

Harnett Co.
P.O. Box 65
Lillington, NC 27546

The following letter has been sent to you on behalf of the NC Manufactured Building Division.

To: General Manager, EastCoast Construction of Lumberton
General Manager, Daly Homes
CC: Michael O Hayes
NTA, Inc.
Harnett Co.



Manufactured Building Division
Mike Causey | Commissioner of Insurance
Brian Taylor | Assistant State Fire Marshal

June 9, 2017

General Manager
Daly Homes
4043 McLain st
Goldsboro
Goldsboro, NC 27534

General Manager
EastCoast Construction of Lumberton
4570 Old Allenton Rd
Lumberton, NC 28358

RE: Complaint Resolution Status
Consumer: Michael O Hayes
Manufacturer: CMH Mfg., Inc. - Schult / Richfield #958
Case Nbr: M2017-0006
Serial Nbr: 247325
N.C. Modular Validating Stamp Nbr: 130207

Dear Sir/Madam:

Mike Litaker from the Manufactured Building Division inspected the above home. A copy of the inspection report is attached. As a result of this inspection, it was determined that there are no violations of NC Codes that are attributable to the manufacturer. However, as the report indicates, there are violations which occurred during installation which must be corrected. Please advise this office in writing as to your intentions regarding these corrections no later than June 23, 2017.

Sincerely,

Avis Alston
Processing Assistant

AA/aa

CC: Michael O Hayes
NTA, Inc.
Harnett Co.
File

**N.C. Manufactured Building Division
Field Inspection Report**

Case #: M2017-0006
Inspector(s): Mike Litaker

Inspected: 04/18/2017
Last Re-Inspected:
Code Consultant: Bhavya Naniseti

COMPLAINT INFORMATION

Name:	Michael O Hayes	Home Ph:(910) 890-0443
Site Address:	646 Partin Road, Dunn NC 28334	Work Ph:
Manufacturer:	CMH Mfg., Inc. - Schult / Richfield #958	Phone:(704) 463-7333
Address:	P.O. Box 248, Richfield NC 28137	Forward to:
Dealer:	Daly Homes	Phone:(919) 751-0622
Address:	4043 Mclain st, Goldsboro, Goldsboro NC 27534	Forward to:
Setup Ctr:	EastCoast Construction of Lumberton	Phone:(910) 740-1002
Address:	4570 Old Allenton Rd, Lumberton NC 28358	Forward to:
3rd Party Cert. Agency:	NTA, Inc.	Phone:(574) 773-7975
Address:	305 N. Oakland Avenue, Nappanee IN 46550	
Inspection Dept:	Harnett Co.	Phone:(910) 893-7525
Address:	P.O. Box 65, Lillington NC 27546	Forward to:

BUILDING INFORMATION

Model Name:	Building Type: Residential	Date Purchased: 07/22/2015	Data Plate?: Y	Location: Kitchen Cabinet - Sink Door
Model Nbr: Pennsicola	Home Set By:	Mfr Date: 07/01/2015	Plans On Site?: N	Approval:
Serial Nbr: 247325	NC Label(s): 130207	3rd Party Insp. Label(s):		

Comments:

INSPECTED ITEMS DETAIL INFORMATION

Item	Date	NC Code	Chapter	Section	Mfr/Field?:	Resp:	Done
1	04/18/2017	2012 Residential	Part 03-Chapter 07	Wall Covering R703 Exterior Covering	Field	M	N
MANUFACTURER INSTALLED THE VINYL SIDING ON THE END WALL LOCATIONS. THERE WERE SEVERAL LOCATIONS FOUND WHERE THERE IS LOOSE VINYL SIDING DUE TO OVER SPACED FASTENERS. CHECK BOTH END WALL LOCATIONS AND ADD FASTENERS WHERE NEEDED. VINYL SIDING SHALL BE FASTENED PER THE MANUFACTURER INSTALLATION INSTRUCTIONS.							
2	04/18/2017	2012 Residential	Part 03-Chapter 05	Floors R503 Floor Sheathing	Field	D	N
THE UPSTAIRS ATTIC STORAGE AREA OSB FLOOR DECKING IS ONLY FASTENED AROUND THE PERIMETER OF THE DECKING. SECURE THE DECKING DOWN AS REQUIRED PER MANUFACTURER PLANS.							
3	04/18/2017	2012 Residential	Part 03-Chapter 06	Wall Construction R602 Wood Wall Framing	Field	D, S	N
UPSTAIRS ATTIC/STORAGE KNEE WALLS ARE TO BE SECURED TO THE FLOOR ASSEMBLY USING A H8 STRAP PER THE MANUFACTURER PLANS. STRAP THAT IS INSTALLED IS A CS118. USE THE CORRECT STRAP AS REQUIRED.							

