



R & S MECHANICAL INC.
 317-A US Highway 70 East, Garner, NC 27529
 Office: 919-302-8956 Fax: 919-324-6706
 Licenses: HVAC – H2, H3 30198 Refrigeration – 4256
WWW.COMFORTGUY.COM

Customer's Name: Rachael Wollet		Job Address: 146 Atkins Village Ct Fuquay Varina , NC 27526	Date: 07/19/2021
Customer's Billing Address: 146 Atkins Village Ct		City, State, Zip: Fuquay Varina , NC 27526	Customer #:
Home Phone: 517-936-7411	Mobile Phone:	Email(s): wollet1013@gmail.com	Job #:

One Call Away from Saving your Day

- **A Company You Can Trust.** We are a locally owned and operated business that has been meeting the comfort needs of our community for years - let our nationally recognized name-brand equipment and air quality products meet your needs too.
- **Quality Installation.** Our professional, nationally certified and factory-trained technicians have years of installation and service experience - we'll get your job done right the first time.
- **Maintenance Guarantee.** We will take care of the maintenance of your new systems for the first year, so you can be assured that your unit will continue to work at peak efficiency.
- **Professional Service & Maintenance.** Our service and maintenance programs keep your equipment running at peak efficiency - to provide better comfort and healthier air while we lower your utility bills and help your equipment last longer.
- **Affordable Pricing & Financing.** We offer great prices and our high-efficiency equipment will cut your utility bills. Our financing programs can be tailored to meet every budget.
- **"Comfort Guy" Labor Warranty Guarantee.** Our Home Comfort System Installations are backed with a 2 year Extended Warranty. Valid from the date of installation.

Option 1

York LX YHG42B21S Heat Pump

- 42,000 BTUs
- 16 SEER, 13 EER, 9 HSPF
- 10 Year Parts Warranty
- 10 Year Labor Warranty
- 10 Year Compressor Warranty

York Affinity AVC42CX21 Air Handler

- 10 Year Parts Warranty
- 10 Year Labor Warranty

AHRI # 202409659

Notes

- Variable speed blower motor
Meets guidelines for instant duke energy credit and federal tax credit

Option 2 - Selected

York Affinity YZT48B21S Heat Pump

- 48,000 BTUs
- 17 SEER, 13 EER, 9.6 HSPF
- 10 Year Parts Warranty
- 10 Year Labor Warranty
- Lifetime Compressor Warranty

York Affinity AVC60DX21 Air Handler

- 10 Year Parts Warranty
- 10 Year Labor Warranty

AHRI # 202180272

Notes

- 2 stage heat and 2 stage cool removes 3-4 times more humidity in warmer months
Qualifies for instant duke energy credit and federal tax credit

Option 3

York LX YHE42B23S Heat Pump

- 42,000 BTUs
- 15 SEER, 12.25 EER, 8.2 HSPF
- 10 Year Parts Warranty
- 10 Year Labor Warranty
- 10 Year Compressor Warranty

York LX AE42CBC21 Air Handler

- 10 Year Parts Warranty
- 10 Year Labor Warranty

AHRI # 205365833

Notes

- Multi speed ecm motor and qualifies for instant duke energy rebate and federal tax credit

Accessories

- Thermostat - 2 each 1- UPGRADE TO ECOBEE 4 THERMOSTAT

Accessories - Selected

- Thermostat - 2 each 1- UPGRADE TO ECOBEE 4 THERMOSTAT

Accessories

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Additional Services

- Service Agreement - 1 System Comfort Maintenance Membership
- Extended Term Warranty - 10 Year Parts & Labor / Heat Pump System

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- Extended Term Warranty - 10 Year Parts & Labor / Heat Pump System

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Install Materials

- ✓ Condensate pump
- ✓ PVC Drain with P-Trap
- ✓ Duct Sealed at Plenums
- ✓ New Outdoor Disconnect Installed
- ✓ Outdoor condenser pad
- ✓ Refrigerant Line set Installed
- ✓ Electric wiring whip
- ✓ RX-11 flush system
- ✓ Surge Protector
- ✓ Secondary Water Float for Drain Pan or and Unit

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Option 1 Total Investment

Total: \$15,692
 Estimated Payment: \$262.06
 Payment: / mo. 60 Months No Monthly
 Interest Until Paid in Full

Option 2 Total Investment

Total: \$18,146
 Estimated Payment: \$303.04
 Payment: / mo. 60 Months No Monthly
 Interest Until Paid in Full

Option 3 Total Investment

Total: \$13,061
 Estimated Payment: \$218.12
 Payment: / mo. 60 Months No Monthly
 Interest Until Paid in Full

Investment Summary

Total Investment (Before Discount)	\$18,365
Less Additional Service Discount	(-) \$219
Less Down Payment	(-) \$0
Remaining Balance	\$18,146

Remaining Balance Payment Terms

Option 2: Estimated payment of \$303.04 / mo. 60 Months No Monthly Interest Until Paid in Full (approval required).

