


Wolf Carports

P.o Box 72
 High Point, North Carolina 27261
support@wolfcarports.com
 (888) 786-6651
wolfcarports.com

SALES - Jairo Torres

P.o Box 72, High Point, North Carolina
 27261
logan@wolfcarports.com
 (888) 786-6651

Order: ODR-000051
Total: \$20,336.20
CUSTOMER - Andrew Jesus Guillermo
Billing Address

176 Old Mill
 Fuquay Varina, North Carolina 27526

Shipping Address

176 Old Mill
 Fuquay Varina, North Carolina 27526

jorgecarpy@yahoo.com

(919) 650-9817


Triple Wide Garages - 30 x 50 x 14

- Roof Color: **Charcoal**
- Trim Color: **Galvalume**
- Sides/Ends Color: **Charcoal**
- Wainscot Color: **NA**

PAYMENT MODE

 Payment Option **Cash**

Finance Company -

Application Id -

Plan No. -

Expiry Date -

SPECIFICATION
QTY

30X50' (Roof 51') Vertical Roof	1
14' Height (Double Legs)	1
140 MPH + 35 PSF Certified	1
3/12' Roof Pitch	1
Front Wall Closed Horizontal	1
Back Wall Closed Horizontal	1
Left Closed Horizontal	1
Right Closed Horizontal	1
10x10 ft Garage Door (Roll-Up) on Right Wall	2
12x12 ft Garage Door (Roll-Up) on Front Wall	1
36x80 inch Walk-in Door (9-Lite Door-Inward) on Front Wall	1
10x10 ft Garage Door (Roll-Up) on Left Wall	2
Manufacturer Discount	1
Lift Required	

PRICE DETAILS

SUB TOTAL	\$18,856.00
Sales Tax (7.25%)	\$1,367.06
Additional Charges	\$0.00
GRAND TOTAL	\$20,336.20
PAY NOW	\$3,884.34
Downpayment	
BALANCE DUE	\$16,451.86

BUILDING SPECIFICATION

- Ready for Installation?
- Jobsite Level?
- Permit Required?
- Inside City Limit?
- Electricity Available?

 Installation Surface? **Concrete**

 Building Dimension: **30'W x 50'L x 14'H**

 Roof Style: **Vertical**

 Gauge: **14 Gauge**

 Wind/Snow Rating: **140 MPH + 35 PSF Certified**

 Distance on Center: **5 Feet**
NOTE

On all Galvanized Buildings we need 20% to process the order,30% before the building leaves the manufacturing plant, and the remaining 50% balance **MUST BE PAID** upon **INSTALLATION**. The customer must provide a Telescopic Lift 7k for installation. Our lead time is 3/4 weeks. Color of your choice. We can provide Generic Structural Design Drawings for **FREE** as soon as down payment is made, we can also provide Site-Specific (for your State) Sealed Drawings for an extra charge, we can also refer to a company for the concrete slab which can help you with a concrete quote and concrete drawings and permits if necessary, we can provide you with all necessary documentation and the information for any permit related to the metal building structure but we can not get you any permits.

