



**(NC) Supply and Installation Agreement
Home Improvement Agreement
(v1-122023pk)**

43445 Business Park Drive Suite 110
Temecula, CA 92590

Freedom Forever North Carolina, LLC
Electrical Contractor #U.34043

System Specifics

System Size 9.72 kW	Production Guarantee 25 Years
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The Freedom Forever Promise*

We provide an energy production guarantee.
We warrant all of our roofing work.
We warrant and repair the system (as defined below).
We fix or pay for any damage we may cause to your property.
**Please refer to specific terms in your Supply and Installation Agreement*

System Cost

Total Contract Price: \$ 53,957.18	
Down Payment:	\$
Amount Due: \$ 53,957.18	
First Year Production (Estimate):	11977 kWh

Notices of Cancellation may be sent to this address:

Freedom Forever North Carolina, LLC
43445 Business Park Drive Suite 110, Temecula, CA 92590

Date Signed by Customer/Date of this Transaction:

12/18/2023 | 4:20 PM PST

Freedom Forever is a licensed contractor in each state it Operates in. For more information about our contractor licenses, Please visit www.freedomforever.com/licenses

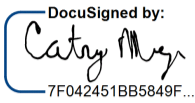


Homeowner ("Customer")	
Homeowner Name: Cathy Meyer Phone: (704) 607-2382	Co-Homeowner Name (if applicable): Phone:
Installation Address ("Property")	
332 Docs Road , Lillington, NC 27546	
Total Installed System Price ("Contract Price") (including all finance charges) \$ 53,957.18	Down Payment \$ (Due on Effective Date)
Payment Schedule	
Customer will make payments according to one of the following schedules (as applicable):	
<u>Third-Party Financed Projects:</u> Payment due upon Completed Installation (as defined below): <u>\$ 53,957.18</u> (100% of System cost)	<u>Customer Self-Financed Projects:</u> Customer agrees to use the Escrow Service (as defined below) to facilitate payment to Freedom Forever, in accordance with the terms and conditions set forth in <u>ARTICLE 4.10</u> . Customer payment due to the Escrow Service prior to Installation: <u>\$ 53,957.18</u> (100% of System cost) The Escrow Service shall distribute Customer's payment to Freedom Forever pursuant to the following schedule: Freedom Forever shall receive the following payment from the Escrow Service upon Completed Installation: <u>\$ 43,165.74</u> (80% of System cost) Freedom Forever shall receive the following payment from the Escrow Service upon the Completed Installation passing final inspection: <u>\$ 8,093.58</u> (Remaining balance)
Description of the System to be Installed ("System")	
"Module Group" Panels: REC 405W, REC 410W, Freedom 400W, Jinko 385W "Inverter Group" / Monitoring Equipment: SolarEdge, Tesla Mounting Type: Roof Mount	Additional Components Allowances Notes Variances: Critter Guard



Signatures

Two identical copies of the contract must be completed and signed. One copy should go to Customer. The other copy should be kept by Freedom Forever.

Independent Sales Representative	Customer	Customer #2 (if applicable)
<p>Sales Rep Signature:</p>  <p>Name: Alex Lago</p> <p>Phone: (770) 757-8680</p> <p>Date: 12/18/2023 4:17 PM PST</p> <p>License No:</p> <p>I hereby represent that this agreement was presented to the customer and that I witnessed his/her signature to this agreement.</p>	<p>Customer Signature:</p>  <p>Name: Cathy Meyer</p> <p>Date: 12/18/2023 4:20 PM PST</p>	<p>Customer Signature:</p> <p>Name:</p> <p>Date:</p>

- The Customer(s) are collectively referred to as the Customer.
- The Customer is entitled to a completed copy of this Agreement, signed by both Customer and Freedom Forever, before any work may be started.
- The Customer understands that in order to realize the benefit of the solar investment tax credit, Customer must have federal income tax liability that is at least equal to the value of the tax credit. Customer hereby acknowledges that Customer has sought tax advice from a qualified tax professional, understands any tax benefits and burdens arising from this Agreement, and affirms that he/she is not relying on Freedom Forever regarding any tax savings or tax burdens as a consequence of the installation.
- You, the Customer, may cancel this transaction at any time prior to midnight of the third (3rd) business day after the date of this transaction. See the attached Notice of Cancellation form for an explanation of this right.



TERMS AND CONDITIONS

ARTICLE 1 - PARTIES

This Supply and Installation Agreement (this "Agreement") is made and entered into as of the date of the last signature on the cover page hereof (the "Effective Date") (the "Cover Page") by and between Freedom Forever North Carolina, LLC, a Delaware limited liability company ("Freedom Forever") and the customer ("Customer"). If the Customer is not the homeowner (the "Homeowner"), Customer shall provide Freedom Forever with written proof prior to the execution of this Agreement that the Homeowner consents to the system as described on the Cover Page (the "System") and the Work (as defined in [ARTICLE 2](#) of this Agreement). Freedom Forever and the Customer are sometimes referred to in this Agreement individually as a "Party" and collectively as the "Parties".

ARTICLE 2 - WORK

2.1 Work. Freedom Forever shall provide the Customer the following services at the address of ~~332 Does Road, Lillington, NC 27546~~ (the "Property") on the terms set forth in this Agreement (the "Work"):

- a. Install the System and its components as described on the Cover Page, which includes design, supply and installation of all photovoltaic panels, inverter(s), AC & DC disconnects, wiring, conduit and overcurrent protection, and racking placement.
- b. Obtain any necessary permits to perform the Work.
- c. Submit any necessary paperwork to interconnect the System and/or receive permission to operate (hereinafter, "PTO").
 1. Freedom Forever cannot promise or guarantee the date your electric utility provider will provide PTO. Freedom Forever shall turn on the System or will advise the Customer to do so, once the electric utility provider has given its PTO. Customer shall not unilaterally turn on the System, otherwise Customer is liable for any costs and/or damage relating to such premature activation, including, without limitation, any actual damage to the System.
 2. To the extent applicable, Freedom Forever does not promise nor guarantee what sort of rate and/or billing program Customer will be subject to from the applicable electric utility provider. Customer hereby understands and acknowledges that the electric utility provider makes their own independent determinations, including setting their own rates and billing programs. Customer shall adhere to all applicable determinations as implemented by the electric utility provider.
- d. Provide all labor, material, equipment, supervision and delivery to furnish and install the entire System as specified under the terms of this Agreement.
- e. Conduct related filling and compaction.
- f. Coordinate building, electrical and utility inspections.
- g. Start up and test the completed System.
- h. Additional works described on Cover Page.

2.2 Exclusions. Any alteration or deviation from the above specifications, including but not limited to any additional material and/or any labor costs incurred by such alteration or deviation, are not part of the Work, and shall only be executed pursuant to [ARTICLE 6](#) of this Agreement, with the costs solely borne by the Customer. These alteration and deviation include but are not limited to:

- a. Upgrade of existing main service panels, sub-panels or switchboards (if necessary).
- b. Upgrade, replacement or repair of existing roof, or supporting roof structure.
- c. Tree removal, fencing, weed abatement, curbing, gravel or landscaping.
- d. Non-standard groundwork (such as on difficult soil conditions).
- e. Additional grading, rock/boulder removal, blasting, coring, soil testing, compaction for footings, and trenching.
- f. Structural engineering calculations or analysis of existing structures.
- g. Habitat studies, additional inspections or fees of any type.
- h. Additional permitting requirements by local building authorities or jurisdictions, such as zoning, land use, architecture, planning, habitat, environmental, etc.
- i. Additional exclusions described on the Cover Page, initialed by both Parties.

2.3 Standard of Performance. Freedom Forever shall perform all construction and related services provided hereunder in a good and workmanlike manner, in accordance with all requirements of the documents contained in this Agreement, and all applicable laws, codes, regulations and other requirements, including safety requirements.

ARTICLE 3 - PROPERTY

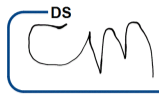
3.1 Property. Freedom Forever shall install the System on the Property. Within ten (10) days of the Effective Date, the Customer shall make the Property available to Freedom Forever for performance of the Work. The Customer or any inhabitants of the Property are not required to vacate the Property during the Work, however, the Customer agrees and understands that there may be loss of power to the Property during the Work, and Customer agrees to indemnify, defend, and hold harmless Freedom Forever for any damage or claims that may occur as a result of that loss of power. If the Customer is a Landlord, the Customer is solely responsible for providing any notice required by any lease to the tenant.

3.2 Ownership, Owner Consent Right to Install and Agent Authority. The Customer represents and warrants to Freedom Forever that all Homeowner(s) have consented to this Agreement, and/or the agent has the authority to sign this Agreement, that the Customer has the right to enter into this Agreement and to install the System on the Property.

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- 3.3 HOA Consent.** Customer warrants that they understand and assume all risks associated with obtaining permission from the Home Owner's Association (the "HOA"), Condominium Board or similar governing body (the "Board") to install the System. Customer waives any claim or defenses to this Agreement in the event the Board fails to approve installation of the System. Customer shall be responsible for fulfilling all obligations under this Agreement irrespective of Board approval.

Customer #1: 
 Customer #2: _____

- 3.4 Site Inspection.** The Customer agrees to allow Freedom Forever and construction professionals (including engineer, architect, licensed contractors, or their representatives) (collectively "Subcontractors") hired by Freedom Forever to access the Property to inspect any buildings and roofs prior to the installation of the System to ensure that the Property can accommodate the System. Notice shall be required twenty-four (24) hours in advance and access shall be reasonably granted by Customer thereafter.

