

# 114123

114123 728 Collins Rd Cash

# **Customer Information**

Project ID	114123	Lender	Cash
	Automated Populated Value		Automated Populated Value
Homeowner Name	114123	Utility Provider	South River EMC
	Automated Populated Value		Automated Populated Value
Street Address	728 Collins Rd	Region	Raleigh
	Automated Populated Value		Automated Populated Value
City	Lillington	Processed	No
	Automated Populated Value	Customer's WiFi Network	
State	NC	Name	
	Automated Populated Value	Customer's WiFi Network Password	
Zip Code	27546		
	Automated Populated Value		

### Fleet

Vehicle Number:	253	Please select all that apply.
Vehicle Type:	Cargo Van	Installer Phone Number:
Is there anything that needs to be addressed by the fleet team?	No	Provide a concise description of the problems to assist the Fleet department in swiftly addressing the issue(s).

# Safety

**Hazard Identification** 

None

# **Tesla Storage**

Is there a Tesla Gateway or No Backup Switch being installed today? Tesla Powerwall Type:

## Interior of Enclosures

Breakers & Terminations			
Type of Interconnection	Breaker		
EMT			
Grounding & Bonding			
Is there a natural gas supply?	No	Is there PEX pipe on site?	
Is there metal plumbing?	No		
Exterior of Enclosures			
Were any placards required today?	No		
Additional Equipment			
Was there an existing ATS on site?	No	Was there an EV charger No installed today?	
Was a portable generator plug installed today?	No		
Commissioning			
What type of solar system is installed?	DC	Has the Tesla equipment been commissioned?	
Is the AC solar install complete?		Provide brief reasoning for the site not being commissioned.	
Design			
Was there a call to Hotline made during today's installation? If so, please provide a note regarding the reason for the call.	No	Have there been any design changes made in the field?No - Built as Designed(Must have Hotline Approval: 512-200-2085)No - Built as Designed	

# Customer Walkthrough

#### Is the homeowner or customer No representative present, and available for a walkthrough?

HO not present, or declined walkthrough.

Call and/or Text the Customer: "We have completed the installation process & are now leaving the residence. Our Customer Care team will be in touch with you shortly to discuss the next steps."

If declined, request the HO signature.

"Hey there! We're super excited to let you know that your new equipment is fully installed"

"Would you like to accompany me on a walk around your home while I clean up and review the installation? If you notice anything that needs attention, please inform me so I can promptly address it or make a note for further review."

"As we closeout this walkthrough, is there anything you would like our customer experience team to handle that is beyond my expertise?"

Homeowner Confirmation:	"We recognize the significance
	of keeping you well-informed throughout this process. Our dedicated Customer Care team will ensure that you receive regular updates concerning the city and utility inspection schedules. These inspections typically require approximately 30-45 days to finalize, as they are coordinated with the utility provider's availability. Once the utility inspection phase successfully concludes and your utility grants permission to operate, we will proceed with registering your warranty and granting you access to your monitoring services. This represents a significant step forward, providing you with comprehensive visibility and control over your project's advancement. As we approach the final stages, we will conclude the project by inviting you to a virtual launch meeting. During this meeting, we will cover the entire process, including how to energize your system, make effective use of the monitoring services, and supply you with essential tax information. This session is designed to ensure your complete comfort and confidence with every aspect of your new setup. Kindly confirm that all matters have been addressed."
Homeowner Signature	
Customer Review:	Link to review: https://www. google.com/search? sca_esv=561932315&q=Freedom
	"Before we leave, could you do me a favor and leave a Google Review? Additionally, I wanted to let you know that you'll be receiving a survey within the next few days. This survey will allow you to provide feedback on various topics, including sales, installation, and communication. Your honest feedback would be greatly appreciated!"

#### **Additional Work**

Was there any damage			
incurred during this			
installation?			

No

Select all applicable options and provide any relevant notes and photos of the damage(s) identified.

### **FSP Employee Confirmation**

**Employee Confirmation** 

To the best of my knowledge, I confirm that the provided information is accurate and truthful. All requested photos and documentation have been successfully uploaded under the correct Project ID. Is there any other additional No work that needs to be addressed?

Check all relevant options and provide any necessary notes and photos of the required additional work.

Employee Signature



Page 4 of 11

#### Customer Information / Photo: Street Address



Benjamin Davis Loc: **35.6298, -78.7989** 

#### Fleet / Parked Truck w/ Safety Cones



Benjamin Davis

#### Fleet / Photo of Dashboard/Gauges



Benjamin Davis Loc: **35.6298, -78.7989** 

#### Fleet / Inside/Cab of Truck



Benjamin Davis

Fleet / Back of Truck (Doors Open)



Benjamin Davis

#### Safety / PPE - Face Shield near EQ wall



Benjamin Davis

Safety / PPE - Hot Gloves near EQ wall



Benjamin Davis



Interior of Enclosures / Wide Shot: EQ Wall w/o Deadfronts - Indoor & Outdoor

Interior of Enclosures / Wide Shot: EQ Wall w/o Deadfronts - Indoor & Outdoor



Benjamin Davis

Interior of Enclosures / Wide Shot: EQ Wall w/o Deadfronts - Indoor & Outdoor



Benjamin Davis

#### Interior of Enclosures / Wide Shot: EQ Wall w/o Deadfronts - Indoor & Outdoor



Benjamin Davis



Interior of Enclosures / Interior of Main Service Panel w/o Deadfront



Benjamin Davis

Interior of Enclosures / Interior of AC Disconnect (Wiring and fuse sizes visible, if applicable)



Benjamin Davis

Interior of Enclosures / Interior of Agg Panel w/o Deadfront (Wiring & breaker sizes, if applicable)



Benjamin Davis

Interior of Enclosures / Close Up of Monitoring Equipment (Wiring & serial number)



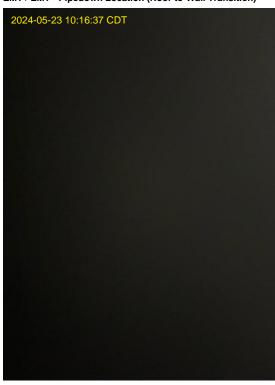
Benjamin Davis





Benjamin Davis

EMT / EMT - Pipedown Location (Roof-to-Wall Transition)



Benjamin Davis Loc: **35.5866, -78.8137** 

#### EMT / EMT - Couplers, Connectors, Straps, Nipples, Bend, etc.



Benjamin Davis Loc: **35.5866, -78.8137** 

#### Grounding & Bonding / Ground Rod/GEC



Benjamin Davis



Benjamin Davis

#### Exterior of Enclosures / Main Service Panel w/ Deadfront

Exterior of Enclosures / Agg Panel w/ Deadfront



Benjamin Davis

Exterior of Enclosures / Wide Shot of Indoor & Outdoor Electrical Equipment



Benjamin Davis



Exterior of Enclosures / Exterior of Main Service Panel (Labeled w/ Stickers)

Benjamin Davis



Benjamin Davis

# Exterior of Enclosures / Exterior of AC Disconnect (Labeled w/ Stickers)

Exterior of Enclosures / Exterior of Monitoring Equipment



Benjamin Davis