Customer Signature

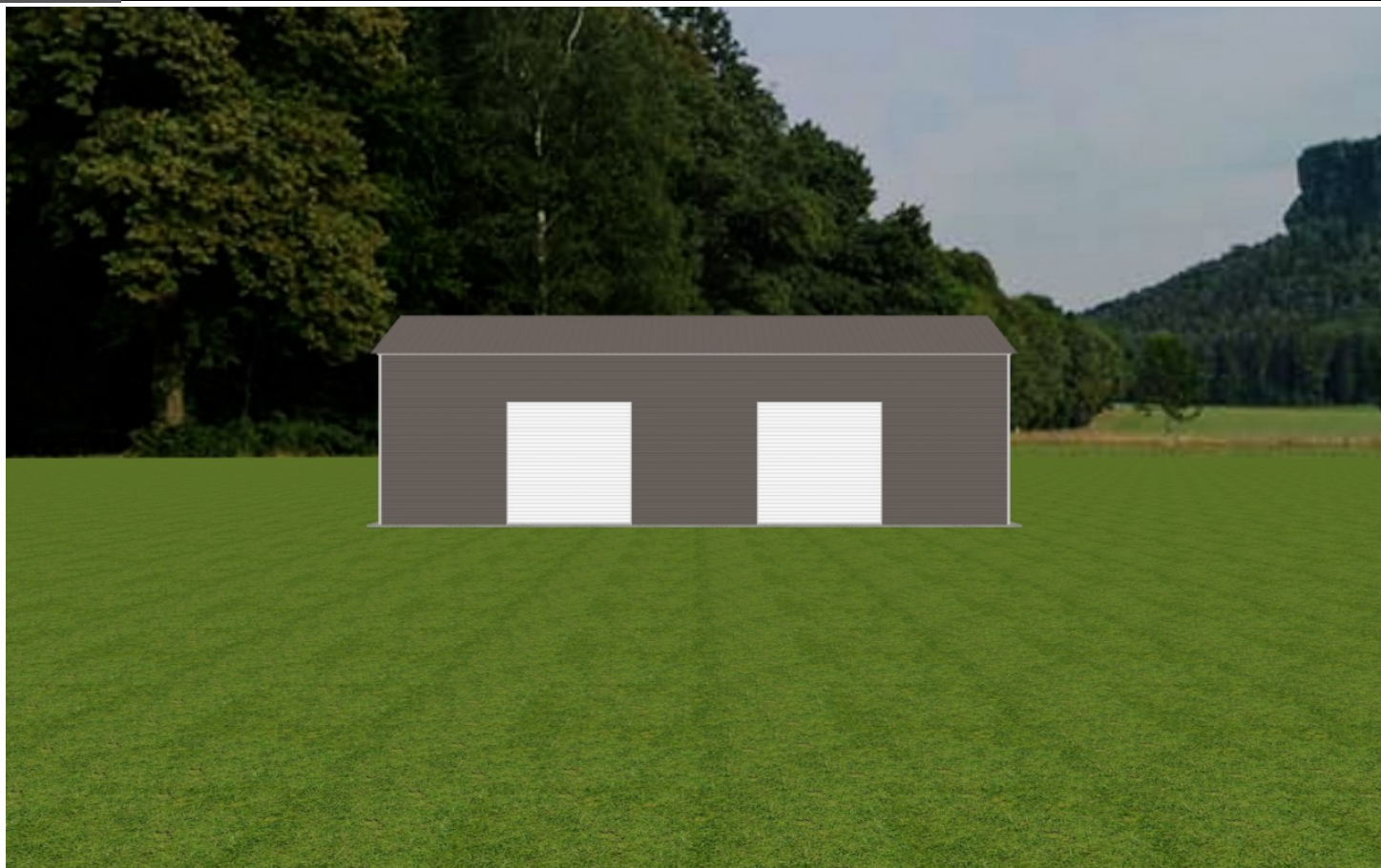
BUILDING VIEW



FRONT

_____ Customer Signature

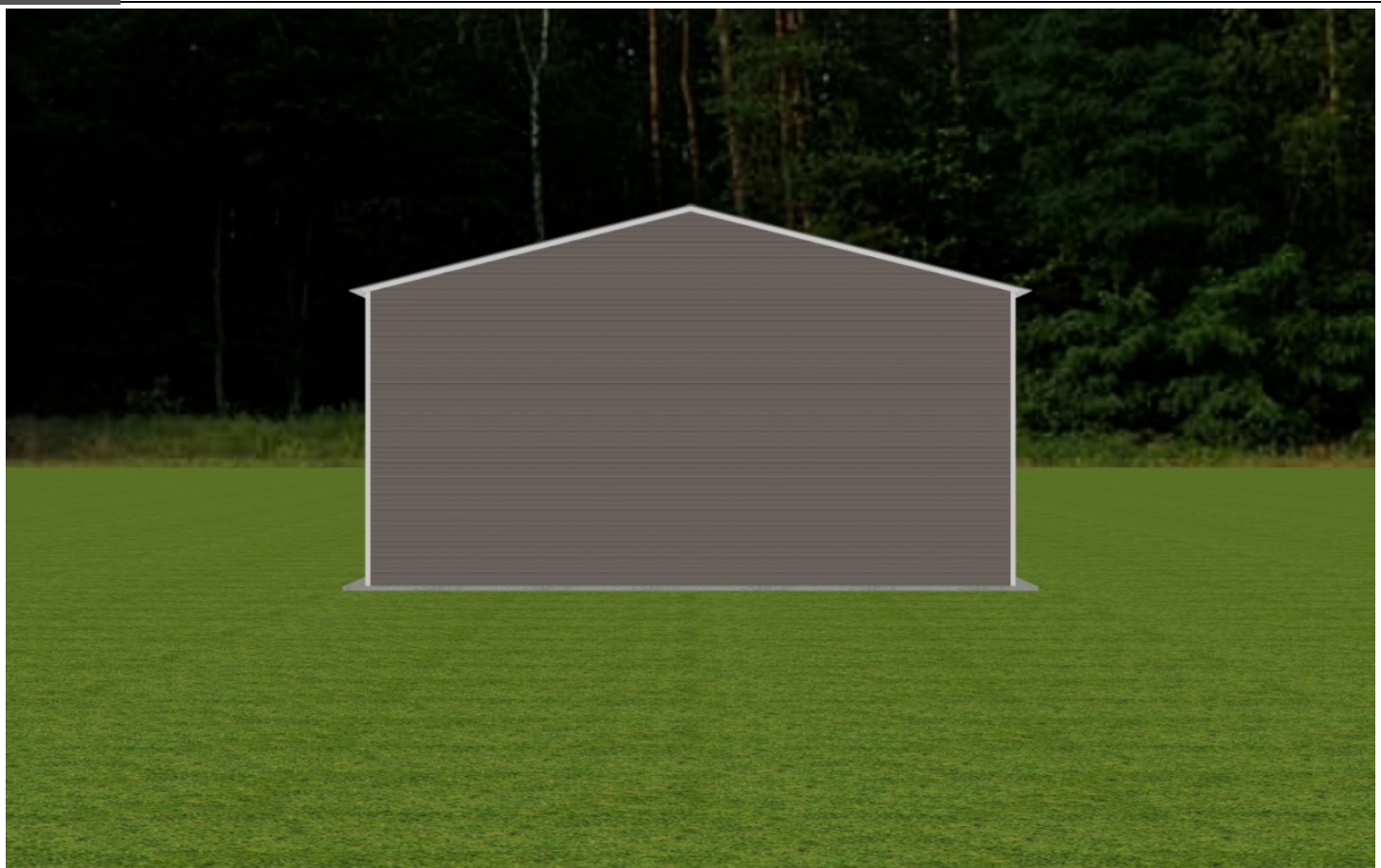
BUILDING VIEW



RIGHT

_____ Customer Signature

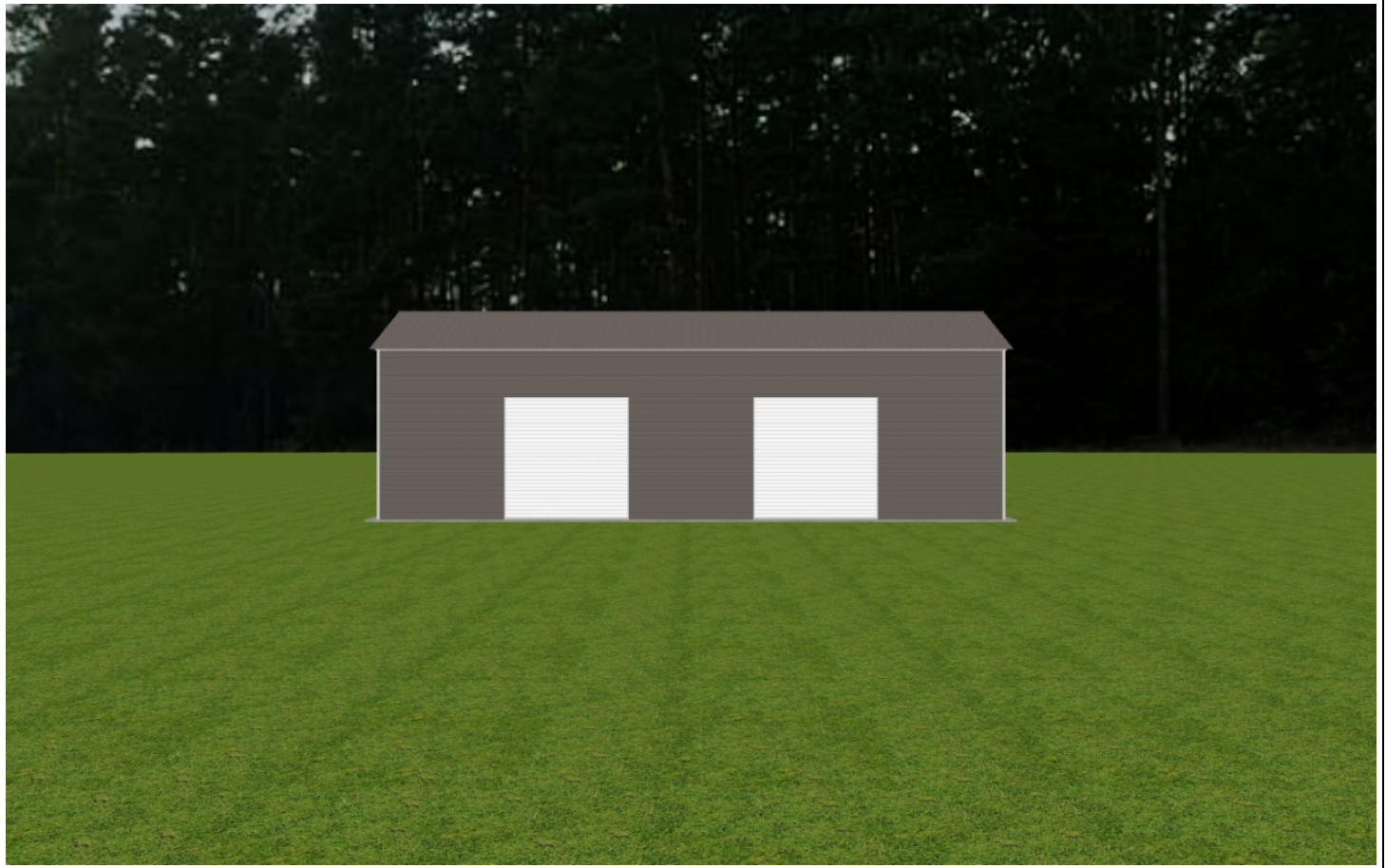
BUILDING VIEW



BACK

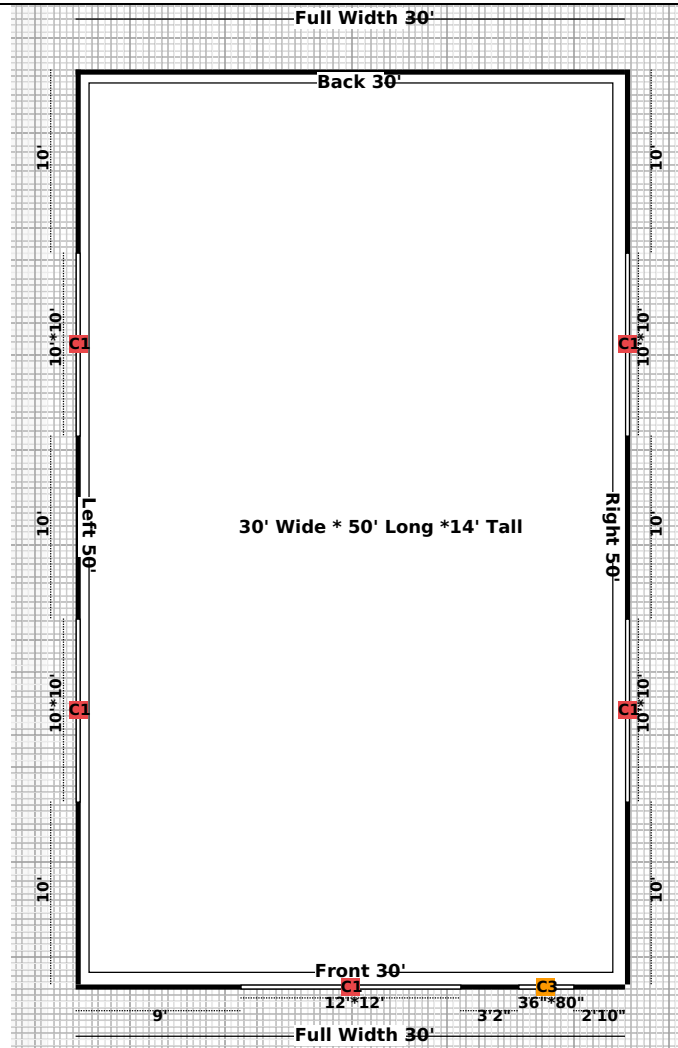
_____ Customer Signature

BUILDING VIEW



LEFT

_____ Customer Signature



LEGENDS

- C1 Garage Door
- C2 Garage Door Frameout
- C3 Walk in Door
- C4 Walk in Door Frameout
- C5 Windows
- C6 Windows Frameout
- C7 Open Wall
- C8 Close Wall
- C9 Distance
- C10 Storage Length (Utility)
- C Cupola

TERMS & CONDITIONS**TERMS AND CONDITIONS**

1. **PRICES:** Base Price reflects only roof & framing, sides, ends, etc. are optional features. Prices are subject to change without notice. Prices in individual written quotations or proposals are firm on for a period of (30) days from the date of the quotation after which Customer should inquire of Seller as to their validity and request a written confirmation or revision. Wolf Carports has the right to correct errors made by dealer/office personnel concerning pricing or taxes. Notice of any changes will be given to the Customer and the Customer shall have an opportunity to decline the Contract based on the changes.
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- a. **STANDARD NON-CERTIFIED UNIT:** Unit is built according to Wolf Carports specifications and industry standards but may not be eligible for a building permit in certain areas.
- i. Standard 14ga (fourteen gauge) Unit; the most popular unit sold but lighter gauge steel (what you mainly see on our demos), constructed with 2 ½" galvanized steel square tubing. Has only a 90 (ninety) day workmanship warranty and an additional 10 (ten) year limited warranty on rust through of framing, assuming normal care and maintenance.
- ii. Standard 12ga (twelve gauge) Unit; Heavy-duty gauge, constructed with 2 ¼" galvanized steel square tubing. Comes with standard 90 (ninety) day workmanship warranty and an additional 20 (twenty) year limited warranty on rust through of framing, assuming normal care and maintenance.
- b. **CERTIFIED UNIT:** This unit is typically installed in areas requiring building permits. Certified units are built according to an engineered blueprint and are covered by a limited warranty with a wind and snow rating. Certification can vary by city, county, and/or state. Ask about the limited warranty coverage in your area.
- c. **ANCHORS:** All units are secured with anchors, which pass through the base rail and into the ground/concrete/asphalt/wood. As the base rail is only affixed to the ground/concrete/asphalt/wood with anchors, customer understands and agrees that he/she may experience water leakage underneath the base rail.
- i. Standard (Non-Certified Units) – Non-Certified Units are anchored with the following anchors, rebar anchors for ground installation (the rebar is a 32" long but may be shortened when installing in difficult terrain); concrete anchors for concrete installation (concrete anchors are 6" long, (customer may purchase extra anchors at an additional cost), mobile home anchors and asphalt mobile home anchors are also available for non-certified units at an additional cost.
- ii. Certified Units come with the mobile home anchors for ground installation and 6" concrete anchors on every leg post and frame for cement installation. Engineered blueprints require ground or concrete installation. No other foundation is acceptable. Site must be 100% level or unit will not be certified.