- 3.5 Access Rights.** The Customer grants to Freedom Forever and the Subcontractors the right to access all of the Property for the purposes of (a) designing, installing, constructing, testing, operating, maintaining, repairing and replacing the System or making any additions to the System or installing complementary technologies on or about the location of the System, and performing Freedom Forever's obligations under this Agreement; (b) installing, testing and maintaining electric lines and inverters and meters, necessary to interconnect the System to the Customer's electric system at the Property and/or to the utility's electric distribution system; (c) taking any other action reasonably necessary in connection with designing, installing, constructing, testing, operating, maintaining, repairing and replacing the System; or (d) repair of any damage to roof, wall or any part of the property determined by Freedom Forever to be caused by the installation of the System. This access right shall continue for up to ninety (90) days after the later of the termination of this Agreement or the expiration of the Production Guarantee Term (as defined in EXHIBIT A), if applicable, and per the below requirements:

- a. Reasonable Notice.** Freedom Forever shall provide the Customer with twenty-four (24) hours' notice of its need to access the Property whenever reasonable and when not in the case of emergency.
- b. No Interference.** During the time that Freedom Forever has access rights the Customer shall ensure that Freedom Forever's access rights are preserved and shall not interfere with or permit any third party to interfere with such rights or access.
- c. Prevention of Access.** Any act, negligence or omission of the Customer, its representative or by any third party that prevents or delays Freedom Forever from performing its obligations under this Agreement shall not be counted against the time of performance set in this Agreement. Freedom Forever shall not be responsible for any resulting loss or damage from such delay.
- d. Personal Property/ Assumption of Risk.** Customer acknowledges that the System installation site is a construction zone and that any property (e.g., vehicles, pets, livestock, etc.) left in and around the site during the installation process may run the risk of injury, harm, or loss. As such, prior to Commencement (as defined below) and for the duration that Work is being performed, Customer agrees to be responsible for removing all personal property and effects, including but not limited to, any Customer vehicles, out of the installation site and surrounding areas. Customer hereby agrees to assume all risk and loss to any property not so removed while Work is being performed.

- 3.6 Removal of Hazardous Materials.** The Customer agrees to provide a safe and secure work environment at the Property during the term of this Agreement. The Customer shall be responsible for removal and any costs incurred for the removal of hazardous materials, including asbestos, PCBs, petroleum, or hazardous waste material uncovered or revealed at the Property. If any hazardous materials are discovered, Freedom Forever may immediately cease all the Work in connection with such hazardous condition(s) in any affected area(s). Freedom Forever shall not be required to resume the Work until the Customer delivers written proof of all required local building authority permits related to: (i) specifying that such condition(s) and all affected area(s) have been rendered safe by the building authorities for the resumption of the Work, or (ii) specifying any special conditions under which the Work may resume safely. Any work stoppage due to unavailability of the Property due to the discovery and removal of hazardous materials does not relieve the Customer's obligation to fulfill this Agreement, and any completion dates.

- 3.7 Existing Conditions.** Freedom Forever is not responsible for and bears no liability for the performance of existing electrical equipment at the Property, including but not limited to the main electrical service panel, any major electrical devices, and/or any other similar devices.

ARTICLE 4 - PAYMENT

- 4.1 Price.** In consideration of performance of the Work and installation of the System, the Customer shall pay to Freedom Forever the Total Contract Price, as set forth on the Cover Page of this Agreement, plus all applicable taxes. The Total Contract Price shall be paid in full upon Completed Installation.
- 4.2 Payment.** Customer agrees to pay the Total Contract Price as set forth on the Cover Page plus all applicable taxes. Customer may choose to finance the Total Contract Price by entering into a financing agreement with a third party. If Customer chooses to enter into an arrangement with a third party for financing of the Total Contract Price, Customer understands that Customer is directly contracting with a third-party financing company and not Freedom Forever for financing services. Customer will remain obligated for the full Total Contract Price until full payment is received by Freedom Forever.
- 4.3 Down Payment.** Upon the Effective Date, the Customer shall pay to Freedom Forever a Down Payment in an amount provided on the Cover Page to Freedom Forever. Freedom Forever agrees to refund the full amount of the Down Payment if the Customer cancels the Agreement within three (3) days following the Effective Date. Any cancellation after three (3) days following the Effective Date will cause a forfeiture of the Down Payment. If neither Party cancels the Agreement, the Down Payment shall be applied to the Total Contract Price. This ARTICLE 4.3 does not apply if the Down Payment as provided on the Cover Page is zero (\$0).
- 4.4 Past Due Amount.** Past due amounts shall accrue interest from the date such amounts were due until the date paid at an interest rate equal to the lesser of twelve percent (12%) per annum or the maximum rate permitted by law.



- 4.5 Financing Payments.** If Customer is financing the System, the timing and amount of the payments (and any applicable interest accrued) will be subject to the terms and conditions of the financing agreement with the finance company (the "Finance Company"). Any agreement between the Customer with regard to financing shall be solely between the Customer and the Finance Company.
- 4.6 Incentives.** Depending on the state and/or utility district in which Customer resides, Customer may be eligible for state and local incentives and/or rebates. The incentive and/or rebate calculations provided to Customer are estimates. Those estimates are based on certain assumptions that may not be applicable based on the circumstances specific to the Work. However, actual incentives and/or rebates are variable as are eligibility requirements, funding availability and rates which may change. In an effort to assist Customer in capturing any applicable incentive and/or rebate, Freedom Forever will use good faith and reasonable efforts to help Customer to secure applicable incentives and/or rebates, but Freedom Forever shall have no financial obligation to the Customer regarding actual incentive and/or rebate amounts received. Customer agrees to pay the Total Contract Price in full regardless of the actual amount of any incentive and/or rebates Customer may or may not receive. Customer agrees to provide all necessary assistance to Freedom Forever to capture an incentive and/or rebate including but not limited to requested documentation and signatures on additional paperwork. Customer is responsible for any taxes and/or assessments required by federal, state or local governments or related regulatory agencies or utilities.
- 4.7 Taxes.** Customer is responsible for all taxes related to the System and this Agreement, including taxes assessed on or arising from purchase, installation, ownership of the System, including all sales (which may be included as part of the Total Contract Price), use, and personal property taxes and real property taxes associated with the Property. To the extent that the jurisdiction in which the Property is located imposes a recycling fee on the System (or one of like nature), Customer hereby acknowledges and agrees that any such costs associated therewith shall be the sole responsibility of Customer.
- 4.8 Credit Card Payments.** If Customer chooses to pay any amount due under this Agreement with a credit card, Customer shall be responsible for all related fees and/or charges pertaining to such transaction ("Credit Card Fee(s)"). Credit Card Fees shall be calculated at two and nine tenth percent (2.9%) of Customer's credit card transaction, plus twenty-five cents (\$0.25) per transaction.
- 4.9 PTO Delays for Third Party Financed Projects.** To the extent that the System has not reached PTO following one-hundred and fifty (150) days from Completed Installation ("PTO Window"), Customer may request that Freedom Forever reimburse Customer for all actual payment amounts invoiced and made by Customer to the Finance Company following the conclusion of the PTO Window, up to the date that PTO for the System is granted; provided, however, that Freedom Forever shall have no obligation to reimburse Customer to the extent the Customer's actions and/or inactions caused or resulted in a delay in reaching PTO. In the event of a conflict between this ARTICLE 4.9 and any other terms and conditions of this Agreement, this ARTICLE 4.9 shall govern. ARTICLE 4.9 only applies to Third-Party Financed Projects.
- 4.10 Construction Escrow Services.** Customer understands and agrees that Customer Self-Financed Projects shall involve the use of a third-party construction escrow service, selected by Freedom Forever in its sole discretion (the "Escrow Service"). All service fees associated with the use of such Escrow Service shall be at Freedom Forever's cost, with the exception of any credit card or bank processing fees (if any) which shall be paid by Customer. By selecting the Customer Self-Financed Projects Payment Schedule option, Customer agrees to pay the Total Contract Price to the Escrow Service upon demand, and in any event, prior to installation of the System. Customer understands and acknowledges that Freedom Forever shall receive scheduled payments from the Escrow Service for Work completed, in accordance with the schedule as set forth on the Cover Page and in compliance with applicable law. Customer hereby acknowledges and agrees that Customer shall not be entitled to any interest accrued on any funds deposited with the Escrow Service, unless required by law. Customer represents and warrants that it shall cooperate with the Escrow Service in its performance of its escrow services, and agrees to use the Escrow Service in accordance with the Escrow Service's terms and conditions, which may be amended from time to time. Customer hereby understands and acknowledges that Customer's agreement to use the Escrow Service is a condition precedent for Freedom Forever to enter into the Agreement with Customer, and that Freedom Forever would not have entered into the Agreement were it not for Customer's agreement to use the Escrow Services, subject to the Escrow Service's terms and conditions. Customer understands and agrees that Freedom Forever shall be excused from all performance under this Agreement until (i) the satisfaction of the following conditions precedent has occurred: (a) Customer shall have deposited the Total Contract Price with the Escrow Service upon demand, and in any event prior to installation of the System; and (b) Freedom Forever shall have received satisfactory evidence, including but not limited to confirmation from the Escrow Service, that Customer has deposited the Total Contract Price with the Escrow Service; or (ii) waiver by Freedom Forever, in its sole and absolute discretion, and as evidenced in writing. Notwithstanding anything to the contrary, Customer will remain obligated for the full Total Contract Price until full payment is received by Freedom Forever through the Escrow Service. ARTICLE 4.10 only applies to Self-Financed Projects.

