division of the Harnett County Development Services will result in disconnection of your service. A \$40 reconnect fee will be assessed from HRW.

We look forward to serving you. Should you have any questions, please contact our office Monday through Friday, 9 AM to 4 PM at 910-893-7575. For questions regarding inspections, please call the Inspections office at 910-893-7525, Monday through Friday, 8 AM to 5 PM.

NOTICE ON CUT OFF VALVES

Per Harnett Regional Water Rules and Regulations, meters will be installed in new services

only

if the customer has installed a separate box for their cut off valve.

Cut off valves installed inside the meter box

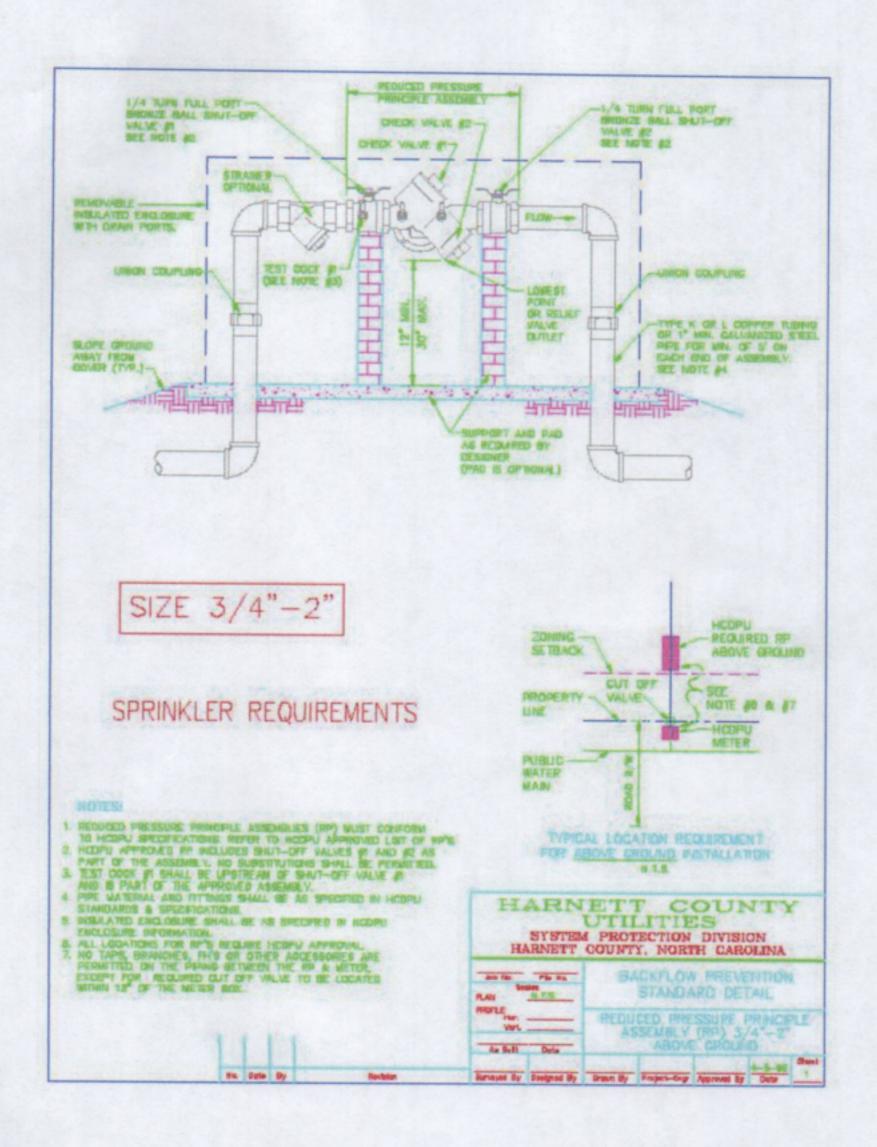
will not

be issued a meter until this has been corrected.

Please ensure your cut off box is installed according to the installation handout before requesting your meter.

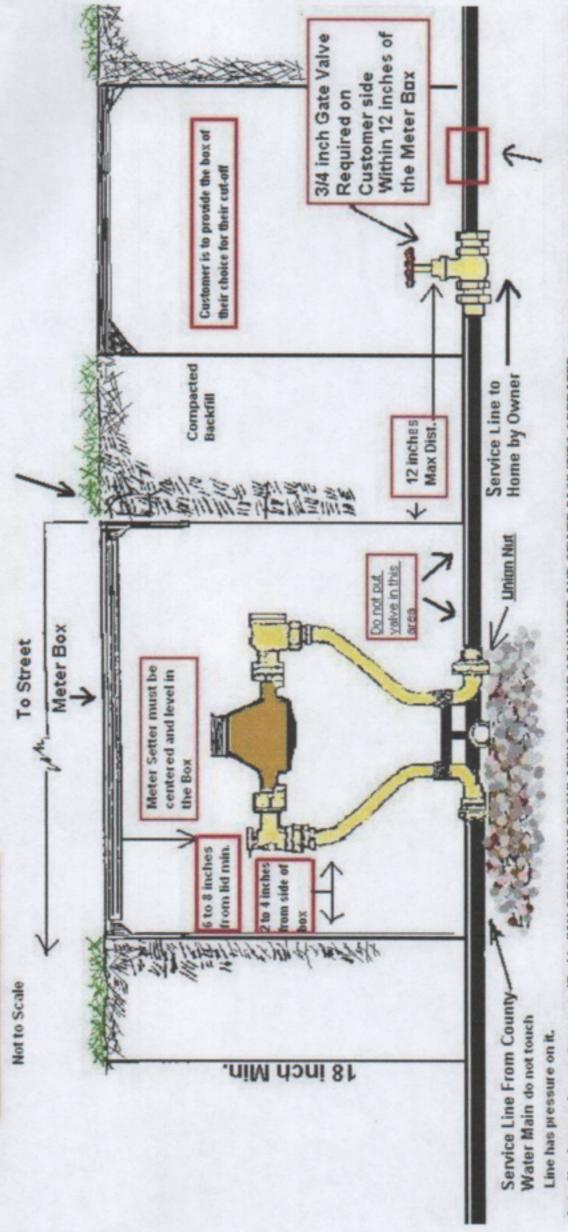
Additional trips to install meters can be charged a service fee.