Customer Acceptance: CMR Approved over phone Date: 07/19/2021 8:45 PM

Company Approval: [Signature] Date: 07/19/2021 8:45 PM

Company Representative: Scott Kelly, Skelly@comfortguy.com

Install Date: 07/27/2021**Notes**

Scope Of Work:
 Floor protection is used during the entire install.
 All applicable sales and local taxes are included.
 All necessary materials and supplies to complete installation are included.
 Used (replaced) equipment is removed and recycled as appropriate.
 Work area is cleaned upon completion.
 System start-up Checklist is performed.
 Deposit for Installation: A 50% Deposit is due upon reserving the date or prior to project/installation with this signed estimate agreement. Final payment is due upon completion of this project or installation.
 **Restocking / Rescheduling Fee. 10% of the Installation cost will be kept if you cancel after 3 days.

Terms & Conditions

1. This proposal may be withdrawn if not accepted within 30 days.
2. Financing is subject to approval by financing company.
3. Contractor provides trained, qualified and licensed technicians.
4. All Labor & Warranty work is performed during the contractor's normal business hours.
5. Materials furnished by contractor include a one-year limited warranty unless otherwise noted. Limited warranty does not cover existing filters, coils, line-sets, electrical power lines and connections, drainage, refrigerant loss or contamination.
6. Contractor is not liable for any pre-existing conditions or any work performed by customer or third parties.

Performance or Condition of Existing Equipment. Seller is not responsible for the performance, functionality, or compatibility of existing equipment, ductwork, duct board, controls, or other equipment/materials that is not replaced during a job installation and that Customer agrees to keep in place. In the event that the system fails to operate properly, the Warranty service will only cover the newly installed equipment, controls, or materials, as well as our workmanship. In the event that an existing piece of equipment prevents the proper start up or operation of the new equipment or system, Customer assumes all responsibility for any additional service charges that may be incurred.

Paint, Patchwork, and Repairs. R & S Mechanical, Inc. is not responsible for any painting, patchwork, or repair work that may be required following modification/installation work. This includes the attic stairs; most attic stairs are too narrow to fit the more efficient, current HVAC comfort system. If the stairs or framing around the stairs need to be removed, we will notify & discuss with customer and will do our best to remove without damaging but R & S Mechanical will not be held responsible if stairs, molding or assembly does not return to its original state or if further repairs would be needed.

Mold. Seller shall not be responsible for any claims, damages, actions, costs, or other liabilities, whether direct or indirect, that may be caused by, resulting from, or relating to, mold. The discovery and/or removal of any mold or any hazardous materials is excluded from the scope of Seller's work, and Seller reserves the right to stop work until such mold or hazardous materials are removed.

Payment is due upon completion of the job and all past due amounts are subject to a 1.5% monthly finance charge. In the event of default in the terms of payment by Homeowner (s) and/or Customer, Homeowner (s) and/or Customer agree to pay all costs of collection, including without limitation, costs of court, interest as set forth above and reasonable attorneys' fees incurred by R & S Mechanical, Inc. in collecting sums owed to the fullest extent allowed by law. This proposal is good for 30 Days and will be considered withdrawn by R & S Mechanical, Inc. if not accepted within 30 days.

Risk of Loss. Risk of loss shall pass to the Customer upon delivery of materials and equipment to Customer's Property. Seller shall not be responsible for any loss due to fire, theft, vandalism, and/or malicious mischief once delivered to Customer's Property. Customer shall assume all responsibility for any such loss and Customer shall maintain insurance coverage to protect against such loss.