ARTICLE 5 - TIME FOR PERFORMANCE; TITLE OF WORK

- 5.1 Commencement.** Freedom Forever shall commence performance of the Work at the Property ("Commencement") within thirty (30) business days from the date of receiving all required permits, or the date the Property is ready for installation, whichever comes later. Following Commencement Freedom Forever shall diligently proceed to achieve Completed Installation.
- 5.2 Completed Installation.** "Completed Installation" means the System is fully installed and is ready for start-up and testing.
- 5.3 Guaranteed Completion Date.** Except as otherwise provided herein, Freedom Forever shall achieve Completed Installation within sixty (60) days from Commencement (the "Guaranteed Completion Date").
- 5.4 Extension.** Freedom Forever retains the sole and exclusive right to modify the Commencement and Guaranteed Completion Date due to Force Majeure Events, Customer-Caused Delay, and other circumstances that are beyond the control of Freedom Forever, including but not limited to:
- a. The readiness of the Property for installation;
 - b. Product delivery time constraints by manufacturer(s);
 - c. Availability of the Customer's selected equipment;
 - d. Completion of the Customer's financing, or payment to the Escrow Services (as applicable);



- e. Permit process;
- f. HOA's and/or Condominium Board's approval process;
- g. Weather conditions;
- h. Disease, pandemics and/or quarantines;
- i. Acts of government; or
- j. The Work hereunder includes any of the following: roof work, main panel upgrades, or ground mount(s).

Delays caused by such events do not constitute abandonment and are not included in calculating timeframes for payment or performance.

- 5.5 Title of System.** Prior to Completed Installation, Freedom Forever has good title to all the System Assets (the "System Assets"). The System Assets mean all the Work and all materials delivered to the Property, whether or not actually incorporated in the System or the Property. Upon the Customer's payment of the Total Contract Price, legal title and ownership of the System shall pass to the Customer.

ARTICLE 6 - CHANGED CONDITIONS

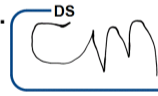
6.1 Right to Cancel.

- a. **Site Inspection Result.** After site inspection by Freedom Forever as set forth in ARTICLE 3.4, Freedom Forever may change, amend, and/or cancel this Agreement and propose a change order or new agreement (the "New Agreement"), based on the site inspection result at Freedom Forever's sole discretion.
- b. **New Conditions.** In the event that Freedom Forever discovers new conditions of the Property which were not discovered or revealed before the Effective Date, or in the event that environmental concerns unexpectedly arise and require involvement and/or further permits from local building authorities, Freedom Forever shall have the right to cancel this Agreement and propose a New Agreement.
- c. **Customer's Right to Cancel.** If Freedom Forever elects to cancel this Agreement and propose a New Agreement, Customer shall have the right to accept or reject the New Agreement. Until such New Agreement is executed by all Parties and the Three (3) Day Right to Cancel has passed, all Work shall cease. In the event the Customer decides not to proceed with the Work under the New Agreement, the Customer is solely responsible for paying for any Work performed under this Agreement, and the removal and repair of the Property to substantially the same condition as it was prior to the Work being performed.

- 6.1 Extra Work and Change Orders.** Extra Work and Change Orders become part of this Agreement once the order is prepared in writing and signed by the Parties prior to the commencement of work covered by the new Change Order. The Change Order must describe the scope of extra work or change, the cost to be added or subtracted from the contract, and the effect the order will have on the schedule of progress payments. Change Orders shall be executed using a form similar to the Change Order Form in EXHIBIT B.

- 6.2 System Components.** Freedom Forever will design the System to incorporate (i) any panels from the Module Group (as defined on the Cover Page) and (ii) any System inverter's monitoring equipment ("Inverter System") from the Inverter Group (as defined on the Cover Page).

- 6.3 Discretionary Design Changes.** To the extent permissible by law, Freedom Forever may redesign the System at any time prior to or after installation, to (i) replace such System equipment with those from a different manufacturer, inclusive of differences in type, model, or wattage, without limitation; (ii) increase the size of the System in its sole discretion; and/or (iii) modify the location of the installation of the System on the roof or ground mounts at the Property without a Change Order. Any replacement of System equipment proposed without a Change Order shall be of equal or greater production to be deemed a reasonably equivalent substitute.

Customer #1: 
Customer #2: _____

- 6.4 Removal and Reinstallation of the System.** Following Completed Installation of the System, the Customer may submit a written request to Freedom Forever for the removal and later reinstallation of the System so that Customer may perform work on the roof of the Property without obstruction or hinderance from the installed System (hereinafter, "Reinstallation"). Freedom Forever, in its sole discretion, may approve and grant Customer's Reinstallation request. In such an event, Customer shall cooperate and coordinate with Freedom Forever, and execute any documents necessary to accomplish the Reinstallation, including, without limitation, the Removal and Reinstallation Addendum. Upon execution, the Removal and Reinstallation Addendum shall be incorporated into this Agreement by reference and to the extent a conflict exists between the terms of that Removal and Reinstallation Addendum and this Agreement, the terms of the former shall supersede and govern, where applicable, and all other terms and conditions of this Agreement shall remain in effect.

ARTICLE 7 - LIMITED WARRANTY

- 7.1 Free of Construction and Workmanship Defect.** Subject to the limitations and other provisions of this Agreement, Freedom Forever warrants that (i) the Work and the System will be free from defects in construction and workmanship for ten (10) years following the Completed Installation, and that (ii) any Freedom Forever branded panels, manufactured by or on behalf of Freedom Forever, will be free from defects in materials, construction, and workmanship for twelve (12) years following the Completed Installation (hereinafter, the "Limited Warranty"). Freedom Forever warrants the roof of the Property against damage and water infiltration at each roofing penetration made by Freedom Forever in connection with the installation of the System (the "Covered Roof Area"); provided however that such roof penetration warranty shall be void and voidable if work is performed by Customer or Customer's contractors on the roof during the ten (10) year period. **This is not a warranty of the entire roof.** If the roof has an existing warranty, Customer has the sole responsibility of confirming with the roofing contractor who performed the work that the installation of the System will not void any warranty. If the Work will void any existing roof warranty, the Customer proceeds knowing that this is the case. Any claim under the Limited Warranty must be made before the expiration of the Limited Warranty.

- 7.2 Warranty Exclusion.** The Limited Warranty excludes products that are (i) not Freedom Forever branded and (ii) not manufactured by, or on behalf of, Freedom Forever. The Customer shall be entitled to all warranties, if any, provided by the manufacturers of the components,



accessories and equipment that are not manufactured by Freedom Forever, but which Freedom Forever installs (hereinafter, the "Manufacturer's Warranty"). These items generally include, but are not limited to, solar panels, inverters, and disconnect switches. Freedom Forever does not expressly warrant these items because it is not involved in the manufacturing process. Occasionally, a component, accessory or item of equipment will be unavailable for reasons beyond Freedom Forever's control. If this should occur, Freedom Forever shall have the right to substitute a reasonably equivalent item. The Limited Warranty excludes any measuring or monitoring equipment or service.

- 7.3 Other Exclusions.** The Limited Warranty does not extend to (a) normal wear and tear; or (b) damage or failure caused by (i) abuse or material neglect by the Customer, unless such action or inaction was taken or not taken, as the case may be, in reliance on and in compliance with written instructions provided by Freedom Forever, (ii) modifications not performed by or through Freedom Forever or an affiliate of Freedom Forever or in a manner materially inconsistent with or contrary to the written information or written instructions provided by Freedom Forever or contained in the vendor manuals provided by Freedom Forever, (iii) the negligent acts or omissions of the Customer or the Customer's separate contractors, (iv) defects or deficiencies attributable to Force Majeure Events, (v) failure by the Customer to properly maintain or operate the System, or (vi) defects caused by the failure of the structural integrity of the support system by reason of any earth or fill ground movement.
- 7.4 Maintenance, Repair, and Replacement.** If the Customer discovers a breach of the Limited Warranty and makes a timely claim, then, as the Customer's sole and exclusive remedy, Freedom Forever shall repair or replace the defective Work. Freedom Forever shall commence and complete such repairs or replacements within a reasonable time after receipt of the Customer's notice of warranty claim. If a failure cannot be corrected by Freedom Forever's reasonable efforts, the Parties will negotiate an equitable solution in good faith. Following the expiration of the Limited Warranty and Manufacturer's Warranty (if any), Customer shall be solely responsible for the maintenance, repair, and replacement of the System, including, without limitation, all solar equipment related thereto.
- 7.5 Disputes of Breach of Warranty.** If Freedom Forever disputes whether a breach of warranty has occurred, any tests of the System shall be as mutually agreed, and Freedom Forever shall be notified prior to such testing and may be present at all tests that may be performed.
- 7.6 Reservation of Right to Access for Limited Warranty.** Freedom Forever reserves the right to access the Property, after reasonable notice to the Customer, to repair, inspect or assess the performance of the Customer's System.
- 7.7 Exclusive Remedy.** The Limited Warranty is the exclusive remedy for defects in materials (only as it pertains to Freedom Forever branded products), construction and workmanship provided under this Agreement, and is provided in lieu of all other warranties, express or implied. On expiration of the Limited Warranty, all liability of Freedom Forever for breach of warranty shall terminate.

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH IN THIS AGREEMENT AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, FREEDOM FOREVER MAKES NO REPRESENTATIONS AND GRANTS NO WARRANTIES, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, BY STATUTE OR OTHERWISE, UNDER THIS AGREEMENT, AND FREEDOM FOREVER SPECIFICALLY DISCLAIMS ANY OTHER WARRANTIES, WHETHER WRITTEN OR ORAL, OR EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY OR THE STATUTORY LIMIT, WHICHEVER COMES FIRST.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. To obtain warranty service, contact Freedom Forever using the information described at www.freedomforever.com/about/contact-us/. Proof of purchase may be required to verify eligibility.

- 7.8 Transferability of Warranty.** The Limited Warranty that (i) the Work and the System will be free from defects in construction and workmanship for ten (10) years following the Completed Installation, and that (ii) any Freedom Forever branded panels, manufactured by or on behalf of Freedom Forever, will be free from defects in materials, construction, and workmanship for twelve (12) years following the Completed Installation, is transferable when the Customer conveys or transfers the Property to another party. The Customer or the transferee must give notice, in writing, to Freedom Forever within twenty (20) days from the effective date of the conveyance or transfer. The transfer of warranty shall be effective only if the transferee agrees to be bound by the conditions and terms of this Agreement. The transfer of warranty shall be effective upon Freedom Forever's receipt of the written notice from transferee agreeing to the terms and conditions of this Agreement.