- d. **ENTRY UPON CUSTOMER'S PROPERTY:** Customer grants permission to Wolf Carports to allow installers to enter onto Customer's property and lands for the purpose of erecting a building contracted for by Customer. Customer understands that such construction requires the entry onto Customer's property and lands of large trucks, trailer up to thirty feet long, and equipment necessary and integral to the erection of the purchased building, and that such presence of large trucks, trailers and equipment for such construction may cause unintentional and unavoidable damage to driveways, lawns, sidewalks, trees, landscaping, shrubbery, other building and other property belonging to Customer. While Wolf Carports and its agents will use their best reasonable efforts to avoid any damage to Customer's property, it is understood and agreed by Customer that Customer hereby waives any claim for damages to Customer's property which were incidental to the construction of the building. In the event access to the building site is not available for the necessary trucks, trailers and equipment, a portage fee of at least \$250.00 shall be charged for the carrying of the materials to the building site. The final fee charged for this extra service will be based on the distance and time necessary to carry the materials.
- e. **WARRANTY DISCLAIMER:** There are no warranties which extend beyond the description on the face hereof. The warranties in this agreement are in lieu of all other warranties expressed or implied, including without limitation, any warranties of merchantability or fitness for a particular purpose, which are expressly disclaimed.
- f. **WARRANTY LIMITED TO ORIGINAL PURCHASER:** This warranty extends only to the original purchaser of the product warranted by this document. Customer must have original copy of the document at time of claim. Said warranty does not extend to transferee owners of the product.
- g. **UNDERGROUND HAZARDS:** Customer is responsible for investigating for all underground hazards and for informing Wolf Carports installer of any underground cables, gas lines, pipes, utility hazards or other relevant matters before installation. Wolf Carports is not responsible for any non-located or unmarked lines. Customer is also responsible for cleaning any overhead wires or cables that may obstruct erection of the building.
- h. **PERMITS:** Customer shall be solely responsible for, and shall obtain, any necessary city, state or county permits prior to installation. Customer agrees to indemnify and hold Wolf Carports harmless for violation of any city, state or county ordinance or code.
- i. **INSTALLATION:** If for any reason the installation of the building is interrupted, customer shall pay in full for the building plus a return fee to finish installation, in the event that the installation cannot continue due to a mistake from crew or Wolf Carports. The customer must pay for what has been done or completed and keep the remaining balance until the building gets completed.
- j. **TAXES:** Prices do not include taxes. Customer agrees to pay all applicable sales or other taxes levied with respect to Goods (and replacements) in the Agreement, unless exempt therefrom. All prices are in United States dollars. Customer shall pay all government fees levied on the installation and inspection for the Goods. If Customer is tax exempt for any reason, a tax-exempt certificate must be attached to the original order(s). The normal applicable tax will be charged if the proper exemption documents are not provided. No exceptions will be made.
- k. **PAYMENT TERMS:**