Please ensure residence or facility is prepared for water connection. Harnett Regional Water is not responsible for water damage or loss; please ensure the cut off valve on your side is in the off position. The valve on the county side is turned on when the meter is installed.



Typical Meter Box Installation

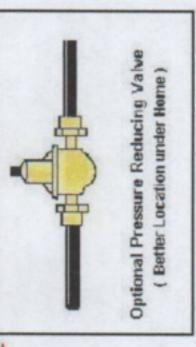
Pay careful attention to anything written, outlined or underlined in red. All is required before meter is installed by technician.



Cut-off valve requirement as specified in "AN ORDINANCE REGULATING THE USE OF WATER AND SEWER FACILITIES OPERATED HARNETT, SECTION 32" AUTHORIZED BY THE HARNETT COUNTY BOARD OF COMMISSISSIONER, BY THE COUNTY OF HA

- The meter will not be installed if the setter is not centered in the box, the setter has been pulled up on one end, the setter is laying on its side, the setter is to close to the box lid, the box is below grade or broken, the customers service line is not hooked to the union nut, the 3/4 gate valve has not been installed within 12 inches of the meter box.
 - The meter box must have easy access at all times. Do not plant bushes within 4 feet of the meter box.
 - Do not install a fence where the meter box will be inside.
- The customer is responsible for leaks at the union nut and their service line.

Brass fittings are recommended for all connections to the county water system.



HARNETT REGIONAL WATER Equal Opportunity Provider and Employer Water User's Agreement

Form Must be Completed in Full Before Service is Made Available
VALID PHOTO I.D. is Required

Today's Date 1-20-25 s.	's Date 1-20-23 Set Up Fee All Accounts \$15			DEPOSITS (refunded to applicant only)		
Set Up Fee All Accounts \$15			APPROVED CREE			
	Same Day Service: \$50	OWNER WATER	\$0	\$50		
0.202	12	OWNER SEWER	\$0	\$50		
Date Service Requested	7	RENTER WATER	\$50	\$100		
his agreement is a formal request for I	Jarnett Degional Water (UD)	RENTER SEWER	\$50	\$100		
or o	partmental policies, to provid	le water and /or sewe	er service connections	s at the following location 332		
wner Renter (PROPER	RTY OWNER & PHONE NO.)	southern	Laugh Mar	26919-103		
pplicant Email Address South	erntouchham	eslic@a	mail. Cor	n		
APPLICANT			CO-APPLICAN	Т		
NAME (FIRST, LAST)		NAME (FIRST, LAST)				
Southern Ja	uch Hand					
PO BOX 2135	Appiles V	nc 2-	2501			
SOCIAL SECURITY # OR TIN	CONTACT PRONE #	SOCIAL SECURITY #	OR TIN CO	ONTACT PHONE #		
IN82-1063398	9196394672					
DRIVER'S LICENSE # AND STATE	DATE OF BIRTH	DRIVER'S LICENSE #	AND STATE DA	ATE OF BIRTH		
EMPLOYER NAME		EMPLOYER NAME				
EMPLOYER ADDRESS	PHONE #	EMPLOYER ADDRESS	S	PHONE #		
REVIOUS ADDRESS		PREVIOUS ADDRESS				
the undersigned, do agree to abide by ewer Ordinance. Should I fail to make that to disconnect my service without fur \$40 reconnect fee. Any fees resulting the distance of the properties of the refunded. Deposits and/or credit to the refunded. Deposits and/or credit to the refunded. Deposits and/or credit to the refunded. The service of the reconstruction. Make sure all valves & for the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded of the recing that you are at least 18 years of the refunded	rther notice. In order for ser from court action to collect number of days in the service balances are refunded in the ser and/or sewer is being us R WATER DAMAGE OR aucets are turned off beforage.	on an account will be period. FINAL BII applicant's name on ed, until the proper LOSS. Please ensure requesting water	will be required to pa be the responsibility of LLS with a credit bala ly. Property owners ty is sold or rented.	oill, the department has the ay ALL DUE amounts plus of the customer. All inition ance of less than \$3.00 with swill be responsible for HARNETT REGIONAlity is prepared for water g this application, you are		
EES: Set-Up Fee S15Deposit S_ ecount # Transferred From:		Date To Turn Of	f:			