Insurance and Waiver of Subrogation. Customer shall maintain property insurance upon the entire structure including all work to be performed pursuant to this Agreement to the full insurable value thereof. This insurance shall inure against the perils of fire, theft, extended coverage, vandalism, and malicious mischief. Customer and Seller waive all rights against each other for damages caused by insured perils whether or not such damage is caused by the fault or negligence of any party hereto

Limited Warranty. Seller shall provide Customer with a limited warranty on service and labor for the duration set forth in the Installation Agreement, beginning on the date of completion of services against defects in the quality of workmanship and/or materials ("Warranty Period"). Seller shall not be liable during or following the Warranty Period for any: (a) damage due to ordinary wear and tear or abusive use; (b) damage due to use of the equipment beyond the design temperatures (cooling set below 70°F, for instance); (c) defects that are the result of characteristics common to the materials used; (d) loss, injury or damages caused in any way by the weather elements; (e) conditions resulting from condensation on, or expansion or contraction of, any materials; (f) any water leak, blockage, freezing, or other malfunction of condensate or drain lines; and/or (g) air leaks arising from structural deficiencies within existing supply/return ducts or transitions. If Customer opts for a Warranty Period exceeding two (2) years, Customer agrees to maintain yearly service agreements with Seller for the entire duration of the Warranty Period; Seller shall not be liable for warranty repairs during the Warranty Period in the absence of such yearly service agreement(s). Seller makes no warranty to Buyer regarding materials and/or equipment installed (other than a warranty of title), and Seller authorizes no third person or party to assume any warranty obligation or liability on Seller's behalf. The only warranties applicable to the materials and/or equipment installed are those, if any, extended by the respective manufacturer that shall furnish to Buyer any and all applicable warranty documents. Seller hereby assigns to Buyer, without recourse, any applicable warranties extended to Seller. Such assignment shall constitute Seller's sole obligation and Buyer's sole exclusive remedy from Seller with regard to defective materials and/or equipment installed. This limited warranty is in lieu of all other warranties, statutory or otherwise, express or implied, all representations made by Seller, and all other obligations or liabilities respective of the Services provided at the Property. Seller disclaims all other warranties, express or implied, including without limitation any implied warranty of workmanlike construction, implied warranty of habitability, implied warranty of fitness for a particular purpose or use, and/or implied warranty of merchantability. Under no circumstances shall Seller be liable to Customer for loss of time, loss of use, inconvenience, or any other incidental or consequential damages that may arise from this Agreement. Unauthorized repairs or attempted repairs shall void this warranty entirely.

Extended Parts and Labor Warranty Purchase:

If Customer opts to purchase a parts and labor extended Warranty Period, Customer agrees to maintain yearly service agreements with Seller to prevent voiding the set forth extended warranty.

After 1st year from the date of installation, a deductible diagnostic charge will be the responsible at time of service by customer / buyer for any services calls or repairs required on warranty equipment. Price for this deductible/ diagnostic is described below. **

**Deductible / Diagnostic charge

ComfortGuy Maintenance customers:\$89.00

Non Maintenance Customers: \$149.00

Design Conditions. All equipment is designed according to the Manual J. standard design temperatures for Raleigh, NC (Cooling: 75°F indoor dry bulb temperature w/ 50% indoor relative humidity at 92°F outdoor dry bulb temperature. Heating: 70°F indoor dry bulb temperature w/ 50% indoor relative humidity at 23°F outdoor dry bulb temperature). Seller is not responsible for cooling/heating beyond the Manual J. standard design temperatures, high humidity levels, system reaching dew point, ductwork sweating/producing condensate due to home infiltration rates or any other reason. R-values, structural tightness, ductwork conditions, home infiltration, leakage of ductwork, building materials and any other factor in the load calculation will be determined by the information the Customer provides to Seller upon initial consultation, Seller is not responsible for any problems incurred due to incorrect information provided by Customer at the time of consultation and load calculation. If Customer does not authorize Seller to conduct its own testing to determine load calculations, all insulation values, Seller shall size the new HVAC system based on the size of the existing HVAC system. In such case, Seller shall not be responsible for problems caused by over sizing (including without limitation short cycling, humidity control, and mold growth) or under sizing (including without limitation inability to heat or cool within the Manual J. standard design temperatures).