 Customer Signature

- a. **Down Payment:** Customer shall pay Dealer a down payment of at least 20% of buildings priced at \$ 15,000 or higher and 15% for buildings \$14,999.99 or lower of the contract purchase. Customer shall pay 30% (thirty percent) once the building is ready to leave the shop. Customer shall pay 30% (thirty percent) once the building arrives at installation site. Customer shall pay the remaining balance when the building has been installed. Higher down payment may be required on special orders or custom buildings, additional down payment must be paid to Wolf Carports at the time of sale. Customer is obligated and agrees to pay the balance due of the purchase price plus local tax.
- b. **Balance:** Customer shall pay the remaining balance due (any amount not paid at that moment) to the installation crew on the date of the installation and delivery. Payment is to be made in cash, cashier's check, money order, or debit/credit card (debit/credit card subject to 3% (three percent) processing fee). No personal or company checks are accepted at time of installation. If Customer wishes to make any payment in the form of a personal or company check, such form of payment must be arranged and paid prior to scheduling installation. Wolf Carports holds the right to make any exceptions to this clause (b.) If payment is made with check and the check is returned for issues including but not limited to NSF (insufficient funds), cancellation of check, checks written incorrectly, etc. Customer will be responsible for additional expenses incurred by Wolf Carports as a result of the returned check. Wolf Carports reserves the right to charge additional fees as allowed by law for checks returned. These fees include a \$35 service charge.
- c. **Excessive Down Payments:** If customer pays more than the required down payment at time of sale, Wolf Carports must receive these funds from the dealer prior to installation in order for the Customer to receive credit therefor.
- d. **Refunds:** In the event the customer cancels the order for any reason, Customer shall receive no refund on the down payment. All INSTALLED UNIT orders are special orders, once the order has been placed, there is no cancellation and no refund, beyond the 168-hour grace period. Once a customer's order is placed with INSTALLED UNIT COMPANY, it will be delivered and installed within an average of three to eight weeks. It is made clear to all customers that this is an "average" and there is no way for Wolf Carports to guarantee a delivery or installation date for INSTALLED UNIT COMPANY products because it varies depending on the installation crew, transportation availability, weather, schedules, readily available inventory, and other possible unforeseen reasons. This is normal for this industry. When ordering through Wolf Carports, you can rest assured that you will get your order as soon as possible. Wolf Carports is not responsible for the installation or delivery of INSTALLED UNIT COMPANY orders. Customers who place an order with Wolf Carports put a 10%-50% down payment on the order, which is not refundable for any reason. Wolf Carports encourages all customers to research products, local area building codes, permitting, and other possibilities before placing their order to prevent unforeseen issues. It is the responsibility of the customer to work with INSTALLED UNIT COMPANY to successfully schedule a delivery date according to the customer's and INSTALLED UNIT COMPANY's schedules. The customer is also responsible for resolving any issues that may arise directly with INSTALLED UNIT COMPANY and does not hold Wolf Carports responsible for any manufacturer's guarantees, warranties, installation issues, delivery times, and any other unforeseen problem(s) that could arise throughout the process. Wolf Carports will work in good faith with the customer and INSTALLED UNIT COMPANY to assist in resolving issues if any develop as long as both parties are giving reasonable and conscious effort to resolve the issue. Wolf Carports takes great pride in selling INSTALLED UNIT COMPANY but only holds the responsibilities of a "dealer" for INSTALLED UNIT COMPANY. As a dealer, Wolf Carports reserves the right to hold down payment(s) made to Wolf Carports to be non-refundable. In the event the customer wishes to cancel the order placed with INSTALLED UNIT COMPANY, the 10%-50% down payment will not be refunded to the customer unless otherwise agreed by Wolf Carports' senior management Cancellation Policy 168-hour refundable deposit (7 days). Meaning the deposit is refundable within 168 hours after you sign the agreement and leave the deposit. After 168 hours the deposit is non-refundable. The mentioned 168 hours (7 days) will be added to the delivery lead time and your order would not be processed after the 168 hours, if you do not want to wait by signing you agree to move forward with this contract and your order will be processed.
- e. **Removal of Building if Not Paid:** Customer expressly agrees that the Carport/Garage/Barn/etc. shall remain property of Wolf Carports, Inc. until payment is made in full. In the event the Customer fails to pay in full for the Building, Customer understands that the building may be removed by Wolf Carports or any of its agents and Customer waives any additional notice of or objection to such removal. Customer further agrees that Customer will not object to, delay or attempt to prevent any removal of said building when the building has not been paid for in full. Wolf Carports hereby retains a purchase money security interest in said building as set forth in section 9 of the Uniform Commercial Code as enacted in the state where building is being installed. Failure to pay will result in repossession of unit. This does not relieve the customer from liability for specific performance of the contract including legal fees and court costs, at the seller's expense.
3. **FRAME & FOUNDATION:** Widths on all buildings are measured from outside post to outside post and width on all buildings are as advertised. Frames on all buildings are 1 foot shorter than roof length. Roofs have 6" overhang on front and back. Building frames are as follows: 18' wide x 21' long = 18' wide x 20' long frame, 18' wide X 26' long = 18' wide X 25' long frame, and so on. Cement pad to match frame length and width of the building. The building site must be square and level prior to installation. In the event foundation is not level but is less than 6" (six inches) off level, unit will be installed "AS IS" and all warranties will be void. If foundation is not square and level and is 6" (six inches) or more off level no installation will occur. However, the unit will be delivered unassembled and full payment will be due and no warranty will be valid.
4. **LABOR FEES:** Customer will pay an additional labor charge of no less than \$100 (one hundred dollars) if installers are required to dig, cut frame to level, install on any foundation higher than 2' (two feet) at any point, carry materials further than a reasonable distance, install over any existing structure, install on any wall, dock or deck, etc.
5. **MODIFICATIONS:** If Customer alters unit in any manner including but not limited to any interior or exterior modifications, running electric or plumbing through unit, moving or changing the location of unit or adding to the unit, all warranties are void at the time of modification.
6. **SCHEDULING:** Wolf Carports Customer Service will notify Customer within 2 (two) business days of purchase that Wolf Carports has received your order and confirm everything with Customer, Wolf Carports Customer Service will give Customer an estimated time frame of delivery and installation, dates are estimated based on Wolf Carports' present engineering and manufacturing capacity and scheduling and may be revised by Seller upon receipt or scheduling of Customer's order. Delivery dates may be rescheduled due to issues including but not limited to; bad weather, installer running behind, accidents, truck issues, etc. Customer agrees to give Wolf Carports up to 3 installation attempts to deliver said product. This also includes repairs and service orders. Customer shall have the building site properly prepared as described above by the delivery date.
7. **DAMAGES:** Wolf Carports shall not be liable for any punitive, direct or indirect, incidental, special or consequential damages resulting from any defect or deficiencies in accepted items or installation.
8. **WEATHER:** Wolf Carports is not responsible for any damage due to inclement weather. **Lead Time Adjustment Due to Natural Disasters:** In the event of a natural disaster, lead times may be modified by an additional 6 to 8 weeks beyond the originally quoted time frame. Such disasters may impact areas not directly affected by the event, as scheduling is based on pre-planned routes. To accommodate necessary changes, routes may need to be