ARTICLE 8 - SYSTEM PRODUCTION

- 8.1** Freedom Forever will provide the Customer a production guarantee, as set forth in EXHIBIT A.

ARTICLE 9 - FORCE MAJEURE EVENTS; CUSTOMER-CAUSED DELAY

- 9.1 Force Majeure.** For purposes of this Agreement, the term "Force Majeure Event" shall mean any event, condition or circumstance that delays or prevents a Party from timely performance of obligations under this Agreement, or from complying with conditions required under this Agreement if such act or event, condition or circumstance, despite the exercise of reasonable efforts, cannot be avoided by, and is beyond the reasonable control of and without the fault or negligence of, the Party relying thereon as justification for such delay, nonperformance, or noncompliance, which includes, to the extent that the foregoing conditions are satisfied, war, sabotage, riots, insurrection, civil unrest or disturbance, military or guerilla action, terrorism, economic sanction or embargo, civil strike, work stoppage, slow-down, or lock-out; inclement weather, earthquake, abnormal weather condition or actions of the elements, hurricane, flood, lightning, wind, drought, volcanic eruption, Acts of God; unavailability of materials acceptable to Freedom Forever, fires, explosions, strikes, concurrent construction at Property affecting solar installation, government prohibitions, action or inaction of government or local utility, disease, pandemics, quarantines, or acts or omissions of other persons.



- 9.2 Customer-Caused Delay.** For purposes of this Agreement, “Customer-Caused Delay” means delays caused by the Customer’s failure to comply with the Customer’s obligations under this Agreement, and any other delays caused by the Customer, the Customer’s agents, or separate subcontractors.
- 9.3 Performance Excuse.** On account of any ongoing Force Majeure Event, each Party shall be excused from performance of its obligations under this Agreement, other than payment obligations. Freedom Forever shall have the right to cancel this Agreement upon the occurrence of any Force Majeure Event or Customer-Caused Delay impacting the performance of the Work.

ARTICLE 10 - DEFAULT; TERMINATION

- 10.1 Default by Freedom Forever.** Freedom Forever will be in default under this Agreement if any of the following occurs:
- failure to perform its obligations under this Agreement which remains uncured for thirty (30) days after receipt of notice of default (the “Notice of Default”) which shall be sent in writing to Freedom Forever by tracked postal or courier service; however, in the event such cure requires more than thirty (30) days to cure, Freedom Forever shall not be in default provided that Freedom Forever commences to cure during the original thirty (30) day cure period and diligently continues to cure until completion; or
 - Freedom Forever admits in writing its insolvency, files or there is filed against it a voluntary petition in bankruptcy, is adjudicated bankrupt or insolvent or undertakes or experiences any substantially similar activity.
- 10.2 Remedies in Case of Default by Freedom Forever.** If Freedom Forever is in default under this Agreement, the Customer may:
- terminate this Agreement; and/or
 - pursue any other remedy available to the Customer in this Agreement or by law.
- 10.3 Default by Customer.** The Customer will be in default under this Agreement if any one of the following occurs:
- the Customer fails to make any payment when it is due and such failure continues for a period of five (5) days.
 - the Customer fails to perform any material obligation that the Customer has undertaken in this Agreement (which includes doing something the Customer has agreed not to do, like alter the System) and such failure continues for a period of thirty (30) days after written notice.
 - the Customer has provided any false or misleading financial or other information to obtain this Agreement.
 - the Customer assigns, transfers, encumbers, sublets or sells this Agreement or any part of the System without Freedom Forever’s prior written consent, except as provided in ARTICLE 7.8 above.
 - the Customer makes an assignment for the benefit of creditors, admits in writing its insolvency, files or there is filed against the Customer a voluntary petition in bankruptcy, are adjudicated bankrupt or insolvent or undertakes or experiences any substantially similar activity.
 - the Customer conceals or fails to disclose known unpermitted structures on the Property.
 - the Customer willfully refused to obtain proper permits for discovered unpermitted structure.
 - any act or omission by Customer which interferes and/or prevents Freedom Forever from performing and/or completing the Work including, but not limited to, preventing Freedom Forever from installing equipment, failure to obtain Board permission for the Work, or refusing to sign documents necessary to achieve permitting and/or interconnection.
- 10.4 Remedies in Case of Default by Customer.** If the Customer is in default under this Agreement, Freedom Forever may take any one or more of the following actions. If the law requires Freedom Forever to do so, Freedom Forever will give the Customer notice and wait any period of time required before taking any of these actions. Freedom Forever may:
- terminate this Agreement without terminating payment obligations hereunder.
 - suspend the performance of this Agreement until an applicable cure period has ended.
 - take any reasonable action to correct the Customer’s default or to prevent Freedom Forever’s loss; any amount Freedom Forever pays will be added to the amount the Customer owes Freedom Forever and will be immediately due.
 - require the Customer, at the Customer’s expense, to return the System or promptly make it available to Freedom Forever for recapture in a reasonable manner.
 - proceed, by appropriate court action, to enforce performance of this Agreement and to recover damages for the Customer’s breach including costs and attorneys’ fees.
 - disconnect, turn off or take back the System by legal process or self-help, but Freedom Forever may not disturb the peace or violate the law.
 - report the non-operational status of the System to the Customer’s utility informing them that the Customer is no longer net metering.
 - charge the Customer a reasonable reconnection fee for reconnecting the System to the Customer’s utility or turning the Customer’s System back on after Freedom Forever disconnects or turns off the System due to the Customer’s default.
 - recover from the Customer (A) all unpaid Total Contract Price amounts, taxes, and all or any other sums then due and owing, and (B) seek a pre or post judgment lien or similar security interest on or against the Customer’s home.
 - recover from the Customer all direct and indirect, internal and external expenses incurred in partial completion of the Work, plus the lesser of fifteen percent (15%) profit thereon or the maximum percentage of profit permitted by applicable law.
 - pursue any other remedy available to Freedom Forever in this Agreement or by law or in equity.
- 10.5 Multiple Remedies.** By choosing any one or more of these remedies, Freedom Forever does not give up its right to use another remedy. By deciding not to use any remedy should this Agreement be in default, Freedom Forever does not give up the right to use that remedy in case of a subsequent default.
- 10.6 Reimbursement.** The Customer agrees to repay Freedom Forever for any reasonable amounts we pay to correct or cover the Customer’s default. The Customer also agrees to reimburse Freedom Forever for any direct and indirect, internal and external costs and expenses Freedom Forever incurs, plus the lesser of fifteen percent (15%) profit thereon or the maximum percentage of profit permitted by applicable law, relating to the System’s return resulting from early termination.



10.7 Non-Default Terminations. If any of the following events arise, Freedom Forever may terminate this Agreement without further liabilities or obligations on either party: (a) issuance of an order of a court or other public authority having jurisdiction which requires all the Work to be stopped; (b) Force Majeure Event that lasts more than three hundred sixty-five (365) days; or (c) if there is a failure to obtain all permits and governmental approvals required for performance of the Work.

ARTICLE 11 - INDEMNITY

11.1 To the fullest extent permitted by law, Customer shall indemnify, defend and hold harmless Freedom Forever from and against any and all loss, damage, expense and liability, including fines, penalties, court costs and reasonable attorneys' fees (collectively, "Liabilities") incurred by Freedom Forever in connection with or arising from any third-party claim, directly or indirectly arising from this Agreement or any action or inaction related thereto, to the extent caused by (a) any breach or violation of or default under this Agreement or any applicable legal requirements by Customer; or (b) any willful misconduct or gross negligent acts or omissions of Customer or its agents, contractors, subcontractors or others under Customer's control.

ARTICLE 12 - LIMITATIONS OF LIABILITY

12.1 Limitation of Liability. Freedom Forever's total liability to the Customer, from any and all causes (including all claims under the warranties described in this Agreement), whether based on contract, tort (including negligence), strict liability or any other cause of action, shall in no event exceed the Total Contract Price. **NOTWITHSTANDING ANY OF THE FOREGOING, AND TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, FREEDOM FOREVER SHALL NOT BE LIABLE FOR SPECIAL, PUNITIVE, EXEMPLARY, INCIDENTAL, OR CONSEQUENTIAL OR INDIRECT DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ARTICLE 13 - MARKETING AND CUSTOMER CONTACT

13.1 Signage. Customer agrees to allow a Freedom Forever marketing sign to be displayed at the Property beginning during the first day of Work and for one (1) month after Work is completed.

13.2 Publicity. Customer agrees and hereby authorizes Freedom Forever's use of Customer's voice, photographs, videos and likeness in print media, radio, television, e-mail, social media, web materials, and any audio and/or video recording. Customer agrees to authorize Freedom Forever's use of the Property's photographs and videos in print media, radio, television, e-mail, social media, web materials and any audio and/or video recording.

13.3 Autodialed Telephone Calls and Text Messages. Customer hereby knowingly or voluntarily consents to receive autodialed telephone calls and SMS text messages from Freedom Forever and its affiliates, contractors, or on our behalf at the mobile telephone number provided herein. These telephone calls and SMS text messages may include promotional material related to our services or others' products and services, which may be sent using an automatic telephone dialing system. Customer understands that there is no requirement to agree to receive telephone calls and/or SMS text messages as a condition of entering into this Agreement. Standard call and text message charges may apply.

ARTICLE 14 - GENERAL PROVISIONS

14.1 Governing Law. This Agreement is governed by the laws where the Property is located.

14.2 Notices. All notices given by either Party hereunder must be in writing and delivered by personal delivery, certified mail (return receipt requested), or overnight courier. A notice shall be deemed received upon personal delivery, the promised delivery date after deposit with a reputable overnight courier, or five (5) days after deposit in the mail. Notices to either Party shall be sent to the respective address provided on the cover page or other address as provided in writing.