Indemnification. Customer shall indemnify, defend, and hold harmless Seller and its respective directors, officers, employees, agents, sureties, subcontractors, and suppliers from and against any and all losses, costs, expenses, damages, injuries, claims, demands, obligations, liabilities, judgments, fines, penalties, interest and causes of action, including without limitation administrative and legal costs and reasonable attorney's fees, involving the following: (a) injury or death to any person, or damage to or destruction of any property (including loss of use thereof), except to the extent caused by the sole negligence or intentional misconduct of Seller; and (b) any failure of the Customer to comply with the requirements of the Agreement.

Zoning and Permits. Customer agrees to timely furnish all information necessary to secure plans and permits for the work called for under this Agreement, and Customer warrants the work contracted for to be in compliance with applicable zoning, classification and building codes. Any costs for work not in the Estimate but required by lawful authorities to bring the work into compliance with applicable code shall be the responsibility of the Customer. Seller assumes no responsibility for violation of zoning rules/laws.

Change Orders. During the progress of the work under this Agreement, if Customer should order extra work not specified in the Agreement, Seller may require such extra work to be considered an agreement separate and aside from this Agreement and may require payment for said extra work in advance.

Work Schedule. Work shall be completed within a reasonable time. Performance of this Agreement is subject to labor strikes, fires, acts of war or terrorism, acts of God, adverse weather conditions not reasonably anticipated, unusual delays in transportation, Seller's ability to obtain materials, and/or any cause beyond Seller's control.

Deposit for Installation. A non-refundable deposit is due upon reserving the date or prior to project/installation with this signed contract. Final payment is due upon completion of the project or installation, unless noted differently in the estimate. If R & S Mechanical, cannot perform the duties of the estimate or cancels the contract for any reason prior to the installation date, R & S Mechanical will refund all monies to customer.



Quality Installation Checklist

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Customer's Name: Rachel Wollet		Job Address: 146 Atkins Village Ct Fuquay Varina , NC 27526	Date: 07/19/2021
Customer's Billing Address: 146 Atkins Village Ct		City, State, Zip: Fuquay Varina , NC 27526	Customer #:
Home Phone: 517-936-7411	Mobile Phone:	Email(s): wollet1013@gmail.com	Job #:

JOB INFORMATION

Picture of Job Location



Installation Date

7/26/2021

How did we get this Sales Lead?

Call in previous customer

If This was a Tech Lead, Which Technician Provided the Lead? (Put Comfort Advisor if it was a self generated lead)

None

Will a Permit be Required

YES A PERMIT IS REQUIRED

Will a Carbon Monoxide Detector be Required

NO - Not Required

Which Area of the House will the New System Serve?

Whole house

Confirm opening size of Attic or Crawlspace Entrance

30x30

Which Technician Provided Sales Lead? or mark "None" if self lead.

None

Estimate provided over the phone with Tech or IN-House Sale?

IN-House Sale

PAYMENT INFO

Installation Cost

\$18,146.00

Deposit Amount

\$4146.00

Method of Payment?

Financing

Customer Financing Account Info (If Customer is Financing) Greensky or Synchrony?

REBATE & EXTENDED WARRANTY

Does This Unit Qualify for NC Energy Rebates? If so, which Rebate does is qualify for?

10 Year Parts and Labor Warranty?

Yes - 10 YR Parts & Labor

Thermostat Energy Rebate? \$50.00 for WiFi

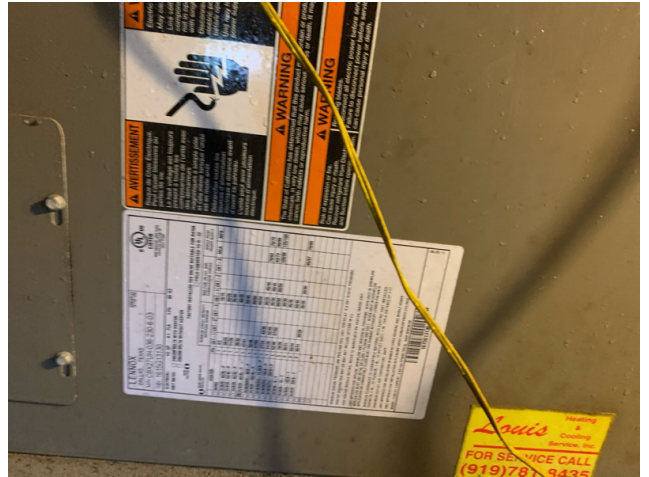
YES THIS NEW THERMOSTAT QUALIFIES \$50.00