 Customer Signature

rescheduled or reassigned, potentially causing further delays. These adjustments are necessary to ensure safe and efficient delivery and installation.

ENTIRE AGREEMENT: This Agreement and its exhibits or other accompanying documents constitute the entire negotiated agreement between the parties with respect to the subject matter of this Agreement. This Agreement supersedes all prior oral or written agreements with respect to the subject matter hereof, to include (but not limited to) discussions, negotiations, commitments, writings or understandings, to include without limitations any oral or written representations contained in any sales literature, brochures, proposals or other written descriptive or advertising material. The fact that one party or his or its counsel, or the other, shall have drafted this Agreement, any document or particular provision hereof shall not be considered in the construction or interpretation of this Agreement, the documents or any provision hereof. The terms of the agreement save and except the price terms in the event of a pricing error or change order may be modified or amended only by written instrument executed by the parties hereto. **CAPTIONS.** Captions in this Agreement are inserted only as a matter of convenience and in no way, define scope or intent of this Agreement.

CHOICE OF LAW AND JURISDICTION: Any and all disputes or claims (including, but not limited to, third-party claims) arising under, concerning, or relating to this contract, its interpretation, its validity (including, but not limited to, any claim that all or any part of this agreement is void or voidable), its termination, warranty or the subject matter hereof will be resolved by confidential and binding arbitration conducted by a single arbitrator. The location of the arbitration shall be Guilford County, North Carolina, USA, and the choice of law shall be North Carolina law without regard to its choice of law rules. The arbitration shall be conducted pursuant to the rules of the American Arbitration Association.

QUESTIONS AND ADDITIONAL INFORMATION ABOUT YOUR BUILDING

Is my installation free? Installation is absolutely free of charge as long as you meet all of the following conditions:

- 1. INSTALLATION SITE MUST BE LEVEL:** The first step to ensure free installation is to have a level foundation. In the event that your foundation is 3" or more off level there will be a labor charge of no less than \$100, this charge can be higher depending on labor to be done. Please keep in mind that Wolf Carports does not profit from this labor, this labor charge is at the installer's discretion.
- 2. SITE MUST BE CLEAR:** Installers also need to be able to move around the installation area. We ask for the installation area plus at least 3' around to be clear of obstacles for them to work freely. If the building needs to be installed over campers, dumpsters, or any other obstacle there will also be an additional labor fee of no less than \$100.
- 3. DIRECT ACCESS:** Installers must have direct access to the installation site. If building needs to be carried more than 15 yards there will be reasonable charge no less than \$100.
- 4. NO CANCELLATIONS:** Our customer service will contact you with a possible day for installation, if you are not ready to have your building delivered and installed, please let us know and we will reschedule your installation. If you confirm the installation week and we can't install the building due to site not ready, permits not issued, wrong size, etc. in that case a restocking fee of \$300 or 10% of the building whichever is higher will be charged.

Do I need to have any special equipment for my installation? In any unit 13' or higher, units 32' and wider and buildings going on top of any wall foundation that can make the building a total of 13' and higher, customer is required to provide a lift for proper installation of building. Please contact us once for information on what lift is required for your installation, sometimes there's no need for a lift just a labor charge will apply. Also let us know if you own any equipment, we may be able to use it for your installation. Please **NOTE:** Wolf Carports requires all equipment to be on installation site for the necessary time to complete building, we will not reimburse money spent to have equipment before, during and after installation.

Do I need a building permit? Customer is responsible for all building permits where required, please check with your township if you need a building permit and what are the requirements to issue the permit such as, snow load ratings, and wind ratings, etc. A copy of our generic drawings is included in all certified buildings, if your township or inspector requires site specific drawings, please note that there will be an extra charge for the drawings. If site specifics are required, it will add 2-4 weeks to your lead time which is the time it takes the engineer to have the drawings ready.

Are there any upgrades available? We want to make sure that are getting the best unit possible to meet all your needs, some of the upgrades include, Platinum Style (Vertical Roof), 12-gauge heavy duty steel with a 20-year limited warranty, 4' bracing for corner and centers, mobile home anchors for heavy winds, etc.

Who needs to be present when they install my building? We do not want to interfere with your already busy life, so there is no need to be present when the building is being installed, however we do require someone over the age of 18 to be there at the end of installation to inspect the building and sign all the paperwork of installation and payment. If you can't be there for the installation of your unit, please have the property flags placed where you want the carport to be installed. When the installation date is set, let the scheduler know you will not be present. Remember that if you insist on being present, neither Wolf Carports nor its associates can be responsible for any loss of pay that arises should your installation be delayed or cancelled.

Where can the building be installed? Carports are most commonly installed on cement, asphalt, or ground surfaces. If you have another surface such as gravel or a retaining wall, please let our Customer Service Department know at time of order confirmation.

How long does it take to get my Carport? Our delivery time could be up to 12 weeks and up to 20 weeks on wintertime, please check with your dealer for current delivery time frame. If your site is not ready when you get a call for schedule, your building **WILL BE PUT ON HOLD UNTIL YOU LET** Wolf Carports **KNOW YOUR SITE IS READY.** Once your site is ready and you've submitted your site pictures to our office, your will be put on regular schedule time frame.

Will I get a call before my installation? Scheduling Department will call you approximately a week before your installation day to confirm you are available, and our dispatch department will call you at least a day before. Due to large number of installations, we schedule, it is very important that you confirm the date with our scheduling department, failure to do so could cause your building to be reschedule and reset to our current time frames.