14.3 Electronic Records. Customer may be entitled by law to receive certain information "in writing". However, Customer agrees that all information, documents, disclosures, notices, and agreements between Customer and Freedom Forever may be in electronic form (collectively, "Electronic Record(s)"). Customer further agrees that Freedom Forever may use and obtain electronic signatures (such as by clicking, checking, or signing using a digital pen) in the processing of Electronic Records. Freedom Forever will provide the Electronic Records by emailing them at the most recent e-mail address provided by Customer that Freedom Forever has on file and/or by making the Electronic Records available via a website address. Customer must notify Freedom Forever of any change in e-mail address(es). If Freedom Forever sends an Electronic Record, but Customer does not receive it because the most recent e-mail address that Freedom Forever has on file is incorrect, out of date, blocked by a service provider, filtered by a service provider as "spam" or "junk mail", or Customer is otherwise unable to receive the Electronic Record, Freedom Forever will be deemed to have provided the Electronic Record to Customer. Customer must have a computer with an internet connection, a compatible web browser, Adobe Acrobat Reader version 8.0 or above, and a valid and accessible e-mail account. Customer may request a paper copy of any Electronic Record, and Freedom Forever will send a paper copy via U.S. mail within ninety (90) days.

14.4 Data. Freedom Forever may collect and store: nonpublic personal information about Customer, the System, energy usage, Customer credit report(s), and other related information; and may install, operate, and maintain a device on the Property that Freedom Forever may use to collect and store information about energy use and related information (collectively, "Data"). Freedom Forever may use any software related to the operation of the System. Freedom Forever may use Data and access software to measure performance of the System. Customer agrees that Freedom Forever may use, store, and disclose the Data to our assignees, affiliates, actual or prospective lenders, financing parties, construction escrow services, investors, insurers, acquirers, along with equipment manufacturers and suppliers associated with the System and Solar United Neighbors. Customer agrees that Freedom Forever may share the Data, including, without limitation, Customer's name, contact information, Property location, and other information Freedom Forever has collected or obtained about Customer with our affiliates and the Board if necessary. Freedom Forever's collection and processing of this Data is necessary for its legitimate interests,



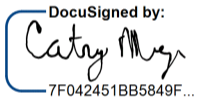
namely: the performance of a contract and to ensure the proper performance of the System; effectively communicating, responding, and resolving the queries and issues of Customer and Freedom Forever affiliates; and to administer, improve, and develop Freedom Forever's existing and new services and business.

- 14.5 No False and Abusive Language.** Customer agrees that, at all times, Customer shall not make or cause to be made, directly or indirectly, any statement to any third party against Freedom Forever, its affiliates, its current and former directors, its current or former officers, and/or employees, that is false and abusive. Freedom Forever may take actions consistent with breach of this Agreement should it determine that the other party has made false and abusive statements (whether written or oral) about Freedom Forever, its affiliates, any of its current or former officers, and/or employees.
- 14.6 Arbitration and Attorneys' Fees.** Pursuant to the Parties' Dispute Resolution Agreement (EXHIBIT C), all claims, disputes, and other matters in question between the Parties to this Agreement, arising out of or relating to this Agreement, or the breach thereof, shall be submitted to arbitration. The rules and procedures of such arbitration will be the Consumer Arbitration Rules of the American Arbitration Association ("AAA") unless the Parties mutually agree in writing otherwise. The decision of the arbitrator shall be final, conclusive and binding upon the Parties hereto, and shall be enforceable in any court of competent jurisdiction. The prevailing party in any arbitration or court proceeding shall be entitled to its reasonable attorneys' fees and all related costs and expenses as permitted by applicable state law. The Parties agree that the Dispute Resolution Agreement shall be specifically enforceable under the Federal Arbitration Act ("FAA"), as this contract involves interstate commerce, and the validity of the same has been consistently upheld by the FAA and is not in dispute.
- 14.7 Class Waiver.** Unless prohibited by applicable law, you, as Customer, agree to bring all claims against Freedom Forever, parent(s), subsidiaries, affiliates only in your individual capacity and YOU, AS CUSTOMER, ARE WAIVING THE RIGHT TO INITIATE OR PARTICIPATE IN A CLASS ACTION OR SIMILAR PROCEEDING.
- 14.8 Survival.** Subject to the limitations and other provisions of this Agreement, EXHIBIT A, ARTICLE 11, ARTICLE 12, and ARTICLE 14, as well as any other provision that, in order to give proper effect to its intent, shall survive the expiration or earlier termination of this Agreement.
- 14.9 Our Licenses.** Freedom Forever North Carolina, LLC is a licensed contractor in North Carolina. For information about contractor licensing requirements, contact the applicable county and/or city. For general information about our licenses please visit <http://www.freedomforever.com/licenses>.
- 14.10 Release of Lien Claim.** Upon satisfactory payment being made for the work performed, Freedom Forever, prior to any further payment being made, shall furnish to the person contracting for the home improvement an unconditional release from any potential lien claimant claim or mechanic's lien authorized pursuant to North Carolina law (N.C.G.S.A. § 44A-7 to 44A-23, et seq.) for that portion of the work for which payment has been made.
- 14.11 Notice About General Liability Insurance.** Freedom Forever carries general liability insurance with Ironshore Specialty Insurance Company. Customer may contact the insurance provider at (877) 476-6411 to check Freedom Forever's insurance coverage.
- 14.12 Notice About Workers Compensation Insurance.** Freedom Forever carries workers' compensation insurance with Berkshire Hathaway Homestate Companies for all its employees. Customer may contact the insurance provider at (888) 495-8949 to check Freedom Forever's coverage.
- 14.13 Assignment.** Except as provided in ARTICLE 7.8 above, neither Party may assign any of its rights hereunder without the prior written consent of the other party, which consent shall not be unreasonably withheld, conditioned or delayed. Notwithstanding the forgoing, Freedom Forever may, without consent of Customer, assign this Agreement to an affiliate of Freedom Forever. Any purported assignment in violation of this ARTICLE 14.13 shall be null and void.
- 14.14 Heirs, Successors and Assigns.** The terms of this Agreement shall be binding upon the Parties hereto and their respective heirs, successors, assigns and legal representatives.
- 14.15 Right to Subcontract.** Freedom Forever shall have the right to subcontract the performance of the Work and any other duties or obligations under this Agreement to a third party (a "Subcontractor"). In all cases, Freedom Forever shall be responsible and liable for the acts and omissions of each Subcontractor to the same extent as if such acts or omissions were by Freedom Forever or its employees and shall be responsible for all fees and expenses payable to any Subcontractor.
- 14.16 Waiver.** No waiver by any Party of any of the provisions hereof shall be effective unless explicitly set forth in writing and signed by the Party so waiving. No waiver by any Party shall operate or be construed as a waiver in respect of any failure, breach or default not expressly identified by such written waiver, whether of a similar or different character, and whether occurring before or after that waiver. No failure to exercise, or delay in exercising, any right, remedy, power or privilege arising from this Agreement shall operate or be construed as a waiver thereof; nor shall any single or partial exercise of any right, remedy, power or privilege hereunder preclude any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.
- 14.17 Add On / Combined System Waiver.** In the event the Customer has an existing, non-Freedom Forever installed solar energy system ("Existing System") on the Property and Customer desires to add on and combine the Existing System with a new System installed by Freedom Forever, Customer acknowledges and accepts the following:
- a. Customer assumes the risk of waiving any existing warranty for the Existing System.
 - b. If the Existing System does not function properly due to the Work and addition of the new System, Customer assumes all such risk, loss and/or damages related to the Existing System. Customer assumes all risk and liability for any injury to Freedom Forever's subcontractors and its employees due to combining the Existing System and the new System.
 - c. Customer understands that Freedom Forever's Production Guarantee does not apply to the Existing System.



- 14.18 Amendment and Modification.** Except as covered under ARTICLE 6.2, this Agreement may only be amended, modified or supplemented by an agreement in writing signed by each Party hereto.
- 14.19 Headings.** The headings in this Agreement are for reference only and shall not affect the interpretation of this Agreement.
- 14.20 Severability.** If any term or provision of this Agreement is found by a court of competent jurisdiction to be invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other term or provision of this Agreement or invalidate or render unenforceable such term or provision in any other jurisdiction. Upon a determination that any term or provision is invalid, illegal or unenforceable, the Parties shall negotiate in good faith to modify this Agreement to affect the original intent of the Parties as closely as possible in order that the transactions contemplated hereby be consummated as originally contemplated to the greatest extent possible.
- 14.21 Further Documents.** Customer agrees to execute any further documents as may be necessary to allow Freedom Forever to perform under this Agreement.
- 14.22 Counterparts.** This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which together shall be deemed to be one and the same agreement. A signed copy of this Agreement delivered by facsimile, e-mail or other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Agreement.
- 14.23 Entire Agreement.** This Agreement constitutes the entire agreement between the Parties as to the subject matter hereof, and the Parties are not bound by any oral expression or representation by any agent of either Party purporting to act for or on behalf of either Party or by any commitment or arrangement not specified in this Agreement. Any plans, specifications, and other data furnished with or in connection with this Agreement are descriptive of the specifications and terms and conditions contained herein, and in case of conflict between the provisions stated in the plans and specifications or other data, and the terms of this Agreement, the terms of this Agreement shall prevail.

By signing below, Customer accepts Freedom Forever’s Terms and Conditions.

