



duke-energy.com
800.452.2777

Your Energy Bill

Service address
ALBERTO ZAZUETA
92 GLENMONT CREEK PL
ERWIN NC 28339

Bill date Sep 5, 2023
For service Aug 2 - Sep 1
31 days

Account number 9101 2769 1498

Billing summary

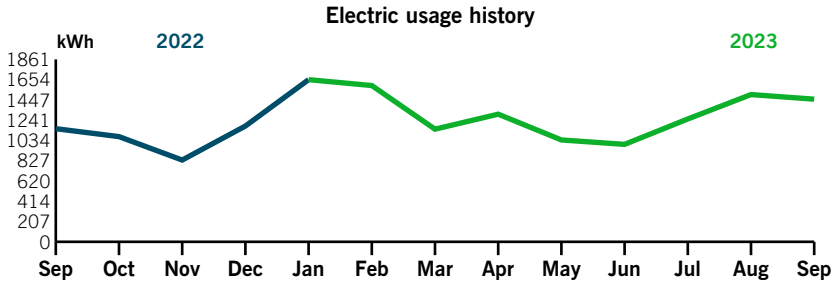
Previous Amount Due	\$236.30
<i>Payment Received Aug 14</i>	-236.30
Current Electric Charges	207.64
Products and Services	6.99
Taxes	15.02
Total Amount Due Oct 02	\$229.65



Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

Your usage snapshot



Average temperature in degrees

72° 59° 55° 43° 49° 53° 55° 62° 66° 73° 80° 79° 70°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,455	1,154	15,030	1,253
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9101 2769 1498

Amount due

\$229.65
by Oct 2

After Oct 2, the amount due will increase to \$231.87.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

ALBERTO ZAZUETA
92 GLENMONT CREEK PL
ERWIN NC 28339

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

8891012769149800055000000000000002296500000229650



We're here for you

Report an emergency

Electric outage duke-energy.com/outages
800.419.6356

Convenient ways to pay your bill

Online duke-energy.com/billing
Automatically from your bank account duke-energy.com/automatic-draft
Speedpay (fee may apply) duke-energy.com/pay-now
800.452.2777
By mail payable to Duke Energy P.O. Box 1094
Charlotte, NC 28201-1094
In person duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing duke-energy.com/paperless
Home duke-energy.com/manage-home
Business duke-energy.com/manage-bus

General questions or concerns

Online duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.) 800.452.2777
Business: Mon - Fri (7 a.m. to 6 p.m.) 866.582.6345
For hearing impaired TDD/TTY 888.762.2724 or 711
International 1.407.629.1010

Check utility rates

Check rates and charges duke-energy.com/rates

Correspond with Duke Energy Progress (not for payment)

P.O. Box 1771
Raleigh, NC 27602

Important to know

Your next meter reading: Oct 2

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of \$12.94 during office hours or \$19.48 after hours, before your service will be reconnected. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

Storm Recovery Charge

This bill charge was approved in a financing order issued to DEP by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEP acts as the agent collecting for the special purpose entity. Visit duke-energy.com/SRC to learn more.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.



Your usage snapshot - Continued

Current electric usage for meter number 342468592	
Actual reading on Sep 1	18526
Previous reading on Aug 2	- 17071
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Energy Used	1,455 kWh
Billed kWh	1,455.000 kWh

Billing details - Electric

Billing Period - Aug 02 23 to Sep 01 23	
Meter - 342468592	
Basic Customer Charge	\$14.00
Energy Charge	
1,455.000 kWh @ \$0.12918000	187.96
Storm Recovery Cost	
1,455.000 kWh @ \$0.00284000	4.13
Renewable Energy Rider	1.55
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Total Current Charges	\$207.64

Your current rate is Residential Service (RES).

Billing details - Products and Services

Home Wiring Repair Essential	\$6.99
Total Products and Services	\$6.99

Your utility service does not depend on your payment for optional, nonregulated products or services. Failure to pay for nonregulated products or services may result in your removal from the specific program, but will not result in disconnection of your utility service.

Thank you for being a Home Protection Plan customer. Your utility service cannot be disconnected if you fail to pay the charges associated with these optional, nonregulated products or services.

Billing details - Taxes

Sales Tax For Non-Utility	\$0.33
County Sales Tax	0.16
Sales Tax For Utility	14.53
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Total Taxes	\$15.02