Also please note the following:

_____ Customer Signature

1. All roll up doors, when closed they have a gap due to door being rolled down and it leaves a space that it needs for it to roll up. We offer a header seal to cover this gap at an additional cost.
2. On Platinum Roof Styles (vertical roof) the ridge cap also has a gap between the trim and the panel, this gap works to have an airflow on the roof but if you prefer to have it sealed, we do offer a foam enclosure at an additional cost.
3. The height of the building is measured from the bottom of the base rail to the bottom of the eave.
4. If you add a gable end to a building, please keep in mind that the clearance of the building will be 3" less than the height of the building due to the frame needed to support the gable end.
5. All roll up doors can only be locked from the outside, we cannot change this since the locks come already installed on roll up doors.
6. All building measurements are outside to outside dimensions, keep in mind that all buildings 13' to 16' tall, come with double legs and double base rails which takes 10" of inside space. Example: an 18' wide building 13' tall, will have an inside space of 17'2" due to double leg and double base rail. All commercial buildings and all non-commercial buildings 17' tall and taller, come with ladder legs for stability. This ladder legs are 1' wide, which means that they will take 2' of inside space. Example: a 40' wide building will have an inside space of 38'.
7. In case your building is being installed on ground and our rebar anchors and/or mobile home anchors cannot be installed due to hard tock, clay or any other thing that prevents us from anchoring your building correctly, you will lose your certification.
8. All of our buildings will have light coming through the ridges, even though they come with trim all the way around, they are not light proof, even with our bubble insulation. They actually need those openings for airflow. We do not offer any sealants for those openings but one thing we recommend is spray foam insulation.
9. Last but not least, please keep in mind that these are metal buildings and they condensate when warm air hits cold metal surfaces. We do offer single and double bubble insulation which helps to lower condensation, occasionally your building will still show condensation on uncovered metal like leg posts and roof trusses, our best recommendation is to use foam insulation which also covers leg posts and roof trusses.

Levelled Land Agreement

Wolf Carports greatly appreciates your purchase, however it is imperative that your ground is professionally levelled before the unit can be installed. Wolf Carports & our subcontracted installation crews that we work with will not be able to install the structure if any of the following are indicated at the construction site, please contact your Wolf Carports's Building Specialist.



Wall Installation - 3 Feet Maximum



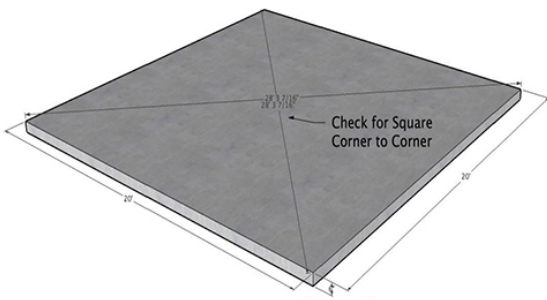
No Installs on Stacked Blocks



No Installs on Floating Docks



No Installs on Unlevel Land



Slab Must Be Level & Square



No Installs on Slopes Over 12"

By signing below the buyer ensures Wolf Carports that the ground is professionally level while also acknowledging that if the installation crew is unable to install the structure due to an unlevel foundation there will be a return trip fee along with a restock fee that must be paid before returning to the site.

Thank you for your understanding and once again we appreciate your business.

How to make your payment with Wolf Carports.

1. Wire Transfer & ACH payments

Bank Name and Address

Pinnacle Financial Partners

150 Third Avenue South

Suite 900

Nashville, TN 37201

Account Holder Name & Address

Wolf Carports, LLC

709 Wise Ave

High Point, NC 27260

ACH Routing Number

064008637

Account Number

800109602516

2. Checks

Wolf Carports, LLC

P.O BOX 72, HIGH POINT NC 27261

3. Credit Card Payments

The link for payment will be located in your contract.

TERMS AND CONDITIONS

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c. **ANCHORS:** All units are secured with anchors, which pass through the base rail and into the ground/concrete/asphalt/wood. As the base rail is only affixed to the ground/concrete/asphalt/wood with anchors, customer understands and agrees that he/she may experience water leakage underneath the base rail.

i. Standard (Non-Certified Units) – Non-Certified Units are anchored with the following anchors, rebar anchors for ground installation (the rebar is a 32" long but may be shortened when installing in difficult terrain); concrete anchors for concrete installation (concrete anchors are 6" long, (customer may purchase extra anchors at an additional cost), mobile home anchors and asphalt mobile home anchors are also available for non-certified units at an additional cost.

ii. Certified Units come with the mobile home anchors for ground installation and 6” concrete anchors on every leg post and frame for cement installation. Engineered blueprints require ground or concrete installation. No other foundation is acceptable. Site must be 100% level or unit will not be certified.

d. ENTRY UPON CUSTOMER’S PROPERTY: Customer grants permission to Wolf Carports to allow installers to enter onto Customer’s property and lands for the purpose of erecting a building contracted for by Customer. Customer understands that such construction requires the entry onto Customer’s property and lands of large trucks, trailer up to thirty feet long, and equipment necessary and integral to the erection of the purchased building, and that such presence of large trucks, trailers and equipment for such construction may cause unintentional and unavoidable damage to driveways, lawns, sidewalks, trees, landscaping, shrubbery, other building and other property belonging to Customer. While Wolf Carports and its agents will use their best reasonable efforts to avoid any damage to Customer’s property, it is understood and agreed by Customer that Customer hereby waives any claim for damages to Customer’s property which were incidental to the construction of the building. In the event access to the building site is not available for the necessary trucks, trailers and equipment, a portage fee of at least \$250.00 shall be charged for the carrying of the materials to the building site. The final fee charged for this extra service will be based on the distance and time necessary to carry the materials.

e. WARRANTY DISCLAIMER: There are no warranties which extend beyond the description on the face hereof. The warranties in this agreement are in lieu of all other warranties expressed or implied, including without limitation, any warranties of merchantability or fitness for a particular purpose, which are expressly disclaimed.

f. WARRANTY LIMITED TO ORIGINAL PURCHASER: This warranty extends only to the original purchaser of the product warranted by this document. Customer must have original copy of the document at time of claim. Said warranty does not extend to transferee owners of the product.

g. UNDERGROUND HAZARDS: Customer is responsible for investigating for all underground hazards and for informing Wolf Carports installer of any underground cables, gas lines, pipes, utility hazards or other relevant matters before installation. Wolf Carports is not responsible for any non-located or unmarked lines. Customer is also responsible for cleaning any overhead wires or cables that may obstruct erection of the building.

h. PERMITS: Customer shall be solely responsible for, and shall obtain, any necessary city, state or county permits prior to installation. Customer agrees to indemnify and hold Wolf Carports harmless for violation of any city, state or county ordinance or code.

i. INSTALLATION: If for any reason the installation of the building is interrupted, customer shall pay in full for the building plus a return fee to finish installation, in the event that the installation

cannot continue due to a mistake from crew or Wolf Carports. The customer must pay for what has been done or completed and keep the remaining balance until the building gets completed.

j. TAXES: Prices do not include taxes. Customer agrees to pay all applicable sales or other taxes levied with respect to Goods (and replacements) in the Agreement, unless exempt therefrom. All prices are in United States dollars. Customer shall pay all government fees levied on the installation and inspection for the Goods. If Customer is tax exempt for any reason, a tax-exempt certificate must be attached to the original order(s). The normal applicable tax will be charged if the proper exemption documents are not provided. No exceptions will be made.

