



2/16/2022

Your application request has been approved.

Congratulations! Your application request for account number 6483372469 is currently in construction for your installation at your facility at in NC.

We have attached a copy of your interconnection request granting contingent approval for installation at your facility.

After your system is installed, please sign into the Customer Portal and fill out the Certificate of Completion. Once this is complete and the county inspection has been received, the Renewable Service Center will review and validate the Certificate of Completion.

When the install is complete, please reference Premise ID # for the local electrical inspection approval document.

Thank you for being a Duke Energy Customer. If you have questions,

Done

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duke-energy.com  
800.452.2777

### Your Energy Bill

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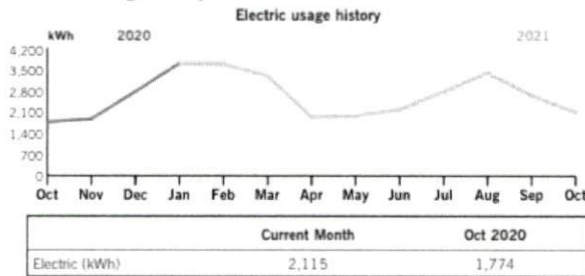
**Service address**      **Bill date** Oct 12, 2021  
 LAVETTE GILBERT      **For service** Sep 9 - Oct 8  
 210 OLD FIELD LOOP      29 days  
 SANFORD, NC 27332-0000  
**Account number** 648 337 2469

#### Billing summary



Thank you for your payment.  
 Your current rate is Residential Service (RES).  
 Your current electric charges include a basic facilities charge of \$14.00.  
 The basic facilities charge is a fixed monthly amount not related to usage and covers the cost of providing service to your location as well as maintaining customer records, billing and other transactions affecting your account. It is an existing monthly charge and is applicable whether or not electricity is used.  
 For a complete listing of all North Carolina rates and riders, visit [duke-energy.com/rates](http://duke-energy.com/rates)

#### Your usage snapshot



Please note your electric services may not be terminated for failure to pay the non-regulated charges listed.  
 To help us repair malfunctioning streetlights, quickly: 1. Call us at 1-800-419-6356 or visit [duke-energy.com/light-repair](http://duke-energy.com/light-repair) 2. Provide us with the light's location and your contact information 3. Specific addresses, landmarks and directions work best.  
 Do you or someone you know need help with energy bills or other essentials as a result of the pandemic? Help is available through new and existing assistance programs for those who qualify. To get started, visit [NC211.org](http://NC211.org), dial 211 or text your zip code to 898211.  
 As a provider of an essential service, we are determined to continue delivering reliable power while helping protect the health & well-being of our communities. Visit [dukeenergyupdates.com](http://dukeenergyupdates.com) to learn what we're doing in response to COVID-19.

Mail your payment at least 7 days before the due date or pay instantly at [duke-energy.com/billing](http://duke-energy.com/billing).

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail  
PO Box 1090  
Charlotte, NC 28201-1090

Account number  
648 337 2469

#### Amount due

Late fees are currently suspended due to COVID-19.

\$ \_\_\_\_\_ Amount enclosed

LAVETTE GILBERT  
210 OLD FIELD LOOP  
SANFORD, NC 27332-2518

Duke Energy Payment Processing  
PO Box 1003  
Charlotte, NC 28201-1003

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Account number 648 337 2469

We're here for you