<p>Customer</p> <p>Customer Signature:</p>  <p>NAME: Cathy Meyer</p> <p>DATE: 12/18/2023 4:20 PM PST</p>	<p>Customer #2 (if applicable)</p> <p>Customer Signature:</p> <p>NAME:</p> <p>DATE:</p>	<p>Freedom Forever North Carolina, LLC</p> <p><i>/s/ Greg Albright</i></p> <p>TITLE: President</p> <p>NAME: Greg Albright</p> <p>DATE: 12/18/2023 4:17 PM PST</p>
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LIST OF DOCUMENTS INCORPORATED INTO THIS AGREEMENT

Documents Incorporated in this Agreement:

1. Notice of Three-Day Right to Cancel
2. Notice of Cancellation (Freedom Forever Copy)
3. Notice of Cancellation (Customer Copy)
4. Production Guarantee (EXHIBIT A)
5. Change Order Form (EXHIBIT B)
6. Dispute Resolution Agreement (EXHIBIT C)

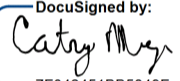


**CUSTOMER RECEIPT OF:
NOTICE OF THREE-DAY RIGHT TO CANCEL**

You, the Customer, have the right to cancel this Agreement within three (3) business days ("Three Day-Cancellation Rights"). You may cancel by e-mailing, mailing, faxing, or delivering a written notice to Freedom Forever at Freedom Forever's place of business by midnight of the third business day after you received a signed and dated copy of the Agreement that includes this notice. Include your name, your address, and the date you received the signed copy of the contract and this notice.

If you cancel, Freedom Forever must return to you any amount paid by you prior to cancellation within ten (10) days of receiving the notice of cancellation. For your part, you must make available to Freedom Forever at your residence, in substantially as good condition as you received them, goods delivered to you under this contract of sale. Or, you may, if you wish, comply with Freedom Forever's instructions on how to return the goods at Freedom Forever's expense and risk. If you do make the goods available to Freedom Forever and Freedom Forever does not pick them up within twenty (20) days of the date of your notice of cancellation, you may keep them without any further obligation to pay for them. If you fail to make the goods available to Freedom Forever, or if you agree to return the goods to Freedom Forever and fail to do so, then you remain liable for performance of all obligations under the contract. You have a duty to take reasonable care of the goods in your possession before cancellation or revocation and for a reasonable time thereafter, during which time the goods are otherwise at Freedom Forever's risk. If Freedom Forever has performed any services pursuant to this Agreement prior to its cancellation, Freedom Forever is entitled to no compensation if Customer exercises his/her Three-Day Cancellation Rights.

BY SIGNING BELOW, I ACKNOWLEDGE THAT I RECEIVED THE ABOVE "NOTICE OF THREE-DAY RIGHT TO CANCEL."

<p>CUSTOMER</p> <p>CUSTOMER SIGNATURE:</p> <p><small>DocuSigned by:</small>  <small>7F042451BB5849F...</small></p> <p>NAME: Cathy Meyer</p> <p>DATE: 12/18/2023 4:20 PM PST</p>	<p>CUSTOMER #2 (IF APPLICABLE)</p> <p>CUSTOMER SIGNATURE:</p> <p>NAME:</p> <p>DATE:</p>
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**NOTICE OF CANCELLATION
(Freedom Forever Copy)**

12/18/2023 | 4:20 PM PST (Date of transaction)

You may cancel this transaction, without any penalty or obligation, within three business days from the above date.

If you cancel, any property traded in, any payments made by you under the Agreement, and any negotiable instrument executed by you will be returned within ten business days following receipt by Freedom Forever of your cancellation notice, and any security interest arising out of the transaction will be cancelled.

If you cancel, you must make available to Freedom Forever at your residence, in substantially as good condition as when received, any goods delivered to you under the Agreement; or you may if you wish, comply with the instructions of Freedom Forever regarding the return shipment of the goods at Freedom Forever's expense and risk.

If you do make the goods available to Freedom Forever and Freedom Forever does not pick them up within twenty days of the date of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to Freedom Forever, or if you agree to return the goods to Freedom Forever and fail to do so, then you remain liable for performance of all obligations under the Agreement.

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram to Freedom Forever North Carolina, LLC at 43445 Business Park Drive, Suite 110, Temecula, CA 92590 not later than midnight of the third business day after you received a signed and dated copy of the Agreement.

I hereby cancel this transaction.

Customer's Signature

Customer #2's Signature (if applicable)

Date



**NOTICE OF CANCELLATION
(Customer Copy)**

12/18/2023 | 4:20 PM PST (Date of transaction)

You may cancel this transaction, without any penalty or obligation, within three business days from the above date.

If you cancel, any property traded in, any payments made by you under the Agreement, and any negotiable instrument executed by you will be returned within ten business days following receipt by Freedom Forever of your cancellation notice, and any security interest arising out of the transaction will be cancelled.

If you cancel, you must make available to Freedom Forever at your residence, in substantially as good condition as when received, any goods delivered to you under the Agreement; or you may if you wish, comply with the instructions of Freedom Forever regarding the return shipment of the goods at Freedom Forever's expense and risk.

If you do make the goods available to Freedom Forever and Freedom Forever does not pick them up within twenty days of the date of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to Freedom Forever, or if you agree to return the goods to Freedom Forever and fail to do so, then you remain liable for performance of all obligations under the Agreement.

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram to Freedom Forever North Carolina, LLC at 43445 Business Park Drive, Suite 110, Temecula, CA 92590 not later than midnight of the third business day after you received a signed and dated copy of the Agreement.

I hereby cancel this transaction.

Customer's Signature

Customer #2's Signature (if applicable)

Date



EXHIBIT A PRODUCTION GUARANTEE

ARTICLE 1 - DEFINITIONS

The following defined terms have the meanings set forth below:

- 1.1** “**Actual Annual kWh**” means, for any Production Year, the AC electricity produced by the System in kilowatt-hours (kWh).
- 1.2** “**Commencement Date**” means the date of initial operation of the System.
- 1.3** “**First Year Production**” means the estimated production of the System as found in EXHIBIT A, ARTICLE 2.1.
- 1.4** “**Guaranteed Annual kWh**” means, for any Production Year, the amount of AC electricity generation guaranteed, as set forth fully in EXHIBIT A, ARTICLE 2.
- 1.5** “**Guaranteed Energy Price**” means \$0.18/kWh.
- 1.6** “**Production Guarantee**” means this entire EXHIBIT A.
- 1.7** “**Production Guarantee Term**” means the period beginning upon Commencement Date and ending on the earlier of: (a) the twenty-fifth (25th) anniversary thereof; or (b) the termination of this Production Guarantee.
- 1.8** “**Production Year**” means the twelve (12) month period beginning on the 1st day of the month following Commencement Date, and each successive twelve (12) month period thereafter during the Production Guarantee Term. For example, if Commencement Date occurred on March 15, each Production Year would run from April 1 to March 31.
- 1.9** “**Production Year Deficit Payment**” means, for any Production Year, a refund payment by Freedom Forever to the Customer in an amount calculated in accordance with EXHIBIT A, ARTICLE 3.

ARTICLE 2 - PRODUCTION GUARANTEE

- 2.1** **Production Guarantee.** The Guaranteed Annual kWh of the System for Production Year 1 is 11977 and is subject to all of EXHIBIT A, ARTICLE 2. Freedom Forever guarantees that in each Production Year the System will generate the Guaranteed Annual kWh for such Production Year, subject to the other terms and conditions as fully set forth in this EXHIBIT A.
- 2.2** **Degradation.** The Guaranteed Annual kWh shall degrade and reduce by five percent (5%) for the first year following Production Year 1 and by a half percent (0.5%) every year thereafter, throughout the Production Guarantee Term.
- 2.3** **Production Year Surplus.** If at the end of a Production Year, the Actual Annual kWh for such Production Year is greater than the Guaranteed Annual kWh for that Production Year, there will be no additional cost to the Customer for this surplus energy. However, this surplus will be carried over and used by Freedom Forever to offset any future Production Year Deficits.
- 2.4** **Production Year 1 Adjustment.** In the event the Actual Annual kWh for Production Year 1 is less than eighty-five percent (85%) of the Guaranteed Annual kWh described in EXHIBIT A, ARTICLE 2.1, Customer agrees to allow Freedom Forever to replace or install additional panels so that the Annual kWh for Production Year 1 meets at least eighty-five percent (85%) of the Guaranteed Annual kWh for Production Year 1, the new Guaranteed Annual kWh for Production Year 1 will be the original Guaranteed Annual kWh multiplied by eighty-five percent (85%) and the Guaranteed Annual kWh for future Production Years will be adjusted to reflect the change, and Customer shall still be entitled to submit a production claim for the production deficit between the new Guaranteed Annual kWh and the Actual Annual kWh for Production Year 1. Freedom Forever will provide no notice of Production Year 1 Guaranteed Annual kWh adjustments made. In the event that Actual Annual kWh for Production Year 1 is greater than eighty-five percent (85%) but less than one hundred percent (100%) of the Guaranteed Annual kWh described in EXHIBIT A, ARTICLE 2.1, the new Guaranteed Annual kWh for Production Year 1 will be adjusted to the Actual Annual kWh produced in Production Year 1. Any adjustment of the Guaranteed Annual kWh is subject to the degradation schedule set forth in EXHIBIT A, ARTICLE 2.2.
- 2.5** **No Adjustment on Surplus.** Guaranteed Annual kWh will not be adjusted if the Actual Annual kWh for Production Year 1 exceeds the Guaranteed Annual kWh for Production Year 1.
- 2.6** **Inverter System Connectivity.** Freedom Forever shall install the Inverter System based on either a cellular or Wi-Fi internet connection. In the event the cellular carrier or the internet wireless technology ceases to be supported in the Inverter System, Freedom Forever shall not be responsible and Customer hereby agrees, at Customer’s sole cost, to upgrade the Inverter System to ensure connectivity. Customer’s failure to comply with Customer’s obligations under this Article shall void the Production Guarantee. If a Wi-Fi internet connection is used, Customer shall maintain and make available, at the Customer’s cost, a functioning indoor internet connection with a router, one DHCP enabled Ethernet port with internet access and standard AC power outlet close enough and free of interference to enable an internet-connected gateway provided by Freedom Forever to communicate wirelessly with the Inverter System. The Customer further agrees that maintaining the foregoing high-speed internet connection is a prerequisite to the Production Guarantee.
- 2.7** **Further Documents.** Customer agrees to execute any further documents as may be necessary to allow Freedom Forever to perform under this Production Guarantee.
- 2.8** **Repair Parts.** When performing any work under this Production Guarantee, Freedom Forever has the right, at its sole discretion, to add on to, repair or replace all or part of the System using new, remanufactured, refurbished parts and/or products.