k. PAYMENT TERMS:

a. Down Payment: Customer shall pay Dealer a down payment of at least 20% of buildings priced at \$ 15,000 or higher and 15% for buildings \$14,999.99 or lower of the contract purchase. Customer shall pay 30% (thirty percent) once the building is ready to leave the shop. Customer shall pay 30% (thirty percent) once the building arrives at installation site. Customer shall pay the remaining balance when the building has been installed. Higher down payment may be required on special orders or custom buildings, additional down payment must be paid to Wolf Carports at the time of sale. Customer is obligated and agrees to pay the balance due of the purchase price plus local tax.

b. Balance: Customer shall pay the remaining balance due (any amount not paid at that moment) to the installation crew on the date of the installation and delivery. Payment is to be made in cash, cashier's check, money order, or debit/credit card (debit/credit card subject to 3% (three percent) processing fee). No personal or company checks are accepted at time of installation. If Customer wishes to make any payment in the form of a personal or company check, such form of payment must be arranged and paid prior to scheduling installation. Wolf Carports holds the right to make any exceptions to this clause (b.) If payment is made with check and the check is returned for issues including but not limited to NSF (insufficient funds), cancellation of check, checks written incorrectly, etc. Customer will be responsible for additional expenses incurred by Wolf Carports as a result of the returned check. Wolf Carports reserves the right to charge additional fees as allowed by law for checks returned. These fees include a \$35 service charge.

c. Excessive Down Payments: If customer pays more than the required down payment at time of sale, Wolf Carports must receive these funds from the dealer prior to installation in order for the Customer to receive credit therefor.

d. Refunds: In the event the customer cancels the order for any reason, Customer shall receive no refund on the down payment. All INSTALLED UNIT orders are special orders, once the order has been placed, there is no cancellation and no refund, beyond the 168-hour grace period. Once a customer's order is placed with INSTALLED UNIT COMPANY, it will be delivered and installed within an average of three to eight weeks. It is made clear to all customers that this is an "average" and there is no way for Wolf Carports to guarantee a delivery or installation date

for INSTALLED UNIT COMPANY products because it varies depending on the installation crew, transportation availability, weather, schedules, readily available inventory, and other possible unforeseen reasons. This is normal for this industry. When ordering through Wolf Carports, you can rest assured that you will get your order as soon as possible. Wolf Carports is not responsible for the installation or delivery of INSTALLED UNIT COMPANY orders. Customers who place an order with Wolf Carports put a 10%-50% down payment on the order, which is not refundable for any reason. Wolf Carports encourages all customers to research products, local area building codes, permitting, and other possibilities before placing their order to prevent unforeseen issues. It is the responsibility of the customer to work with INSTALLED UNIT COMPANY to successfully schedule a delivery date according to the customer's and INSTALLED UNIT COMPANY's schedules. The customer is also responsible for resolving any issues that may arise directly with INSTALLED UNIT COMPANY and does not hold Wolf Carports responsible for any manufacturer's guarantees, warranties, installation issues, delivery times, and any other unforeseen problem(s) that could arise throughout the process. Wolf Carports will work in good faith with the customer and INSTALLED UNIT COMPANY to assist in resolving issues if any develop as long as both parties are giving reasonable and conscious effort to resolve the issue. Wolf Carports takes great pride in selling INSTALLED UNIT COMPANY but only holds the responsibilities of a "dealer" for INSTALLED UNIT COMPANY. As a dealer, Wolf Carports resolves the right to hold down payment(s) made to Wolf Carports to be non-refundable. In the event the customer wishes to cancel the order placed with INSTALLED UNIT COMPANY, the 10%-50% down payment will not be refunded to the customer unless otherwise agreed by Wolf Carports' senior management Cancellation Policy 168-hour refundable deposit (7 days). Meaning the deposit is refundable within 168 hours after you sign the agreement and leave the deposit. After 168 hours the deposit is non-refundable. The mentioned 168 hours (7 days) will be added to the delivery lead time and your order would not be processed after the 168 hours, if you do not want to wait by signing you agree to move forward with this contract and your order will be processed.

e. Removal of Building if Not Paid: Customer expressly agrees that the Carport/Garage/Barn/etc. shall remain property of Wolf Carports, In. until payment is made in full. In the event the Customer fails to pay in full for the Building, Customer understands that the building may be removed by Wolf Carports or any of its agents and Customer waives any additional notice of or objection to such removal. Customer further agrees that Customer will not object to, delay or attempt to prevent any removal of said building when the building has not been paid for in full. Wolf Carports hereby retains a purchase money security interest in said building as set forth in section 9 of the Uniform Commercial Code as enacted in the state where building is being installed. Failure to pay will result in repossession of unit. This does not relieve the customer from liability for specific performance of the contract including legal fees and court costs, at the seller's expense.

3. FRAME & FOUNDATION: Widths on all buildings are measured from outside post to outside post and width on all buildings are as advertised. Frames on all buildings are 1 foot shorter than roof length. Roofs have 6" overhang on front and back. Building frames are as follows' 18'wide x 21' long = 18' wide x 20' long frame, 18' wide X 26' long = 18' wide X 25' long frame, and so on.

Cement pad to match frame length and width of the building. The building site must be square and level prior to installation. In the event foundation is not level but is less than 6" (six inches) off level, unit will be installed "AS IS" and all warranties will be void. If foundation is not square and level and is 6" (six inches) or more off level no installation will occur. However, the unit will be delivered unassembled and full payment will be due and no warranty will be valid.

4. LABOR FEES: Customer will pay an additional labor charge of no less than \$100 (one hundred dollars) if installers are required to dig, cut frame to level, install on any foundation higher than 2' (two feet) at any point, carry materials further than a reasonable distance, install over any existing structure, install on any wall, dock or deck, etc.

5. MODIFICATIONS: If Customer alters unit in any manner including but not limited to any interior or exterior modifications, running electric or plumbing through unit, moving or changing the location of unit or adding to the unit, all warranties are void at the time of modification.

6. SCHEDULING: Wolf Carports Customer Service will notify Customer within 2 (two) business days of purchase that Wolf Carports has received your order and confirm everything with Customer, Wolf Carports Customer Service will give Customer an estimated time frame of delivery and installation, dates are estimated based on Wolf Carports' present engineering and manufacturing capacity and scheduling and may be revised by Seller upon receipt or scheduling of Customer's order. Delivery dates may be rescheduled due to issues including but not limited to; bad weather, installer running behind, accidents, truck issues, etc. Customer agrees to give Wolf Carports up to 3 installation attempts to deliver said product. This also includes repairs and service orders. Customer shall have the building site properly prepared as described above by the delivery date.

7. DAMAGES: Wolf Carports shall not be liable for any punitive, direct or indirect, incidental, special or consequential damages resulting from any defect or deficiencies in accepted items or installation.

8. WEATHER: Wolf Carports is not responsible for any damage due to inclement weather. Lead Time Adjustment Due to Natural Disasters: In the event of a natural disaster, lead times may be modified by an additional 6 to 8 weeks beyond the originally quoted time frame. Such disasters may impact areas not directly affected by the event, as scheduling is based on pre-planned routes. To accommodate necessary changes, routes may need to be rescheduled or reassigned, potentially causing further delays. These adjustments are necessary to ensure safe and efficient delivery and installation.