**N.C. Manufactured Building Division
Field Inspection Report**

Inspected: 04/18/2017

Last Re-Inspected:

Code Consultant: Bhavya Nanisetti

Case #: M2017-0006

Inspector(s): Mike Litaker

	Date	Year	Category	Code	Defect Description	Location	Disposition	Notes
4	04/18/2017	2012 Residential	Part 03-Chapter 06 Wall Construction	R602 Wood Wall Framing	UPSTAIRS ATTIC/STORAGE END WALL LOCATIONS HAVE THE STUDS INSTALLED INCORRECTLY. STUDS INSTALLED FLAT. INSTALL THE STUDS CORRECTLY PER THE MANUFACTURER PLANS.	Field	D, S	N
5	04/18/2017	2012 Residential	Part 03-Chapter 06 Wall Construction	R602 Wood Wall Framing	FRONT SIDEWALL THERE IS EXPOSED OSB BOARD AT THE FRONT PORCH OVERHANG. YOU CANNOT HAVE EXPOSED OSB BOARD.	Field	D, S	N
6	04/18/2017	2012 Residential	Part 03-Chapter 07 Wall Covering	R702 Interior Covering	THERE IS DAMAGED SHEETROCK IN THE MASTER BEDROOM DUE TO ROOF WATER LEAK. REPAIR THE DAMAGED SHEETROCK.	Field	D, S	N
7	04/18/2017	2012 Residential	Part 03-Chapter 07 Wall Covering	R702 Interior Covering	THERE ARE SIGNS OF WATER DAMAGE TO THE SHEETROCK IN BEDROOM #3 DUE TO ROOF LEAKS. WATER HAS RAN DOWN THE WALLS. STAINING HAS OCCURRED.	Field	D, S	N
8	04/18/2017	2012 Residential	Part 03-Chapter 09 Roof Assemblies	R905 Requirements for Roof Coverings	THE ROOF HAS BEEN LEAKING ON THE FRONT AND BACK SIDEWALLS. THE DEALER HAD THE SHINGLES PARTIALLY REMOVED ON THE BACKSIDE OF THE HOMES WHEN I ARRIVED FOR THE INSPECTION. THE REMOVED SHINGLES WERE LAYING ON THE GROUND. I INSPECTED THOSE SHINGLES AND FOUND SHINGLES THAT HAD NOT BEEN SECURED TO THE HOME CORRECTLY AND SHINGLES THAT HAD EXPOSED FASTENERS IN THEM. DEALER IS TO INSPECT ALL AREAS OF THE ROOF THAT WERE INSTALLED ON SITE. CHECK FOR EXPOSED FASTENERS. FASTENERS THAT WERE NOT INSTALLED PROPERLY, AND FOR HOLES IN THE ROOF WHERE THE SHIPPING PLASTIC NAILS WERE INSTALLED. THE ROOF IS LEAKING AND THE CAUSE OF THE LEAK MUST BE REPAIRED.	Field	D, S	N

Inspection Attendees

Name of Person

Wayne Davis

Michael Hayes

Affiliation

Manufacturer

Consumer

Harnett Co.
P.O. Box 65
Lillington, NC 27546

The following letter has been sent to you on behalf of the NC Manufactured Building Division.

To: Michael O Hayes
CC: Harnett Co.
General Manager, CMH Mfg., Inc. - Schult / Richfield #958
General Manager, EastCoast Construction of Lumberton
General Manager, Daly Homes



Manufactured Building Division
Mike Causey | Commissioner of Insurance
Brian Taylor | Assistant State Fire Marshal

June 14, 2017

Michael O Hayes
646 Partin Road
Dunn, NC 28334

RE: CLOSING OF MODULAR COMPLAINT
File Nbr: M2017-0006

Dear Michael Hayes:

Information received in this office indicates that the manufacturer's defects have been resolved. Based on this information, we are closing the file.

If you have any questions, please respond within ten (10) days from the receipt of this letter.

Sincerely,

Bhavya Nanisetti
Code Consultant

BN/aa

CC: Harnett Co.
General Manager, CMH Mfg., Inc. - Schult / Richfield #958
General Manager, EastCoast Construction of Lumberton
General Manager, Daly Homes
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