- 2.9 Exclusion Events.** The production guarantee set forth in EXHIBIT A, ARTICLE 2.1 does not apply to any failure of the System to achieve Guaranteed Annual kWh for any Production Year, to the extent caused by any of the following exclusion events (“Exclusion Events”):
- a. Someone other than Freedom Forever or its approved service providers shuts down, installs, removes, re-installs, modifies, alters or repairs the System.
 - b. Destruction, damage, or vandalism to the System, or its ability to safely produce energy, which is not caused by conduct of Freedom Forever, its employees, subcontractors, or agents.
 - c. The Customer fails to perform or breach the Customer’s obligations under the Agreement, which failure or breach directly and materially affects the production of the System.
 - d. The Customer fails to provide access or reasonable assistance to Freedom Forever, to the extent any assistance is expressly required of the Customer under the Agreement, in diagnosing or repairing a problem, or fails to maintain the System as required by the Agreement and the recommendations of the manufacturers of the equipment which is part of the System.
 - e. The Customer fails to clean the modules at least once every six (6) months.
 - f. The Customer fails to take all reasonable steps to prevent any interference with the solar insolation that falls on the System.
 - g. The Customer fails to promptly notify Freedom Forever upon discovery of interference with the solar insolation that falls on the System even after taking all reasonable steps to prevent such interference.
 - h. Water ponding or puddling on the Customer’s roof (i.e. standing water that fails to drain) not caused by Freedom Forever or its approved service providers.
 - i. Damage resulting from mold, fungus and other organic pathogens, regardless of the cause.
 - j. Superficial changes in the appearance of the System components due to exposure to weather and atmospheric conditions (e.g. chalking or blemishes).
 - k. Shading from foliage that is new growth or is not kept trimmed to its appearance on the date the System was installed.
 - l. Force Majeure Events.
 - m. A power or voltage surge not caused by Freedom Forever, its employees, subcontractors, or agents, including a grid supply voltage outside of the standard range specified by the utility.
 - n. Any System failure or lost production not caused by a System defect (e.g., the System is not producing power because it has been removed to make roof repairs or the Customer has required us to locate the inverter in a non-shaded area).
 - o. Any System failure or lost production caused by equipment failure which is not subject to the Limited Warranty.
 - p. Theft of the System other than by Freedom Forever, its employees, subcontractors, or agents.
 - q. Regulatory shutdowns of the System.
 - r. Changes in the electrical characteristics of the building(s) on the Property.
 - s. Any failure to maintain Inverter System connectivity and/or a working high-speed internet connection pursuant to EXHIBIT A, ARTICLE 2.6.
 - t. Following the expiration of the Limited Warranty and Manufacturer’s Warranty, any System failure or lost production caused by equipment failure resulting from Customer’s failure to maintain, repair, and replace the same.

- 2.10 Transferability of Production Guarantee.** The Production Guarantee may be transferable when the Customer conveys or transfers the Property to another party. The Customer or the transferee must give notice, in writing, to Freedom Forever within twenty (20) days from the effective date of the conveyance or transfer. The transfer of the Production Guarantee shall be effective only if the transferee agrees to be bound by the conditions and terms of this Agreement. The transfer of the Production Guarantee shall be effective upon Freedom Forever’s receipt of the written notice from transferee agreeing to the terms and conditions of the Agreement.

ARTICLE 3 - PRODUCTION GUARANTEE CLAIM

- 3.1 Production Claim.** If at the end of a Production Year the Actual Annual kWh for the Production Year generated by the System is less than the Guaranteed Annual kWh as mentioned in EXHIBIT A, ARTICLE 2, for that Production Year (a “Production Year Deficit”), then the Customer can make a claim about such deficit to Freedom Forever (“Production Claim”). The Customer must make any Production Claim within sixty (60) days following the end of the applicable Production Year. All Production Claims hereunder must be in writing, be identified as “Production Claim,” and be delivered to us in accordance with ARTICLE 14.2 of the Agreement.
- 3.2 Claim Review.** After receiving the Customer’s Production Claim, Freedom Forever shall have the right to check Actual Annual kWh for the applicable Production Year and conduct on-site inspections on the Property for purpose of reviewing the production of the System and finding out the reasons, if any, which caused the Production Year Deficit. Within thirty (30) days after receiving the Customer’s Production Claim, Freedom Forever will notify the Customer of approval or rejection. In the event that Freedom Forever approves a Production Claim, which means a Production Year Deficit has occur and is not caused by any Exclusion Event, Freedom Forever will make a Production Year Deficit Payment, provided first that Freedom Forever has been permitted by Customer to upgrade the system pursuant to ARTICLE 2.4 in any way that would avoid future Production Claims.
- 3.3 Production Year Deficit Payment.** Within thirty (30) days after the approval, we will send the Customer a payment equal to the difference between the Actual Annual kWh for that Production Year and Guaranteed Annual kWh for that Production Year (minus any previous years’ surpluses, as set forth in EXHIBIT A, ARTICLE 2.3), multiplied by the Guaranteed Energy Price Per kWh.
- 3.4 Calculation upon Exclusion Events.** In the event any of the Exclusion Events, for purpose of calculating the Production Year Deficit Payment, if any, the production of the System during such event shall be deemed equal to the average production of the prior Production Years during the same time period.

ARTICLE 4 - MAINTENANCE AND REPAIRS; EXPANSION

- 4.1 Inspection of System.** The Customer agrees that Freedom Forever shall have the right, with prior notice and at times reasonably agreed to by the Customer, to inspect the System to determine if the Customer has complied with the conditions set forth in this EXHIBIT A. In the event that any inspection discloses that the Customer has failed, on or prior to the date of such inspection, to be in compliance with any of the Customer’s obligations, then for purposes of calculating the Production Year Deficit Payment, if any, the production of the System during such compliance failure shall be deemed equal to the average production of the prior Production Years during the same time period.



- 4.2 Maintenance and Repair.** The Customer irrevocably grants to Freedom Forever the right, during the Production Guarantee Term, to repair, replace, and maintain the System and appurtenant equipment, and to conduct on-site measurements, including, but not limited to, reading meters and installing and observing on-site Inverter System. The Customer shall cooperate fully with the exercise of such right by Freedom Forever pursuant to this ARTICLE 4.2. The Customer shall further cooperate with Freedom Forever's performance of this Production Guarantee by providing utility information, and/or additional information as reasonably requested by Freedom Forever.
- 4.3 Expansion and Relocation.** In the event an unforeseeable shading condition not caused by Freedom Forever exists and continues for five (5) days, the Customer agrees that Freedom Forever shall have the right to expand or relocate the System, or otherwise the Guaranteed Annual kWh for that Production Year or any future Production Years shall be reduced based upon such shading condition, and Freedom Forever will present the Customer with a proposed reduction to the Guaranteed Annual kWh for that Production Year or any future Production Years reflecting such interference.
- 4.4 Expenses.** The Customer agrees that if the System needs any repair that is not the responsibility of Freedom Forever under this Agreement, or if the System needs to be expended or relocated to facilitate remodeling of the Property, the Customer will have Freedom Forever, or another similarly qualified service provider approved by Freedom Forever, perform such repairs and relocation at the Customer's expense.
- 4.5 Service Tech Dispatch and Charges.** Upon Customer's request, Freedom Forever and/or its subcontractors may be dispatched to inspect the System and/or any part of the Property to perform, without limitation, an assessment, truck roll, or tarping (individually and collectively, a "Service Tech Dispatch"). In such an event, Customer must provide Freedom Forever with any information reasonably related to the Service Tech Dispatch, including, without limitation, System issues, defects, or outages. Following a Service Tech Dispatch, if (i) the technical issue is determined to be the fault of a party other than Freedom Forever, or (ii) Freedom Forever is unable to complete the dispatch or otherwise perform due to the fault of the Customer, then Freedom Forever may assess and invoice the Customer a fee (hereinafter, "Service Tech Dispatch Fee").

The Service Tech Dispatch Fee for the 2023 year shall be calculated as follows:

- a. \$250 if the Service Tech Dispatch to the Customer's Property is within fifty (50) miles of the nearest Freedom Forever branch location.
- b. The Service Tech Dispatch Fee shall be increased by \$50.00 for each additional fifty (50) miles between the Customer's Property and the nearest Freedom Forever branch location. By way of illustration only, if the Customer's Property is situated 150 miles from the nearest Freedom Forever branch location and the technical issue is determined to be the fault of a party other than Freedom Forever, then the Customer shall be invoiced \$350.00 for the Service Tech Dispatch.

The Service Tech Dispatch Fee shall be increased annually, by the greater of: (i) five percent (5%) increase from the preceding year; or (ii) the percentage rate of increase for the Consumer Price Index, All Urban Consumers, United States, All Items for that year.

ARTICLE 5 - TERMINATION

- 5.1 Termination.** If (i) the Agreement is terminated by Freedom Forever because of a default by the Customer, or (ii) the Agreement is terminated by either party because of any extended Force Majeure Events in accordance with ARTICLE 9.1 of the Agreement, this Production Guarantee shall be automatically terminated.
- 5.2 Deficit Payment upon Termination.** If any termination occurs on a date other than the last day of a Production Year, Freedom Forever shall have no obligation to make a Production Year Deficit Payment for the Production Year in which the termination occurs.