ENTIRE AGREEMENT: This Agreement and its exhibits or other accompanying documents constitute the entire negotiated agreement between the parties with respect to the subject matter of this Agreement. This Agreement supersedes all prior oral or written agreements with respect to the subject matter hereof, to include (but not limited to) discussions, negotiations,

commitments, writings or understandings, to include without limitations any oral or written representations contained in any sales literature, brochures, proposals or other written descriptive or advertising material. The fact that one party or his or its counsel, or the other, shall have drafted this Agreement, any document or particular provision hereof shall not be considered in the construction or interpretation of this Agreement, the documents or any provision hereof. The terms of the agreement save and except the price terms in the event of a pricing error or change order may be modified or amended only by written instrument executed by the parties hereto. CAPTIONS. Captions in this Agreement are inserted only as a matter of convenience and in no way, define scope or intent of this Agreement.

CHOICE OF LAW AND JURISDICTION: Any and all disputes or claims (including, but not limited to, third-party claims) arising under, concerning, or relating to this contract, its interpretation, its validity (including, but not limited to, any claim that all or any part of this agreement is void or voidable), its termination, warranty or the subject matter hereof will be resolved by confidential and binding arbitration conducted by a single arbitrator. The location of the arbitration shall be Guilford County, North Carolina, USA, and the choice of law shall be North Carolina law without regard to its choice of law rules. The arbitration shall be conducted pursuant to the rules of the American Arbitration Association.

QUESTIONS AND ADDITIONAL INFORMATION ABOUT YOUR BUILDING

Is my installation free? Installation is absolutely free of charge as long as you meet all of the following conditions:

- 1. INSTALLATION SITE MUST BE LEVEL:** The first step to ensure free installation is to have a level foundation. In the event that your foundation is 3" or more off level there will be a labor charge of no less than \$100, this charge can be higher depending on labor to be done. Please keep in mind that Wolf Carports does not profit from this labor, this labor charge is at the installer's discretion.
- 2. SITE MUST BE CLEAR:** Installers also need to be able to move around the installation area. We ask for the installation area plus at least 3' around to be clear of obstacles for them to work freely. If the building needs to be installed over campers, dumpsters, or any other obstacle there will also be an additional labor fee of no less than \$100.
- 3. DIRECT ACCESS:** Installers must have direct access to the installation site. If building needs to be carried more than 15 yards there will be reasonable charge no less than \$100.
- 4. NO CANCELLATIONS:** Our customer service will contact you with a possible day for installation, if you are not ready to have your building delivered and installed, please let us know

and we will reschedule your installation. If you confirm the installation week and we can't install the building due to site not ready, permits not issued, wrong size, etc. in that case a restocking fee of \$300 or 10% of the building whichever is higher will be charged.

Do I need to have any special equipment for my installation? In any unit 13' or higher, units 32' and wider and buildings going on top of any wall foundation that can make the building a total of 13' and higher, customer is required to provide a lift for proper installation of building. Please contact us once for information on what lift is required for your installation, sometimes there's no need for a lift just a labor charge will apply. Also let us know if you own any equipment, we may be able to use it for your installation. Please NOTE: Wolf Carports requires all equipment to be on installation site for the necessary time to complete building, we will not reimburse money spent to have equipment before, during and after installation.

Do I need a building permit? Customer is responsible for all building permits where required, please check with your township if you need a building permit and what are the requirements to issue the permit such as, snow load ratings, and wind ratings, etc. A copy of our generic drawings is included in all certified buildings, if your township or inspector requires site specific drawings, please note that there will be an extra charge for the drawings. If site specifics are required, it will add 2-4 weeks to your lead time which is the time it takes the engineer to have the drawings ready.

Are there any upgrades available? We want to make sure that are getting the best unit possible to meet all your needs, some of the upgrades include, Platinum Style (Vertical Roof), 12-gauge heavy duty steel with a 20-year limited warranty, 4' bracing for corner and centers, mobile home anchors for heavy winds, etc.

Who needs to be present when they install my building? We do not want to interfere with your already busy life, so there is no need to be present when the building is being installed, however we do require someone over the age of 18 to be there at the end of installation to inspect the building and sign all the paperwork of installation and payment. If you can't be there for the installation of your unit, please have the property flags placed where you want the carport to be installed. When the installation date is set, let the scheduler know you will not be present. Remember that if you insist on being present, neither Wolf Carports nor its associates can be responsible for any loss of pay that arises should your installation be delayed or cancelled.

Where can the building be installed? Carports are most commonly installed on cement, asphalt, or ground surfaces. If you have another surface such as gravel or a retaining wall, please let our Customer Service Department know at time of order confirmation.

How long does it take to get my Carport? Our delivery time could be up to 12 weeks and up to 20 weeks on wintertime, please check with your dealer for current delivery time frame. If your site is not ready when you get a call for schedule, your building WILL BE PUT ON HOLD UNTIL YOU LET Wolf Carports KNOW YOUR SITE IS READY. Once your site is ready and you've submitted your site pictures to our office, your will be put on regular schedule time frame.

Will I get a call before my installation? Scheduling Department will call you approximately a week before your installation day to confirm you are available, and our dispatch department will call you at least a day before. Due to large number of installations, we schedule, it is very important that you confirm the date with our scheduling department, failure to do so could cause your building to be reschedule and reset to our current time frames.

Also please note the following:

1. All roll up doors, when closed they have a gap due to door being rolled down and it leaves a space that it needs for it to roll up. We offer a header seal to cover this gap at an additional cost.
2. On Platinum Roof Styles (vertical roof) the ridge cap also has a gap between the trim and the panel, this gap works to have an airflow on the roof but if you prefer to have it sealed, we do offer a foam enclosure at an additional cost.
3. The height of the building is measured from the bottom of the base rail to the bottom of the eave.
4. If you add a gable end to a building, please keep in mind that the clearance of the building will be 3" less than the height of the building due to the frame needed to support the gable end.
5. All roll up doors can only be locked from the outside, we cannot change this since the locks come already installed on roll up doors.
6. All building measurements are outside to outside dimensions, keep in mind that all buildings 13' to 16' tall, come with double legs and double base rails which takes 10" of inside space. Example: an 18' wide building 13' tall, will have an inside space of 17'2" due to double leg and double base rail. All commercial buildings and all non-commercial buildings 17' tall and taller, come with ladder legs for stability. This ladder legs are 1' wide, which means that they will take 2' of inside space. Example: a 40' wide building will have an inside space of 38'.
7. In case your building is being installed on ground and our rebar anchors and/or mobile home anchors cannot be installed due to hard tock, clay or any other thing that prevents us from anchoring your building correctly, you will lose your certification.
8. All of our buildings will have light coming through the ridges, even though they come with trim all the way around, they are not light proof, even with our bubble insulation. They actually need those openings for airflow. We do not offer any sealants for those openings but one thing we recommend is spray foam insulation.
9. Last but not least, please keep in mind that these are metal buildings and they condensate when warm air hits cold metal surfaces. We do offer single and double bubble insulation which helps to lower condensation, occasionally your building will still show condensation on

uncovered metal like leg posts and roof trusses, our best recommendation is to use foam insulation which also covers leg posts and roof trusses.