On January 14, 2010, Mr. D.C. Carter (Septic Installer) called and left a message for me to call him. I returned his call and he asked if he could get on my schedule for today, that he needed an inspection on lot 178 in Woodshire subdivision. We agreed on 1:00 p.m.. I arrived at the lot around 12:30 p.m. I waited until 1:16 p.m. and Mr. Carter asked if I could come back in 45 minutes. I returned to lot 178 at 2:00 p.m. and finished the septic inspection. I asked about the landscaping and Mr. Carter said that the builder would take care of that. Then Mr. Carter asked about the paper work. I told him that it appeared the water line had been installed but I had not checked it. He said it went under the driveway and up the right side of house by the power. He tried to find it but could not. He called someone and asked where the waterline was located. He then paced about ten feet from the edge of the street and the found where the waterline came out on the right side of the driveway. He then tried to find where it connected to the house, but could not locate it. He then made another phone call and shortly after the superintendent arrived at the lot. He told Mr. Carter where to dig. He then asked if finding the waterline was necessary and I told him that it was. He then stated that if had built over 300 houses and had never had to do this. He then became irate, raised his voice and said that I was being extreme. Then he stated that he and "a bunch of builders" were going to call my boss. I said, good, I would appreciate that. Then I said that when they were done digging on the side of the house that we could go to the front yard and find the waterline. He asked me if I was going to dig it up and I said that I wasn't going to dig anything up. His attitude then became worse. I told him and Mr. Carter to have a nice day and when he had uncovered the entire waterline to call me and I would come back and check it. He then said "I call you and you'll come back, I call 15 times and you come back every time, asshole". I got I my truck and left.

Bryan McSwain R.E.H.S.

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