ARTICLE 6 - NO SAVINGS GUARANTEE

- 6.1 No Savings Guarantee.** Freedom Forever has not guaranteed, promised or otherwise represented any reduction in electricity costs in relation to the System that will be installed on the Property, and further provides no warranty or guaranty with respect to any cost savings from use of the System.



**EXHIBIT B
CHANGE ORDER FORM**

Customer Name(s): _____

Project Address: _____

Change Order Effective Date: _____

This Change Order will be incorporated by reference into and made a part of the Supply and Installation Agreement dated _____ between _____ and Freedom Forever North Carolina, LLC ("Agreement"). Except as modified by this and any previously issued Change Order, all other terms and conditions of the Agreement remain in full force and effect.

The Customer may not require Freedom Forever to perform extra or change-order work without providing written authorization prior to the commencement of work covered by the new change order. A change order is not enforceable against the Customer unless it identifies the following in writing prior to the commencement of work covered by the new change order: (1) the scope of work encompassed by the order; (2) the amount to be added or subtracted from the contract; (3) the effect the order will make on the completion date. However, failure to comply with these requirements does not preclude the recovery of compensation for work performed based upon legal or equitable remedies designed to prevent unjust enrichment.

1. Mutual Change Order. The parties agree to make the following additions or modifications to, or deductions from the Agreement as follows:

A. EXPLANATION OF CHANGES: The Customer agrees to the following:

<input type="checkbox"/> Equipment Change: From: _____ To: _____
<input type="checkbox"/> System Size Change: From: _____ To: _____
<input type="checkbox"/> Production Guarantee ("PG") Change: From: _____ To: _____
<input type="checkbox"/> Other Changes: From: _____ To: _____



B. CHANGE IN PRICE:

Adjusted Price:
 Not Applicable
 Applicable

From: _____
To: _____

C. GUARANTEED COMPLETION DATE ADJUSTMENT:

Adjusted Completion Date:
 Not Applicable
 Applicable

From: _____
To: _____

D. OTHER ADJUSTMENTS, IF ANY:

Not Applicable
 Applicable

From: _____
To: _____

Additional explanation, if any:

2. Accord and Satisfaction. The Adjusted Price, if any, constitutes full payment for the completed Work hereunder and for any delay, acceleration, disruption, inconvenience, loss of efficiency, cost, or expense arising out of, or incidental to, such Work.

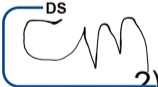
3. Costs and Expenses. Each party shall pay its own costs and expenses in connection with preparing, drafting, negotiating and executing this Change Order, including but not limited to, the fees and expenses of its advisors, accountants and legal counsel.

<p>1. CUSTOMER</p> <p>SIGNATURE:</p> <p>NAME:</p> <p>DATE:</p>	<p>2. CUSTOMER #2 (IF APPLICABLE)</p> <p>SIGNATURE:</p> <p>NAME:</p> <p>DATE:</p>	<p>FREEDOM FOREVER NORTH CAROLINA, LLC</p> <p>SIGNATURE:</p> <p><i>/s/ Greg Albright</i></p> <p>TITLE: President</p> <p>NAME: Greg Albright</p> <p>DATE: 12/18/2023 4:17 PM PST</p>
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EXHIBIT C
DISPUTE RESOLUTION AGREEMENT

1. ANY CONTROVERSY, DISPUTE, CLAIM, OR DISAGREEMENT BETWEEN THE PARTIES RELATING TO OR IN CONNECTION WITH THIS AGREEMENT AND/OR THE WORK ("DISPUTE") MUST BE RESOLVED EXCLUSIVELY BY BINDING ARBITRATION. THE ARBITRATION, INCLUDING SELECTION OF THE ARBITRATOR, WILL BE ADMINISTERED BY AAA (American Arbitration Association), UNDER ITS CONSUMER ARBITRATION RULES ("RULES"), except to the extent any of those rules conflict with our agreement in this Dispute Resolution Agreement, in which case this Dispute Resolution Agreement will govern. THE ARBITRATION WILL BE DECIDED BY A SINGLE NEUTRAL ARBITRATOR AGREED ON BY THE PARTIES. To the extent possible, the Parties agree to use teleconference and telecommunication devices for the arbitration and all proceedings related thereto. EITHER PARTY MAY INITIATE THE ARBITRATION PROCESS BY FILING THE NECESSARY FORMS WITH AAA. TO LEARN MORE ABOUT ARBITRATION AND THE RULES, CUSTOMER CAN CALL ANY AAA OFFICE OR REVIEW THE MATERIALS AT WWW.ADR.ORG. You and we each also agree that the Agreement affects interstate commerce so that the Federal Arbitration Act and federal arbitration law, not state law, apply and govern the enforceability of this Dispute Resolution Agreement (despite the general choice of law provision set forth below). THERE IS NO JUDGE OR JURY IN ARBITRATION, AND COURT REVIEW OF AN ARBITRATION AWARD IS LIMITED. THE ARBITRATOR MUST FOLLOW THIS AGREEMENT AND CAN AWARD THE SAME DAMAGES AND RELIEF AS A COURT (INCLUDING ATTORNEYS' FEES).
2. For any and all Disputes either of us have against the other, we must first give the other party an opportunity to resolve the claim by sending a written description of the claim to the other. Written descriptions of any claim against Freedom Forever should be sent to 27442 Portola Parkway, Suite #180, Foothill Ranch, CA 92610, ATTN: Freedom Legal Dept, and/or by email to legal@freedomforever.com. You and we each agree to negotiate the claim in good faith. We agree that we may not commence any arbitration or court proceeding unless you and we are unable to resolve the claim within sixty (60) days after the other party's receipt of the claim description and both parties have made a good faith effort to resolve the claim directly with the other party during that time.
3. If the parties are unable to resolve the claim within sixty (60) days despite those good faith efforts, then either you or we may start arbitration or small claims court proceedings. Customer must serve notice to Freedom Forever to 27442 Portola Parkway, Suite #180, Foothill Ranch, CA 92610, ATTN: Freedom Legal Dept, and/or by email to legal@freedomforever.com. If Freedom Forever initiates the arbitration, Freedom Forever will pay all the arbitration fees and costs. Each party will be responsible for its own attorneys' fees and costs except that the prevailing party in any Dispute will be entitled to recover its attorneys' fees, costs, and expenses from the non-prevailing Party if recoverable under applicable state law, in addition to any other appropriate relief.
4. Arbitration must be on an individual (not class or representative) basis and the arbitrator may not award relief for or against anyone who is not a party. This means Customer agrees that neither Customer nor Freedom Forever may (i) join or consolidate claims in arbitration by or against any other parties, or (ii) litigate in court or arbitrate any Dispute as a representative, member of a class, or in a private attorney general capacity. The arbitrator will have the authority to award any legal or equitable remedy or relief that a court could order or grant under this Agreement. However, the arbitrator may not change or alter the terms of this Agreement or make any award that would extend to any transaction other than Customer's. All statutes of limitations that are applicable to any Dispute shall apply with respect to any arbitration between the Parties. The arbitrator will issue a decision or award in writing, briefly stating the essential findings of fact and conclusions of law. Following the arbitrator's final determination and to the extent permissible by law, the determination for awarding attorneys' fees and costs shall be based on attribution of fault on the part of the Parties. By way of illustration and not limitation, in the event the allocation of fault is determined as 60% Customer and 40% Freedom Forever, then Freedom Forever shall only be entitled to 60% of its awarded attorneys' fees and costs.
5. Notwithstanding anything in this Dispute Resolution Agreement to the contrary, for Disputes in the amount of, or lesser than, the local jurisdictional limits in which the Property sits, the Parties agree to exclusively resolve the same via small claims court, in the jurisdiction set forth in this Agreement.
6. NOTICE: BY INITIALING IN THE SPACE BELOW, CUSTOMER IS AGREEING TO HAVE ANY DISPUTE ARISING OUT OF THE MATTERS INCLUDED IN THIS DISPUTE RESOLUTION AGREEMENT DECIDED BY NEUTRAL ARBITRATION AS PROVIDED BY NORTH CAROLINA LAW AND CUSTOMER IS GIVING UP ANY RIGHTS CUSTOMER MIGHT POSSESS TO HAVE THE DISPUTE LITIGATED IN A COURT OR JURY TRIAL. BY INITIALING IN THE SPACE BELOW CUSTOMER IS GIVING UP CUSTOMER'S JUDICIAL RIGHTS TO DISCOVERY AND APPEAL, UNLESS THOSE RIGHTS ARE SPECIFICALLY INCLUDED IN THIS DISPUTE RESOLUTION AGREEMENT. IF CUSTOMER REFUSES TO SUBMIT TO ARBITRATION AFTER AGREEING TO THIS PROVISION, CUSTOMER MAY BE COMPELLED TO ARBITRATE UNDER APPLICABLE LAWS. CUSTOMER'S AGREEMENT TO THIS ARBITRATION PROVISION IS VOLUNTARY. CUSTOMER HAS READ AND UNDERSTANDS THE FOREGOING AND AGREES TO SUBMIT DISPUTES ARISING OUT OF THE MATTERS INCLUDED IN THIS DISPUTE RESOLUTION AGREEMENT TO NEUTRAL ARBITRATION. CUSTOMER ALSO ACKNOWLEDGES AND AGREES THAT CUSTOMER IS GIVING UP CUSTOMER'S RIGHTS TO PARTICIPATE IN A CLASS ACTION OR SIMILAR PROCEEDING.

Customer(s) Initials: 1)  2) _____

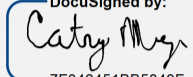
Freedom Forever Initials: /s/ Greg Albright



I hereby represent that I have read and agreed to all the terms and conditions of this Agreement and I have read and separately acknowledged each disclosure, statement, and description bearing my initials or signature in this Agreement.

CUSTOMER SIGNATURE:

CUSTOMER #2 SIGNATURE (IF APPLICABLE):

DocuSigned by:

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