

## COMMENTS:

JTM - Appraiserd on 9-3-10. By GB He told me ~~he~~ I refused to go out and ~~view~~ repair on job 60 and give him. He told me that ot said it was not failing and he would not issue repair. GB told me to go out when Appraiser comes in and issue a repair permit.

I (JTM) asked if I could follow rules (~~cancel~~ in over \$100, GB told me to do the best job I could on this Rep. I went out on 9-8-10, evaluated property (GDI/Boring 5) to see about replacing lines - tank was not uncovered. I told Mrs. Royster I needed tank uncovered property lines turned to finish job. She told me that she could not physically do it. She was going to wait for her Husband (Truck Driver) to get back from California before she could do it. But she would do it and call me back 2-3 weeks later. Complaint came in about no permit or help in THIS job - they had THEY NOT fixed problem. (I TOLD about what was waiting on, Survey + tank) I think it was Revert on Social Survey that called.

Customer was called and he stated about job. I explained the situation he said tell Mrs. Royster that if she does not find Survey lines she will be put on pay and hold. every 3-5 days at her cost. She finally got Survey on 9-22-10 and called me to tell me, I ASKED her to go to job if they would - WC furnished job and came up with 3 to 4 ft. Revert to fuel & system, and it well that is 36' from Truck. More details may require asking her about situation. ~~Planned next 9-30-10~~

10-11-10 - met Mr. Royster at site to discuss permit + well abandonment. He does well cap off & measured static & total depth of well & case size. Told I could issue permit. ~~Planned next~~