PICTURES OF EXISTING SYSTEM & LOCATION

Photos of Existing Outdoor Systems to be Removed (1 of 2)



Photos of Existing Indoor System to be Removed (1 of 8)



Photos of Existing Outdoor Systems to be Removed (2 of 2)



Photos of Existing Indoor System to be Removed (2 of 8)



Photos of Existing Indoor System to be Removed (3 of 8)



Photos of Existing Indoor System to be Removed (4 of 8)



Photos of Existing Indoor System to be Removed (5 of 8)



Photos of Existing Indoor System to be Removed (6 of 8)



Photos of Existing Indoor System to be Removed (7 of 8)



Photos of Existing Indoor System to be Removed (8 of 8)



EXISTING COMPLETE SYSTEM - TO BE REMOVED/REPLACED

Is there an Existing System That Needs to be Replaced?

Yes - remove and replace existing equipment

Details of Existing System to be Removed & Location (Ex: Brand, Model, Serial & Type, Furnace Efficiency)

Lennox 3 ton sphp

Is there adequate clearance and pathway to REMOVE old equipment and INSTALL new equipment?

Yes - no issues

Existing Outdoor Unit notes

ELECTRICAL POWER

Photo of existing electrical panel & Breaker



What Type of Disconnect / Shut Off on Current Outdoor System?

FUSED DISCONNECT

Will we be adding a Surge Protector to Unit?

YES - OUTDOOR UNIT

Will a licensed electrician be required?

No

Describe any electrical concerns such as access to the work area, wall penetrations or other issues.

REFRIGERANT LINE SET RUN

Is a new Line Set required?

Yes

Length of Line Set run (feet)

30 feet

Describe any Line Set concerns such as access to the work area, wall penetration or other issues.

LOW VOLTAGE CONTROL WIRING

Will new communications (low voltage thermostat) wiring be required?

No

Length of low voltage wiring

Describe any concerns such as access to the work area, wall penetration or other issues.

THERMOSTAT / CONTROLS

Existing Thermostat brand (OEM)

Honeywell

Will a new Thermostat be required?

Yes

Describe any concerns such as access to the work area, wall penetration or other issues.

NEW DUCTWORK

Describe any concerns such as access to the work area or other issues.

None we are keepin existing zoning and zone board as well as media filter

Are we Replacing the Duct Work? If So, describe work and provide duct layout

None

New OUTDOOR UNIT (AC, HP or Packaged Unit) Installation

Photo of New OUTDOOR UNIT location (1 of 2)



Left side of home

Photo of New OUTDOOR UNIT location (2 of 2)



Where will the new OUTDOOR UNIT be installed?

Open overhead, level ground on NEW pad

Will any OTHER Modifications needed to install new Package Unit in Space? Please Describe.

NEW AIR HANDLER / FURNACE INSTALLATION

Indoor Modifications Picture with Mark up (1 of 8)



Indoor Modifications Picture with Mark up (2 of 8)



Indoor Modifications Picture with Mark up (3 of 8)



Indoor Modifications Picture with Mark up (4 of 8)



Indoor Modifications Picture with Mark up (5 of 8)



Indoor Modifications Picture with Mark up (6 of 8)



Indoor Modifications Picture with Mark up (7 of 8)



Indoor Modifications Picture with Mark up (8 of 8)



Is the System Upflow, Horizontal or Downflow?

HORIZONTAL LEFT

Changes to SUPPLY & RETURN ductwork

New supply & Return plenum required

Location of Indoor System (s)

CRAWLSPACE

INDOOR AIR QUALITY

Are we Installing Indoor Air Quality Accessories on New System? List All

None

Describe any concerns such as access to the work area, ductwork penetration or other issues.

Installation Job Materials Request

Job site: 146 Atkins Village Ct Fuquay Varina

PO#: Rachael Wollet

Client:

Install date: 07/27

Requested by: ScottKelly

Whse Use Only				
Vendor	Del	Qty	Description	PO
Virginia Air		1	YZT48B21S	
		1	AVC60DX21	
		1	LINESET 30 ft	
		1	Fused disconnect	
		1	Whip	
		1	Pad	
		1	Surge protector	
		2	Condensate pump	
		1	Ptrap	
		1	SS2	
		4	RX11	
		2	2 -Honeywell T8 WiFi	
		1		
		4		
		2		
		1		

Special Instructions: